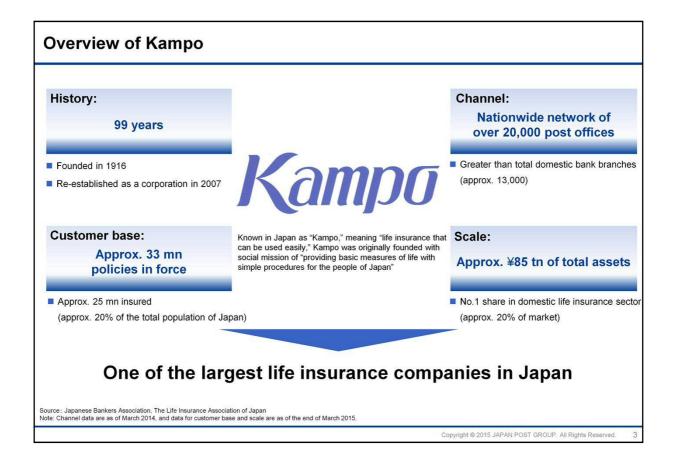


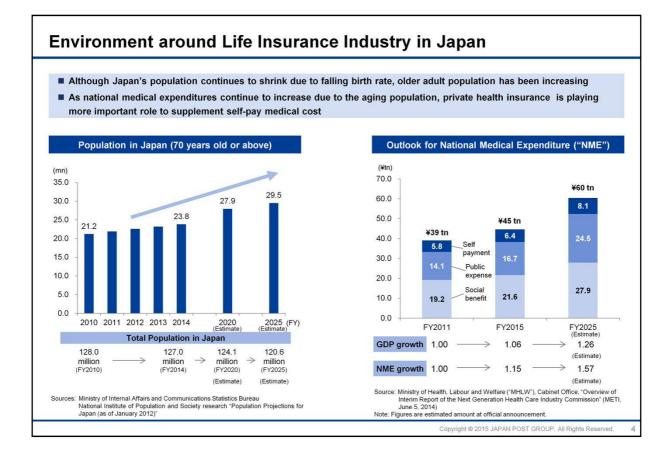
# Management Strategy - Overview of Kampo / Market Environment / Customer Base / Growth Strategy Financial Results for the Six Months Ended September 30, 2015 and Business Update - Financial Highlights / Overview of Financial Statements / New Policy Acquisition / Sales Channel / Policies in Force / Operating Expenses / Administrative and IT System / Asset Management / Embedded Value / Policy of Shareholder Return

- I am Masami Ishii, President, CEO of Kampo.
- Thank you for joining us today.
- Firstly, I will start the presentation with our management strategy. Then, Mr. Senda, Managing Executive Officer, will explain the financial results for the first half of FY2016 and the operational update.
- Please turn to page 3.





- Our company was listed on the First Section of the Tokyo Stock Exchange on November 4<sup>th</sup>.
- We are very much grateful to everyone for the kind support and understanding for our business.
- Since our establishment as postal life insurance, we have been pursuing our business model, which is to offer simple products with smaller coverage amount through post office network. Next year, we will celebrate Kampo's 100th anniversary since the establishment of postal life insurance.
- Our number of policies in force of about 33 million and our total assets of about ¥85 trillion are the largest in the Japanese life insurance market. We also have a tremendously large customer base, which was built by long-time collaboration with the nationwide network of over 20,000 post offices.
- Kampo is well-established as a brand image of reliability and trustworthiness among Japanese nationals, especially women and older adult customers who represent a particularly strong customer base for us. We would like to continue to offer caring services to everyone with high accessibility.
- Please move on to the page 4.



- Japan's total population peaked in 2008 at 128 million, and has been declining since then. However, the older adult population, in which we have a particular strength, has continued to increase.
- Especially, baby boomers are aging, and it is expected that the population above 70 years old will increase from about 24 million in 2014 to about 28 million in 2020. Therefore, it is the key for our growth to address the needs of these older adult generation.
- Medical expenditures has been sequentially increasing in Japan. The current annual national medical expenditure is over ¥40 trillion, and the outlook is approximately ¥60 trillion in 2025, which is above forecasted tax revenue of ¥54.5 trillion in FY2015.
- Given the financial difficulty Japan's social insurance system is facing, selfpay medical cost has continued to increase. It is, therefore, expected that private health insurance will play a more important role to supplement the public system.
- In the medical care insurance market, we hold over 10% market share as measured by annualized premiums from policies in force, which is the second place in Japan. We believe we are in a good position to pursue future growth in this growing area.
- Please turn to page 5.

# **Cultivate Existing Customer Base**

- Implement "Kampo Platinum Life Services" to provide trustworthy and reliable services that cater to older adult customers
- Introduce "Feel secure with Kampo" activities in collaboration with Japan Post Co., which enables us to reconfirm contractual coverage of policies with policyholders, explain the procedure of receiving benefits, and notify new products

Kampo Platinum Life Services

# かんぽ プラチナライフサービス

### **Products and Services**

- Increasing the age limit for insurance products
  - Endowment insurance policies: from 75 to 80 years old
  - Whole life insurance policies: from 65 to 85 years old

### Call Centers

Set up a call center exclusively for older adult customers
 Skilled operators handle the inquiries

### Briefing for Customers and Process to Buy Insurances

- Implementation of paperless application
  - Enables simple and convenient procedure for customers with substantially lighten their burdens
    (to be implemented from April 2016)

"Feel secure with Kampo" activities





### Reconfirm of Contractual Coverage of Policies

 Review details of policies with policyholders such as coverage and beneficiary

### **Ensure Payments of Policy Benefits**

- Support customers to designate bank account for receiving policy benefit, and explain the process to receive policy benefit Providing Information such as New Products and Various
- Provide customers with information about new products, benefit payments made and an option that allows a designated third party to request benefits

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- In order to cope with Japan's rapidly aging society, we are focusing on developing products and services which cater to older adult customers.
- For example, as part of "Kampo Platinum Life Services", we set up a call center exclusively for older adult customers, and increased the age limit for endowment and whole life insurance policies to 80 and 85 years old, respectively.
- Additionally, we are implementing "Feel secure with Kampo" activities in collaboration with post offices to meet customers face to face. Through these activities, we support customers to reconfirm details of coverage and procedure for receipt of policy benefit.
- By means of these initiatives, we aim to further improve customer satisfaction in order to increase new policy acquisitions from new and existing customers, and fortify our leading position in the household and older adult customer segments.
- Please turn to page 6.

0.00

### Growth Strategy for a "Big & Unique" Company One of Japan's largest life insurance companies, Providing simple products with smaller coverage in terms of both policies and premiums amounts through post office channel \* Actual figures at the end of FY2014 ■ Total assets: ¥84.9 tn Strong customer base of women, middle-aged and older Number of policies in force (individual insurance): 33.4 adult customers mn policies Ability to meet universal service obligation of Japan Post Annualized premiums from new policies (individual "Kampo" has established a trustworthy and reliable brand insurance): ¥457.8 bn through collaboration with post office Refine "Big & Unique" Business Model Develop a business model for older adult customers with attentive and caring services given Japan's aging society in anticipation of baby boomers turning 70 years old or above in 2020 Implement "Kampo Platinum Life Services" to provide trustworthy and reliable services for older adult customers ⇒ Strengthen our face-to-face customer interactions through field sales personnel and post office counters 2. Develop products and services to help reduce medical and nursing care expenditures by supplementing social security system Growth ⇒ Provide solutions for an aging society (setting insurance premiums based on individuals' health condition Strategy and risk status) 3. Further refine our insurance benefit payment operations by making use of IBM's Watson in conjunction with strategic use of big data generated from Japan's largest number of policies in force ⇒ Develop operational system base that enables simple, prompt and accurate handling of operations from underwriting to benefit payments Building a solid business model that is both stable and innovative, with the goal of continuing to increase our corporate value

- Lastly, I would like to discuss our growth strategy going forward.
- We are the biggest life insurance company in Japan, and is quite unique with our business model of offering simple products with small coverage amounts through the post office channel.
- Our growth strategy is to continue refining our "Big & Unique" business model with attentive and caring services for older adult customers.
- Post office counters and field sales personnel provide us with a strong point of contact with customers. We believe that this channel is, and will continue to be, the most effective distribution channel to address customer needs in the aging population.
- In order to pursue a more important role as a private insurance company to supplement the social insurance system, we started research to make the use of Watson for our payment operation of policy benefits in collaboration with IBM.
- In the future, we will use the knowledge acquired through the payment operations for improvement of the underwriting operations, and seek for the creation of new value.
- That's all from me.
- Now, I'll turn it over to Mr. Senda for the business update.

Financial Results for the Six Months
Ended September 30, 2015 and
Business Update

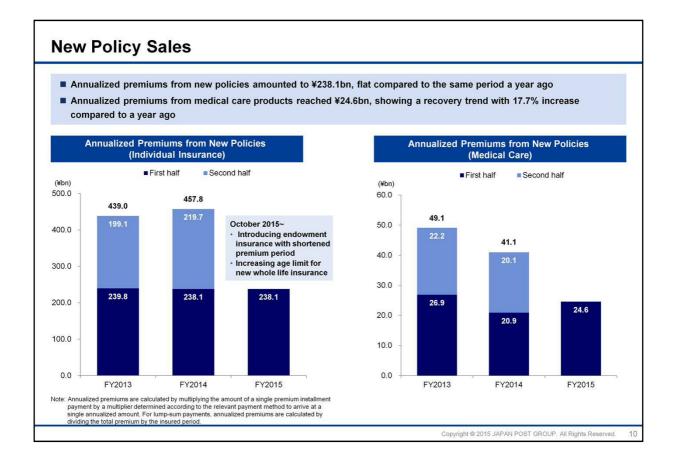
- I am Tetsuya Senda, Managing Executive Officer.
- I will explain our financial results for the first half of FY2016 and provide an update on our business.
- Please turn to page 8.

### Financial Highlights (Consolidated) ■ Although net income of the second guarter was down 4.5% from a year ago, we are at 57.8% of the full-year financial results forecast, signifying steady progress **Financial Highlights Financial Result Forecasts** (¥bn) (¥bn) Year ending Mar-16 Progress Year on year ended Sep-14 ended Sep-15 (Full-year forecast) 4,881.3 Ordinary income 5.171.7 (5.6)%9 550 0 51.1 % 263.5 218.7 (17.0) % 350.0 62.5 % Ordinary profit Provision for reserve for 135.4 119.5 (11.7) % 190.0 62.9 % policyholder dividends Net income<sup>1</sup> 50.8 48.5 (4.5) % 84.0 57.8 % Sep-15 Change Total assets 84,915.0 84,691.8 (0.3) % 1,908.6 Net assets (3.4) %Total shareholders' 1,412.0 1,436.0 +1.7 % equities 1. Net income attributable to Japan Post Insurance Copyright @ 2015 JAPAN POST GROUP, All Rights Reserved.

- Page 8 shows the financial highlights.
- During the first half of the current fiscal year, ordinary income was ¥4,881.3 billion, ordinary profit was ¥218.7 billion, and net income was ¥48.5 billion. All of these figures exceed 50% of the full-year financial results forecast, signifying steady progress.
- Furthermore, total assets were ¥84,691.8 billion, and net assets were ¥1,908.6 billion. The decrease in net assets was mainly attributable to a decrease in net unrealized gains on securities held, and shareholders' equity increased by 1.7%.
- Please turn to the next page.

2	Statement	of Income				Ва	alance Sheet	s	
				(¥bn)					(¥b
	6 months ended Sep-14	6 months ended Sep-15	Change	(Reference) Year ended Mar-15			Mar-15	Sep-15	Change
Ordinary Income	5,171.7	4,881.3	(290.3)	10,169.2	Ass	sets	84,915.0	84,691.8	(223.2
Insurance premiums and others	3,078.1	2,746.7	(331.4)	5,956.7		Cash and deposits	2,213.7	1,748.9	(464.8
Investment income	745.7	688.8	(56.8)	1,460.7		Money held in trust	1,434.9	1,709.0	+274.
Reversal of policy reserves	1,263.8	1,412.8	+149.0	2,632.8		Securities	66,276.2	66,145.4	(130.7
Ordinary Expenses	4,908.2	4,662.5	(245.6)	9,676.6		Loans	9,977.3	9,439.8	(537.5
Insurance claims and others	4,597.1	4,349.8	(247.2)	9,059.5		Fixed assets	286.8	314.9	+28.
Investment expenses	7.7	4.2	(3.5)	10.9		Deferred tax assets	547.0	646.6	+99.
Operating expenses	255.1	260.9	+5.8	513.1	Lia	bilities	82,939.2	82,783.1	(156.1
Ordinary profit	263.5	218.7	(44.7)	492.6		Policy reserves	75,112.6	73,699.7	(1,412.8
Extraordinary profit and loss	(54.4)	(30.9)	+23.4	(99.3)		Reserve for price fluctuations	712.1	742.5	+30.
Provision for reserve for policyholder dividends	135.4	119.5	(15.8)	200.7	Ne	assets	1,975.7	1,908.6	(67.0
Income before income taxes	73.6	68.2	(5.3)	192.5		Total shareholder's equities	1,412.0	1,436.0	+23.
Total income taxes	22.7	19.7	(3.0)	111.2		Total accumulated other			
Net income attributable to Japan Post Insurance	50.8	48.5	(2.3)	81.3		comprehensive income	563.6	472.6	(91.0

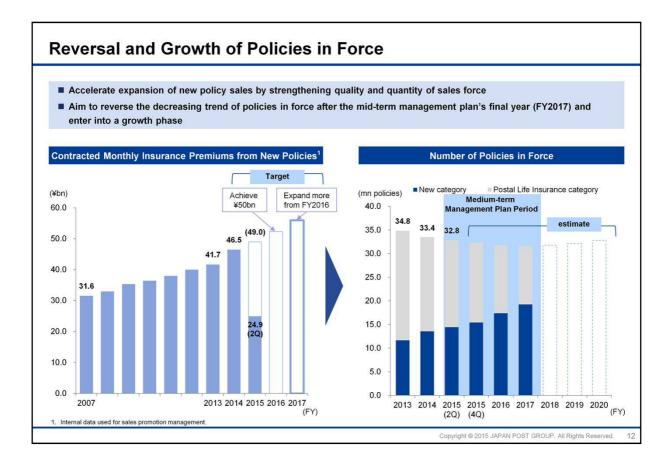
- This slide shows an overview of our financial statements on page 9.
- As you can see in the tables, figures on the statement of income and balance sheets both decreased due to a decrease in policies in force, but the pace of the decrease is slowing down.
- For more information, please refer to the document on financial results.
- Please look at the next page.



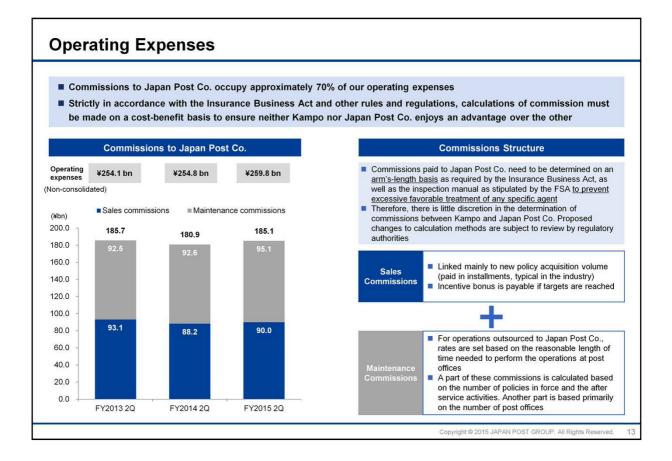
- Page 10 highlights the track record of annualized premiums from new policies.
- The annualized premiums from new policies were the same level as the previous corresponding period at ¥238.1 billion. Educational endowment insurance decreased after the sharp increase last fiscal year due to the launch of revised product since April in 2014, meanwhile endowment products increased because of extending the age limit of new products since last April.
- In the second half, we are implementing new initiatives toward the increase of new policy sales, such as offering endowment insurance with a shortened premium period and increasing the age limit of new whole life insurance.
- As shown in the chart on the right, annualized premiums from new policies in the medical care riders rebounded by ¥3.7 billion to ¥24.6 billion in the current period, after the decline in the last fiscal year due to increased sales of revised educational endowment insurance.
- In the second half, we will continue to sell our main products, endowment insurance and whole life insurance, which are both designated as universal service products, combined with medical care riders.
- Please turn to the next page.

### **Enhancing Sales Force of Distribution Channel** ■ Together with Japan Post Co., strengthen sales force of post office channel to promote universal service products; endowment and whole life insurance ■ Reinforce directly-managed wholesale channel to expand sales from corporate client, worksite, and internal market within Japan Post group **Key Initiatives** Develop sales force effectively Support Japan Post Co. to build a 20 thousand person through increasing the number Hire and train network of post office based field sales personnel of field sales personnel and Intensive training for high potential experienced sales sales personnel training program for high personnel with effective follow-ups and evaluation potential sales personnel Follow up existing customers well ahead of maturity **Post** Implement Increase the point of contact of policy. More frequent customer visit office effective sales with customers to enable more Develop new customers with revised educational channel frequent face to face marketing strategy endowment insurance and sales activities at worksite Intensive Improve support operation for post offices Enhance supports for post supports offices Strengthen the capability of Partner Division for post office Strengthen marketing for corporate client in Tokyo, Nagoya and Osaka Increase the sales from Enrich training program for sales force (upgrade corporate client, worksite and **Directly-managed** training contents and OJT) inner market through wholesale channel reinforcing our directly-Focus on developing new client (leverage third-party managed wholesale channel products, increase point of contacts with customers) Enhance internal marketing within Japan Post group Copyright © 2015 JAPAN POST GROUP, All Rights Reserved.

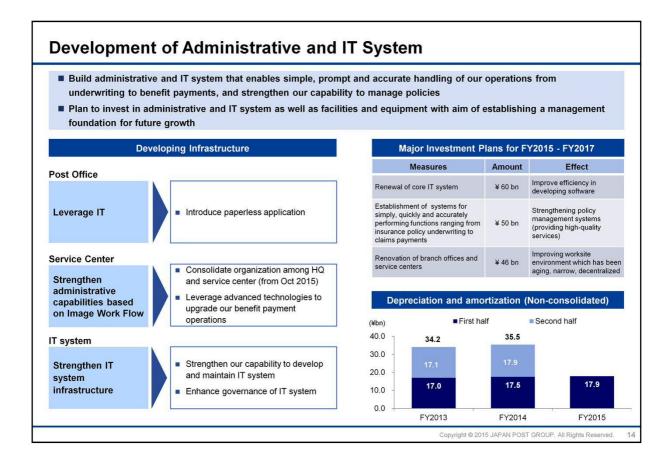
- On page 11, I will explain the initiatives to strengthen our sales channel.
- As to the post office channel, which accounts for about 90% of our new policy sales, we are supporting Japan Post Co. to build a 20 thousand person network of field sales personnel, which is currently approximately 18 thousand.
- We are also implementing intensive training programs for high-potential experienced sales personnel, aiming for strengthen both quantity and quality of our sales channel.
- In addition, we are focusing on further cultivating our existing customer base through marketing well ahead of the maturity of their policies and visiting more frequently. Further, we are strengthening our support for post offices through deploying employees dedicated to support post offices nationwide.
- With regard to our directly-managed channel, which targets small to mid-sized corporate clients and worksite markets, we will focus on developing new customers through building stronger sales force for major cities as well as proactively deploying sales resources for capturing new opportunities such as newly built offices and worksites.
- Please turn to the next page.



- Page 12 explains the reversal and growth of the number of policies in force.
- As you can see from the chart on the left, we have continued to produce solid growth in contracted monthly insurance premiums from new policies since our privatization in 2007.
- Next fiscal year, we will celebrate 100th anniversary since the start of postal life insurance operations. We aim to achieve contracted monthly insurance premiums from new policies of ¥50 billion or above in the next fiscal year, and then expand further thereafter.
- The chart on the right shows the breakdown of policies in force.
- Since our privatization in 2007, total number of policies in force has been decreasing. However, the decreasing trend has been slowing down gradually.
- Going forward, we continue to improve our products and sales channels, and cultivate our customer base through face to face marketing. With these initiatives, we aim to reverse the trend of decreasing policies in force after FY2017, then enter into a growth phase.
- Please turn to the next page.



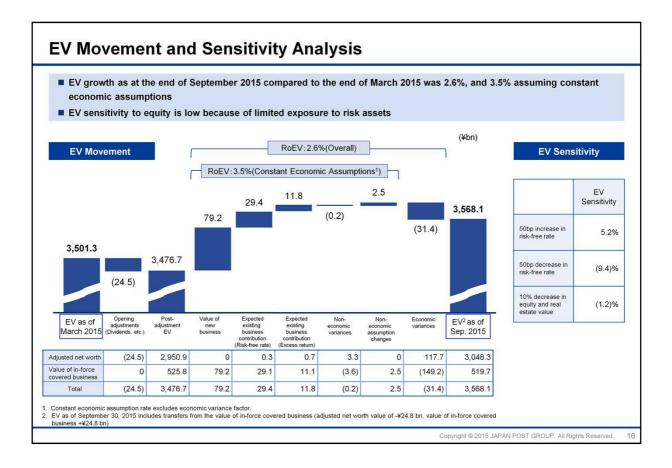
- I will explain our operating expenses on page 13.
- Operating expenses in the first half of this fiscal year was ¥259.8 billion on a non-consolidated basis, and about 70% of that was the commissions to Japan Post Co., which was ¥185.1 billion.
- Commissions to Japan Post Co. has to be calculated strictly in accordance with the Insurance Business Act and other rules and regulations. Therefore, calculations of commission must be made on a cost-benefit basis to ensure neither Kampo nor Japan Post Co. enjoys an advantage over the other.
- In practice, it is required that commissions are set on an arm's-length basis and prevent special treatment, leaving little room for discretion. Compliance with these requirements is reviewed by our regulator.
- Our commissions consist of two components: sales commissions and maintenance commissions.
  - Sales commissions are linked to the results of new policy acquisition, payable in installments over several years with a larger amount in the first year, which is typical practice in the industry.
  - Maintenance commissions are generally set by unit cost, based on the time required at post offices to carry out the insurance-related operations.
- Please turn to the next page.



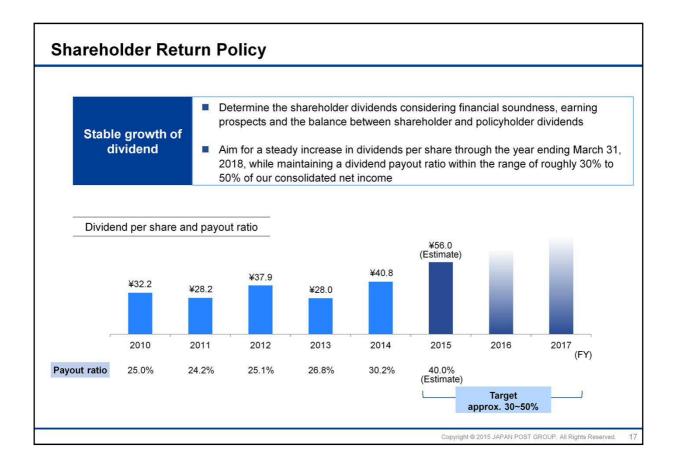
- I will mention a few highlights of development of our administrative and IT system infrastructure on page 14.
- We will reinforce our capability to manage insurance policies through building administrative and IT system that enables simple, prompt and accurate handling of our operations from underwriting to benefit payments, and such system is the basis of our future growth and advance.
- During our mid-term management plan period, we plan to make about ¥200 billion in investments mainly for IT system, through which we aim to establish a management foundation with competitive advantage.
- Such investment plan includes ¥60 billion for renewal of core IT system, which is planned to start operation in 2017, ¥50 billion for strengthening policy management systems, and ¥46 billion for renovation to improve worksite environment.
- Depreciation is currently at about ¥30 billion. We expect it will reach roughly ¥60 billion from FY2017 as our next generation core IT system starts operation.
- Please turn to the next page.

<ul> <li>Reflecting the recensecurities and dome</li> <li>Spread has been popolicies with high as</li> </ul>	estic stocks	s stable th	anks to de		•			_
A	ssets Portf	olio				Investmer	nt Yield	
				(¥bn, %)				(¥t
	Mar-1	15	Sep-1	15		6 months	6 months	(Reference)
	Amount	Share	Amount	Share		ended	ended	Year ended
Bonds	64,294.7	75.7	62,499.7	73.8		Sep-14	Sep-15	IVIAI-15
Japanese government bonds	48,086.4	56.6	46,736.7	55.2	Positive spread	27.2	42.0	66.9
Japanese local government bonds	9,555.8	11.3	9,485.7	11.2	Average assumed rates of return <sup>1</sup>	1.81 %	1.77 %	1.80 %
Japanese corporate bonds	6,652.4	7.8	6,277.2	7.4	Investment return on core profit <sup>2</sup>	1.88 %	1.89 %	1.89 %
Risk assets	3,363.1	4.0	5,195.8	6.1				
Domestic stocks <sup>1</sup>	996.9	1.2	1,152.1	1.4				
Foreign stocks <sup>1</sup>	214.5	0.3	212.3	0.3	Net capital gains	38.2	8.2	64.1
Foreign bonds etc. <sup>1,2</sup>	2,151.6	2.5	3,831.2	4.5				
Loans	9,977.3	11.7	9,439.8	11.1				
Others	7,279.7	8.6	7,556.3	8.9		Sep-14	Sep-15	Mar-15
Cash and deposits, call loans	2,659.2	3.1	2,425.8	2.9	Interest rate	0.525 %	0.350 %	0.400 %
Receivables under securities borrowing transactions	2,720.8	3.2	3,055.9	3.6	(10Y JGB)	semplester 1998	-	146.000.000
otal assets	84.915.0	100.0	84,691.8	100.0	1. Average assumed rates of	eturn is the return		t policy reserves. d policy reserves.

- Page 15 explains our asset management.
- As shown on the left, our asset portfolio mainly consists of yen-denominated interest-bearing assets, which provide stable interest income, as well as match the yen-denominated interest-bearing liabilities.
- However, as a result of our efforts to diversify our investment assets under the extended period of the low interest rate environment, the amount and proportion of risk assets such as foreign bonds increased to ¥5.1 trillion and to 6.1% of total assets at the end of this September.
- Going forward, we intend to continue to increase risk assets gradually, while considering the market environment and our risk tolerance and ensuring to match yen-denominated interest-bearing assets against yen-denominated interest-bearing liabilities from the view point of ALM.
- On the right, the positive spread increased by ¥14.7 billion year on year to ¥42.0 billion, because the average assumed rates of return has declined in line with termination of the policies with high assumed rates of return.
- Please turn to the next page.

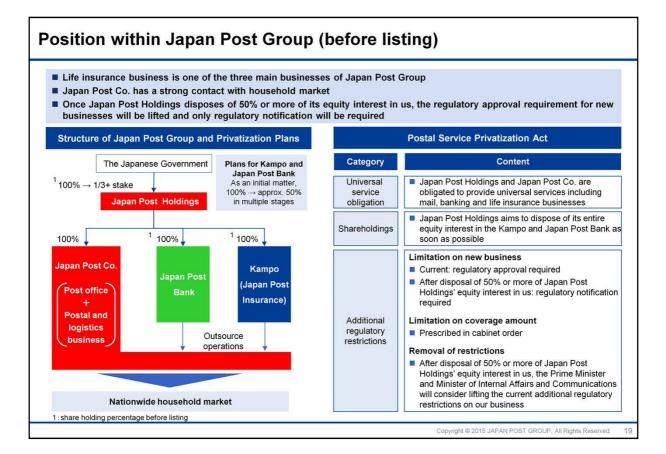


- Page 16 shows our EV's movement and sensitivity analysis.
- Our EV at the end of the first half of this fiscal year was ¥3.5 trillion, up ¥66.8 billion compared to the end of March 2015.
- Our overall RoEV was +2.6%, and +3.5% on the constant economic assumption basis.
- External factors, such as interest rates, cause RoEV to fluctuate greatly, we, therefore, think that RoEV has to be tracked in the time frame of mid- to long-term, and our benchmark is 6-8% per year.
- Reflecting our focus on the marketing of endowment and whole life insurances with medical care rider in the first half of this fiscal year, the value of new business was up ¥11.6 billion from the first half of the last fiscal year, which was 17.3% increase.
- As a result, our RoEV reached approximately 7% on annualized basis with the constant economic assumptions.
- Our EV sensitivity is essentially the same level as the last fiscal year. Especially, equity sensitivity remains low.
- Please turn to the next page.



- Lastly, I will explain our shareholder return policy.
- We will determine the shareholder dividends considering financial soundness, earning prospects and the balance between shareholder and policyholder dividends.
- On the basis of our sound financial and stable profit, we aim for a steady increase in our dividend per share until the end of FY2017, while maintaining payout ratio of roughly 30 to 50%.
- That's all from me. Thank you very much.

APPENDIX		



# **Additional Restrictions under the Postal Service Privatization Act**

- Additional regulatory restrictions relating to new businesses under Postal Service Privatization Act will change from an approval system to a notification system upon disposal of half or more of Kampo's shares by Japan Post Holdings, although regulations imposed under the Insurance Business Act will continue to be applicable
- The limit on the coverage amount is prescribed in cabinet order, and any revision will require a hearing at the Postal **Services Privatization Committee**

### Category

### Contents

**New business** 

[Until Japan Post Holdings disposes of half or more of all the shares of Kampo]

Approval by specified ministers<sup>1</sup> (a hearing at the Postal Service Privatization Committee is required)

[After Japan Post Holdings disposes of a half or more of all the shares of Kampo until the designated date<sup>2</sup>]

■ Notification to competent ministers (obligation to consider competitors, notification to Postal Service Privatization Committee is required)

[After designated date<sup>2</sup>]

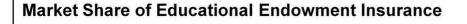
No regulations under Postal Service Privatization Act (regulations under Insurance Business Act will continue)

Limit on coverage amount

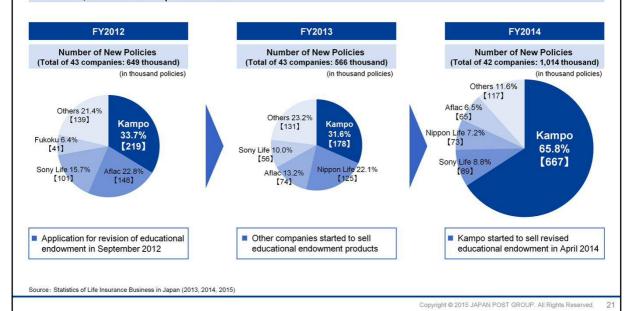
- Prescribed in cabinet order (a hearing at the Postal Service Privatization Committee is required to revise)
  - Limit on coverage amount: in principle, ¥10 mn, total of ¥13 mn after 4 years have elapsed since start of coverage (age 20-55)

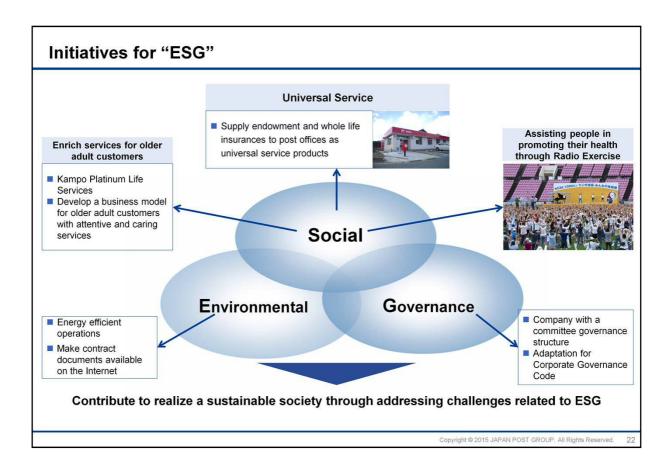
[After designated date2]

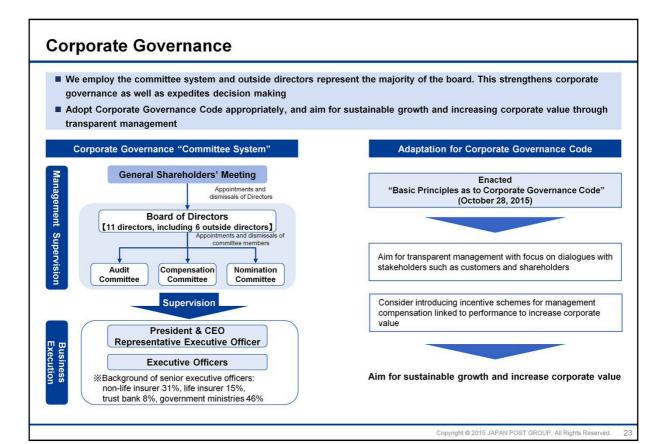
- No regulations based on Postal Service Privatization Act
- Specified ministers: Prime Minister (Commissioner of the Financial Services Agency) and Minister of Internal Affairs and Communications
   Designated date: Earlier of (i) the disposal of 50% or more of Japan Post Holdings' equity interest in Kampo and the determination by the Prime Minister and the Minister for Internal Affairs and Communications that the additional restriction can be lifted and (ii) the disposal of Japan Post Holdings' entire equity interest in Kampo



- It took 1.5 years to obtain approval for revised educational endowment insurance (applied for the approval in September 2012, and started to sell in April 2014)
- Our educational endowment's new policy acquisition in FY2014 amounted to 667 thousand policies, +274% year on year increase, contributed to expand market size

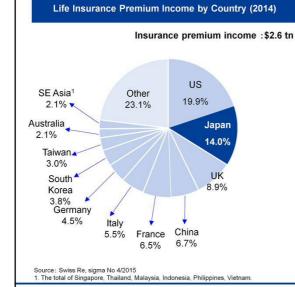


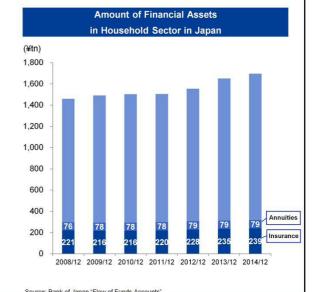


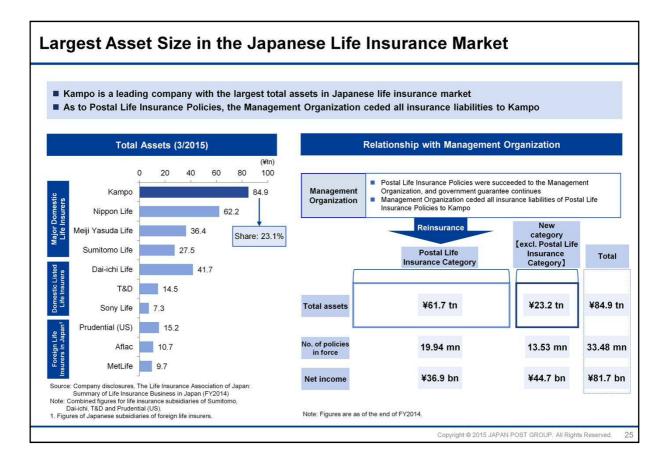


# **Overview of Life Insurance Market**

- Japan is the second largest life insurance market in the world (approx. 7 times the combined total of 6 Southeast Asian countries¹)
- Individual financial assets are increasing in recent years. Insurance and annuities offered by life and non-life insurers represent approx. 20% of the total







# **Outstanding Presence in the Large Japanese Market**

- Kampo is ranked first in the industry in terms of annualized premiums from policies in force (individual insurance)
- Though Kampo offers medical care insurance only in the form of policy riders, its market share exceeds 10%

# Individual Insurance (FY2014)

Rank	Company	Annualized Premiums from Policies in Force (¥bn)	Share (%)
1	Kampo	5,182.5	24.3
2	Nippon Life	2,459.1	11.5
3	Dai-ichi Life	1,748.9	8.2
4	Sumitomo Life	1,492.5	7.0
5	Meiji Yasuda Life	1,477.2	6.9
6	Prudential (US)	1,401.9	6.6
7	Aflac	1,290.0	6.1
8	T&D	1,011.3	4.7
9	MetLife	824.0	3.9
10	Sony	714.6	3.4
L	ife insurance total (42 companies)	21,303.8	100.0

Source: Company disclosures, The Life Insurance Association of Japan; Summary of Life Insurance Business in Japan (FY2014)

Note: Figures for Kampo include reinsured postal life insurance policies. Figures for Dai-ichi Life, Sumitomo Life, Prudential (US) and T&D are the total of the life insurance companies within each group.

# Medical Care Insurance (FY2014)

Rank	Company	Annualized Premiums from Policies in Force (¥bn)	Share (%) 16.6		
1	Aflac	1,025.9			
2	Kampo	748.0			
3	Nippon Life	600.2	9.7		
4	Dai-ichi Life	557.0	9.0		
5	Sumitomo Life	523.4	8.4		
6	Meiji Yasuda Life	353.7	5.7		
7	MetLife	348.6	5.6		
8	Prudential (US)	277.7	4.5		
9	NN	212.8	3.4		
10	Axa	202.4	3.3		
L	ife insurance total (42 companies)	6,195.3	100.0		

Source: Company disclosures, The Life Insurance Association of Japan: Summary of Life Insurance Business in Japan (FY2014)

Note: Figures for Kampo include reinsured postal life insurance policies. Figures for Dai-ichi Life, Sumitomo Life and Prudential (US) are the total of the life insurance companies within each group.

# **Differentiated Business Model**

■ Kampo offers simple products in small amounts to retail households through the nationwide post office network

### Kampo's Business Model

### Other Major Japanese Life Insurers

**Product** 

Simple products with small amounts

(Coverage amount is capped by regulation, generally up to ¥10mn per individual)

- Focus on endowment and whole life (with medical care riders) with installment premiums
- No medical examination, screening by health check questionnaire

Package products with large amounts (No limitation on coverage amount)

- Focus on whole life with term riders
- Medical examination, handled by doctors

Channel

Nationwide network of over 20,000 post offices

■ Working to build a 20,000-person network of post office based field sales personnel (Currently operates with approx. 18,000)

Approx.150,000 in-house sales personnel (sum of 4 major Japanese life insurers)

Customers

Focus on households

- Further deepen customer base with 33 mn policies in force and 25 mn insured
- Strength with women (approx. 60% share¹), middle-aged and older adult
- Approx. 60%² of our policyholders are middle-aged and older adult customers age 50 or older

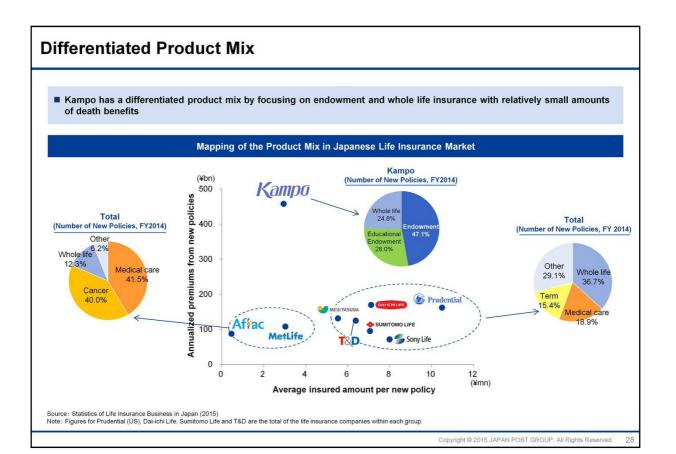
Focus on worksites

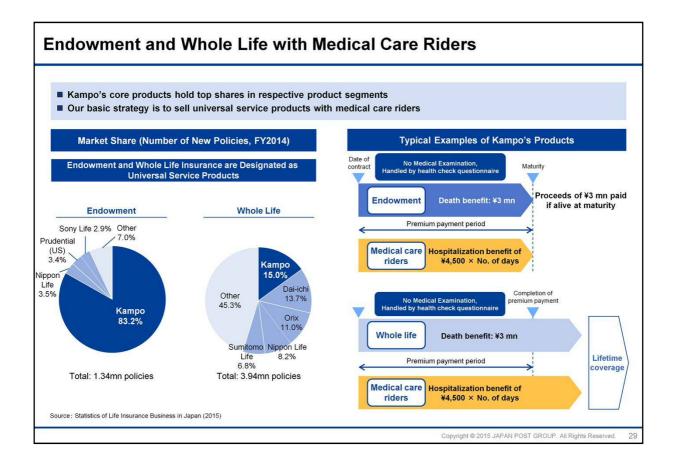
■ Strength with male customers and heads of household

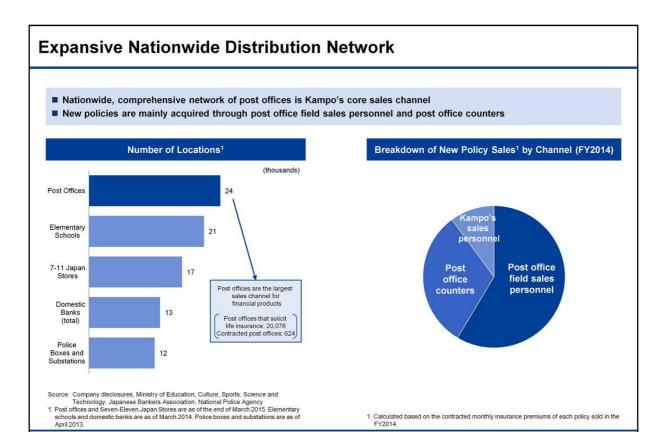
- Source: Company disclosures

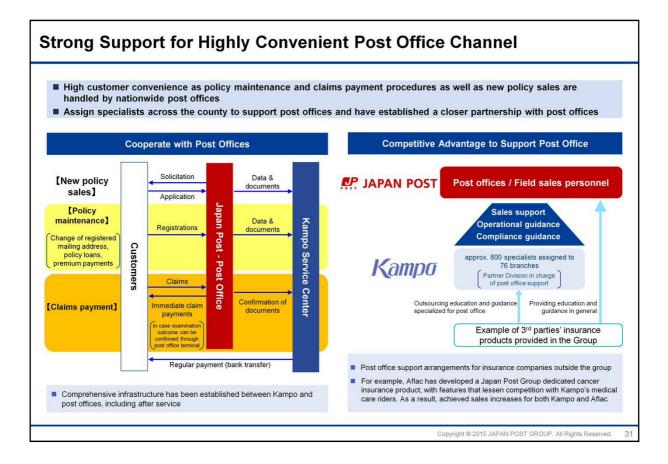
  1. Based on number of policies in force as of March 31, 2015

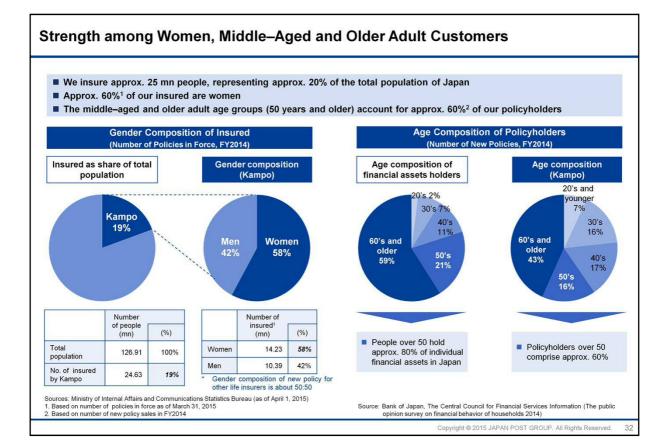
  2. Based on number of new policy sales in FY2014

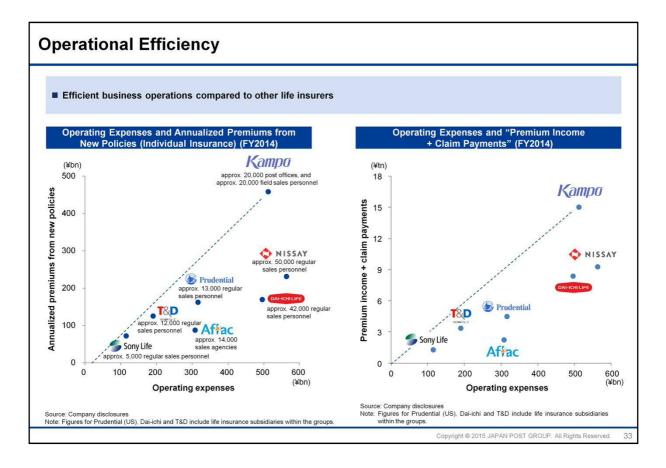












## **Level of Commissions Examples** Sales Commission Rates<sup>1</sup> Total Type of Insurance **Insurance Amount** Insurance Premiums Ordinary endowment insurance (¥2 mn) **Endowment Insurance** ¥2.10 mn Approx. 3% [With medical care rider] Policyholder: 40-year-old woman Insurance period: 10-year Ordinary whole life insurance (¥2 mn) Whole Life Insurance ¥2.42 mn Approx. 3% [With medical care rider] Policyholder: 40-year-old woman Payment period: 20-year Educational endowment insurance Educational (¥2 mn) Policyholder: 30-year-old man Insured person: 0 years old Payment period: 18-year **Endowment** ¥1.98 mn Approx. 2% Insurance [With medical care rider] Sales commission rates are the ratio of sales commissions ( (1) applicable sales commission rate for the type of policy and (2) incentive bonuses, which are payable if Japan Post Co. meets certain sales targets, divided by number of new policies acquired. Numbers are based on FY3/2015 actual results) over insurance premium. The level of sales commission may vary as the incentive fee fluctuates.

# Pursue Upside Through Diversification of Investment Portfolio

- Based on appropriate ALM, portfolio mainly consists of yen-denominated fixed income assets. Kampo has limited exposure to risk assets (i.e. foreign securities, domestic stocks)
- Reflecting the recent low-interest environment, Kampo has been gradually increasing exposure to foreign securities and domestic stocks within its risk tolerance

### **Investment Portfolio**

	3/201	1	3/201	5
	Amount (¥bn)	Share (%)	Amount (¥bn)	Share (%)
Corporate and government bonds	76,449.3	79.0	64,294.7	75.7
JGB	64,103.0	66.2	48,086.4	56.6
Local government bonds	6,255.7	6.5	9,555.8	11.3
Corporate bonds	6,090.5	6.3	6,652.4	7.8
Risk assets	868.7	0.9	3,363.1	4.0
Foreign securities	723.7	0.7	2,366.2	2.8
Domestic stocks	145.0	0.1	996.9	1.2
Loans	14,547.4	15.0	9,977.3	11.7
Real estate	152.9	0.2	112.3	0.1
Other	4,768.2	4.9	7,167.4	8.4
otal assets	96,786.7	100.0	84,915.0	100.0

Note: Foreign securities include non-listed foreign stocks.

Figures at 3/2011 are on a non-consolidated basis, and figures at 3/2015 are on consolidated basis

### Other 4 Major Japanese Life Insurers<sup>1</sup>

	3/201	5
	Amount (¥bn)	Share (%)
Corporate and government bonds	17,458.4	42.9
JGB	14,643.6	35.9
Local government bonds	607.0	1.5
Corporate bonds	2,207.7	5.4
Risk assets	15,154.8	37.2
Foreign securities	10,197.7	25.0
Domestic stocks	4,957.1	12.2
Loans	4,690.4	11.5
Real estate	1,117.6	2.7
Other	2,314.0	5.7
otal assets	40,735.4	100.0

Source: Company disclosures

1. Average of Nippon Life, Dai-ichi Life, Meiji Yasuda Life, and Sumitomo Life.

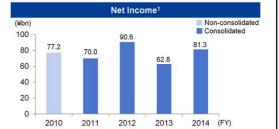
# Track Record of Stable Profit Generation and Shareholder Dividends

- Ordinary profit has been stable. Provision for policyholder dividends is on a declining trend due to a decrease in the number of Postal Life Insurance Policies
- Net income and shareholder dividends have also been stable. Going forward, we aim for a steady increase in dividends per share with a dividend payout ratio of roughly 30-50% of our consolidated net income











# **EV (Embedded Value)**

■ The EV for Kampo as of September 30, 2015 was ¥3.5 tn (adjusted net worth: ¥3.0 tn, value of in-force covered business: ¥0.5 tn)

	September 30, 2015
Adjusted net worth	¥3.0 tn
Value of in-force covered business	¥0.5 tn
EV	¥3.5 tn

Value of new business was ¥79.2 bn (FY2015 2Q)

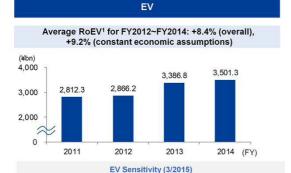
- If there is a profit from Postal Life Insurance policies, 80% will be disbursed to the policyholders of Postal Life Insurance and the remainder booked as EV based upon the reinsurance policy with the Management Organization for Postal Savings and Postal Life Insurance
- Internal reserves and unrealized gains from Postal Life Insurance policies are not included in adjusted net worth. They are included in the value of in-force covered business under the assumption that they will be released in the future

Note: Postal Life Insurance was established in 1916. The Management for Postal Savings and Postal Life Insurance (the "Management Organization") is an independent government agency established to hold Postal Savings Deposits and Postal Life Insurance Policies transferred from Japan Post Corporation in 2007. All Postal Life Insurance Policies are reinsured by us.

	New	Postal Life Insurance	Total
Total net assets on the balance sheet	1,436.0	-	1,436.0
Reserves for price fluctuations	109.1	633.3	742.5
Contingency reserves	339.7	2,097.6	2,437.4
Unrealized gains/losses on securities	1,759.3	4,479.7	6,239.1
Unrealized gains/losses on loans, etc	57.6	722.1	779.8
Tax effect on the above	(653.6)	(2,285.4)	(2,939.1)
Adjusted net worth	3,048.3	5,647.5	8,695.8

# Steady Growth in EV and Sound Financial Base

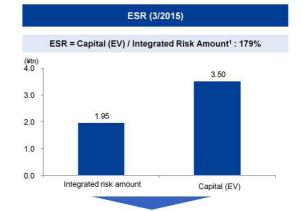
- Embedded Value ("EV"), an indicator of corporate value on an economic value basis, has been increasing
- Economic Solvency Ratio ("ESR") is at an appropriate level and Kampo has a sound financial base, which provides a strong foundation for shareholder returns



### 

Source: Company disclosures

1. RoEV (Return on Embedded Value) is a growth indicator of corporate value (net increase in EV is considered as an adjusted profit after considering the features of Japanese insurance accounting). Average rate for the past 3 years is shown as a compound annual growth rate. Constant economic assumption rate excludes economic variance factor. (See "EV Movement and Sensitivity Analysis" for more details.)



Aim for stable and sustainable growth of profits and corporate value by optimizing the balance between financial soundness and capital efficiency (profitability) through ERM

<sup>1.</sup> Integrated risk amount is calculated based on our internal model, which is generally in line with principles of the EU Solvency II directive. The calculation sees a change in EV as risk with confidence level of 99.5% in one-year period on a post-tax basis, taking into account the effect of diversification, and loss absorption of tax/polcyholder dividends. We may revise our internal model time to time, and the calculation method and the results may be affected by such revisions.

# Figures by New and Postal Life Insurance Categories (Non-Consolidated)

	FY2011	FY2012	FY2013	FY2014	FY2014 2Q	FY2015 2Q
¥mn	93,688,672	90,462,364	87,088,626	84,911,946	85,877,874	84,688,74
	80,024,630	73,793,953	67,560,915	61,703,013	64,315,041	60,158,78
	13,664,042	16,668,410	19,527,711	23,208,932	21,562,833	24,529,96
(000)	39,034	36,805	34,864	33,489	34,204	32,829
	31,015	26,933	23,195	19,949	21,547	18,400
	8,018	9,871	11,668	13,539	12,657	14,420
¥mn	6,856,486	6,481,772	5,911,643	5,956,716	3,078,186	2,746,77
	3,292,716	2,685,558	2,155,398	1,697,140	896,905	700,11
	3,563,769	3,796,214	3,756,245	4,259,576	2,181,281	2,046,65
¥mn	531,388	529,375	463,506	493,169	263,703	219,77
	460,482	424,511	382,325	377,145	208,200	141,51
	70,906	104,864	81,181	116,024	55,503	78,26
¥mn	67,734	91,000	63,428	81,758	50,972	49,30
	48,429	56,816	43,689	36,969	25,894	20,97
	19,304	34,184	19,739	44,789	25,078	28,32
¥mn	(102,240)	(100,149)	(94,807)	(90,087)	(45,424)	(61,23
	(152,519)	(159,710)	(164,732)	(167,144)	(83,046)	(85,20
	50,278	59,561	69,924	77,057	37,622	23,96
¥mn	48,541	64,656	91,360	97,934	54,370	30,38
	35,893	43,374	73,857	72,126	44,271	6,50
	12,647	21,282	17,502	25,808	10,098	23,87
¥mn	(107,885) (107,885)	(92,835) (92,835)	(77,134) (77,134) -	(68,347) (68,347)	(33,200) (33,200)	(26,99 (26,99
	(000)  ¥mn  ¥mn  ¥mn  ¥mn	¥mn 93,688,672 80,024,630 13,664,042 (000) 39,034 31,015 8,018 ¥mn 6,856,486 3,292,716 3,563,769 ¥mn 531,388 460,482 70,906 ¥mn 67,734 48,429 19,304 ¥mn (102,240) (152,519) 50,278 ¥mn 48,541 35,893 12,647	¥mn         93,688,672 80,024,630 13,664,042         90,462,364 73,793,953 16,668,410           (ooo)         39,034 31,015 8,018         36,805 26,933 8,018         9,871           ¥mn         6,856,486 3,292,716 40,482 40,482 424,511 70,906         6,481,772 2,685,558 3,796,214           ¥mn         531,388 460,482 424,511 70,906         529,375 460,482 424,511 70,906           ¥mn         67,734 48,429 56,816 19,304         91,000 48,429 56,816 19,304           ¥mn         (102,240) (152,519) (152,519) 50,278         (100,149) (159,710) 59,561           ¥mn         48,541 35,893 43,374 12,647         64,656 21,282           ¥mn         48,541 35,893 43,374 12,647         64,656 21,282           ¥mn         (107,885)         (92,835)	¥mn         93,688,672         90,462,364         87,088,626           80,024,630         73,793,953         67,580,915           13,664,042         16,668,410         19,527,711           (000)         39,034         36,805         34,864           31,015         26,933         23,195           8,018         9,871         11,668           ¥mn         6,856,486         6,481,772         5,911,643           3,292,716         2,685,558         2,155,398           3,563,769         3,796,214         3,756,245           ¥mn         531,388         529,375         463,506           460,482         424,511         382,325           70,906         104,864         81,181           ¥mn         67,734         91,000         63,428           48,429         56,816         45,689           19,304         34,184         19,739           ¥mn         (102,240)         (100,149)         (94,807)           (152,519)         (159,710)         (59,924           ¥mn         48,541         64,656         91,360           35,893         43,374         73,857           12,647         21,282         17,502	¥mn         93,688,672 80,024,630 13,664,042         90,462,364 16,668,410         87,088,626 67,580,915 67,580,915 67,580,915 67,580,915 67,580,915 67,580,915 67,580,915 67,580,915 67,580,915 67,710 31,015 8,018         87,088,626 97,932 34,864 9,871         84,911,946 19,527,711         84,932 23,208,932           ¥mn         6,856,486 3,292,716 3,292,716 3,563,769         6,481,772 3,796,214         5,911,643 3,756,245         5,956,716 4,259,576           ¥mn         531,388 460,482 424,511 70,906         529,375 104,864         463,506 81,181         493,169 116,024           ¥mn         67,734 48,429 50,816 48,429 50,816 43,689 19,304         91,000 34,184 19,739         63,428 43,689 36,969 44,789         81,758 46,889 36,969 47,905           ¥mn         (102,240) (152,519) (152,519) (159,710) (152,519) (159,710) (159,710) (159,710) (154,732) (167,144) 50,278         (90,087) (167,144) 50,278         (90,087) (167,144) 50,278           ¥mn         48,541 35,893 43,374 73,857 72,126 72,128 72,128 72,128 72,128 72,128 72,128         91,360 97,934 72,128 72,128 72,128         97,934 72,128 72,128 72,128           ¥mn         (107,885) (92,835) (77,134) (68,347)         (68,347)	¥mn         93.688.672         90.462,364         87.088.626         84.911,946         85.877.874           80.024,630         73,793,953         67.560,915         61,703,013         64,315,041           13,664,042         16,668,410         19,527,711         23,208,932         21,562,833           (000)         39,034         36,805         34,864         33,489         34,204           31,015         26,933         23,195         19,949         21,547           8,018         9,871         11,668         13,539         12,657           ¥mn         6,856,486         6,481,772         5,911,643         5,956,716         3,078,186           3,292,716         2,685,558         2,155,398         1,697,140         886,905           3,563,769         3,796,214         3,756,245         4,259,576         2,181,281           ¥mn         531,388         529,375         463,506         493,169         263,703           460,482         424,511         382,325         377,145         208,200           70,906         104,864         81,181         116,024         55,503           ¥mn         67,734         91,000         63,428         81,758         50,972

# Major Financial Results (Consolidated)

	FY2011	FY2012	FY2013	FY2014	FY2014 2Q	(¥bn) FY2015 2Q
Insurance premiums and others	6,856.4	6,481.7	5,911.6	5,956.7	3,078.1	2,746.7
Ordinary profit	531.2	528.9	462.7	492.6	263.5	218.7
Provision for reserve for policyholder dividends	271.9	307.4	242.1	200.7	135.4	119.5
Net income	70.0	90.6	62.8	81.3	50.8	48.5
Net assets	1,294.4	1,466.7	1,538.1	1,975.7	1,694.3	1,908.6
Total assets	93,690.8	90,463.5	87,092.8	84,915.0	85,882.3	84,691.8
Return on equity	5.6%	6.6%	4.2%	4.6%	-	-
Return on shareholders' equity	5.8%	7.1%	4.7%	5.9%	3	
Dividend to shareholders	16.9	22.7	16.8	24.5	=	UE
Payout ratio	24.2%	25.1%	26.8%	30.2%	*	
[Reference] Core profit (Non-consolidated)	571.6	570.0	482.0	515.4	268.0	239.9

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