**Prored Partners** 

### **Prored Partners Co., Ltd.** Tokyo Stock Exchange First Section (Ticker: 7034)

# Financial Results for FY2021 and Medium-term Management Plan



2021.12

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### 1. FY2021 Financial Results and Management Guidance for FY2022

# Highlights of Financial Performance

- 1. FY21 sales and profits have overshot the management guidance announced in Sep. 2021. FY21 financial performance has been impacted by the following factors
  - Orders from some clients in certain sectors have been postponed or cancelled because they have been hard hit by the COVID-19. However, many of the KPIs for the consulting business indicate solid business momentum (see pages 38-50)
  - Knowledge Management Research & Institute ("KMRI"), one of our subsidiaries, has experienced deceleration of its consulting business for the private sector due to the COVID-19
- Since the soft launch of Pro-Sign, our BSM<sup>1</sup> platform to achieve the DX (digital transformation) of cost reduction activities, the number of clients that have signed up for free subscription of Pro-Sign has trended significantly higher than the initial plan (see page 12). We plan to begin charging in May 2022



- 1. Business Spend Management
- EBITDA before investment: calculated by deducting profits and losses on new businesses (including Pro Sign) that are under development. The non-consolidated amounts generally represent profits on cost management consulting. Certain revenue streams have been reclassified into EBITDA before investment in Q4 FY21, resulting in substantial outperformance versus the management guidance in Q3 FY21

# P&L Summary

	Non-consolidated (cumulative)			Consolidated	
(Million yen)	FY2020	FY2021	YoY %	FY2021	
Sales	3,270	3,342	+2.2%	3,806	
Cost of sales	924	1,235	+33.7%	1,571	
Cost of sales ratio %	28.3%	37.0%		41.3%	
Gross profit	2,346	2,107	-10.2%	2,235	
Gross margin %	71.7%	63.0%		58.7%	
Selling, general and administrative expenses	1,130	1,358	+20.2%	1,550	
SG&A ratio %	34.6%	40.7%		40.7%	
Operating profit	1,216	748	-38.5%	684	
Margin %	37.2%	22.4%		18.0%	
EBITDA before investment	1,250	1,041	-16.7%	1,008	
Margin %	38.2%	31.2%		26.5%	
Ordinary profit	1,189	696	-41.4%	680	
Net income	869	525	-39.6%	533	

### 1. FY2021 Financial Results and Management Guidance for FY2022 Ouarterly Changes in Net Sales and Operating Profit

# Quarterly Changes in Net Sales and Operating Profit (Prored on a Non-Consolidated Basis)

- Quarterly sales in FY2021 2Q were a historical high. However, we experienced deferrals and cancellations of large projects in 3Q due to the COVID-19
- In Q4, both quarterly sales and operating profit recovered thanks to steady conversion of orders to sales



### Forecast for Consolidated Financial Results for FY2022

- Management guidance for FY2022 is based on the below
  - Consulting: The trend in new orders received is expected to improve from FY2021 including large projects despite a certain continuing impact from the COVID-19. In particular, sales will significantly increase in new categories such as logistics, building materials, and construction. On the other hand, inflationary pressure is growing temporarily for certain cost items, which has been conservatively taken into account
  - Pro-Sign: Fees will be charged starting in June 2022 (100,000 yen per month per customer) and full-year sales for FY2022 are expected to be 46 million yen
  - KMRI: An increase in sales of over 10% YoY is expected for FY2022, though not a recovery to the prepandemic level, given i) steady growth in consulting revenues from the public sector, and ii) sales recovery of c.20% YoY in the private sector that have been severely affected by the COVID-19



**Consolidated Sales** 

The amount of capitalized Pro-Sign development cost and amortization schedules for Pro-Sign-related software assets are currently examined. We plan to announce management guidance on FY2022 consolidated profits at the end of FY2022 Q2

### Sales Bridge between FY2021 and FY2022

- Non-consolidated consulting sales for FY2022 will increase 2% YoY, mainly as a result of the steady receiving of large orders and growth in new categories, while at the same time affected by temporary inflationary pressure on certain cost items. Growth is expected to recover to the pre-pandemic level in FY2023 due in part to the sales lead time that is unique to our business model
- **Bluepass Capital** (current fund established during FY2021) will generate increased sales due to full-year contribution of management fees



**Consolidated Sales Bridge** 

1. ARR: annual recurring revenue

### 2. Update on Pro-Sign

2. Update on Pro-Sign

### **Evolution of the Business Model**



### Two Growth Engines for Expansion of Prored's Enterprise Value

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- Cost management consulting for performance-based fees
- Target cost items include energy-related items, facility and store-related items, office cost, IT, logistics, and many more. In-house experts specialized in each cost item
- Seamlessly providing services ranging from strategy development to negotiations with suppliers
- Extensive knowledge of corporates' purchase of indirect materials, market prices, and suppliers

- Business Spend Management (BSM) SaaS, which is a rapidly growing software domain globally
- Functions such as cost visualization and analysis and price quotes from suppliers provided by cloud

**Pro-Sign** 

- In addition, functions such as issuing and receiving invoices, internal approval for ordering, digitization of purchasing contracts, online payment will be provided
- Some of the functions were released in a soft launch in June 2021

### Focus on achieving synergies between the mainstay cost management business and Pro-Sign

# Progress Made After Soft Launch in June 2021

- We have received stronger-than-expected inquiries from client companies, and 222 companies have already introduced Pro-Sign on a free subscription basis as of the end of October 2021
- The plan as of June 2021 (200 companies by October 2022) has been achieved 1 year ahead of schedule
- In light of the strong pace of introduction, we plan to start billing for some client companies in June 2022

#### Number of introductions after soft launch

Examples of clients who have already introduced Pro-Sign



### 2. Update on Pro-Sign

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## User Interface of Pro-Sign's Spend Analysis Functions



# **Pro-Sign Price Table**



1. Plan to offer a 6-month trial period

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### Forecast of Pro-Sign Paying Customer Count and ARR



# Reaching ¥120m ARR in half a year after beginning to charge customers in June 2022

### 3. Medium-term Management Plan '22-'25

### Mission and Vision

Create a society in which people can feel possibility by aiming for an economic environment in which value equals price

### Commitment to realizing the vision

- Deliver DX of corporate purchasing activities and eliminate asymmetric information in business transactions
  - Achieve seamless procurement through DX of the purchasing process
  - Automate consulting services
  - Create fair market environment and promote mutually beneficial transactions
- In providing services, carry risks equivalent to those of customers and produce outcomes more than expected
- Provide an environment in which our stakeholders can feel the possibility of business

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# Target End State in Medium-term Management Plan



### Establish a new business model for innovation in cost management

Generation of Recurring Profit through CaaS in Addition to Conventional Pay-for-performance



# Generate additional recurring revenues from the steadily growing client base

### CaaS: Based on Ecosystem that Combines Tech and Consulting



### Sharing clients / data between consulting and Pro-Sign in a cohesive way

# Examples of CaaS Recurring Revenues



Components of LTV per client

Pay-for-performance cost management based on Pro-Sign data

Ancillary consulting services using Pro-Sign Standardization of cost control methods in consolidated groups, which have become complex through M&A, consulting for procurement divisions including visualization of costs, etc.

Pro-Sign monthly charges (fixed amount and volume-based charging)

**GPM (Group Purchasing Management) fee** Catalog purchasing of indirect materials on Pro-Sign, joint purchasing for which consultants lead the price negotiations (see page 37)

Maximize LTV (lifetime value) per client consisting of recurring and re-occurring revenues by increasing the number of CaaS clients

### Revenue & Personnel Composition at End State of Plan



- 1. Re-occurring revenues consisting primarily of 3-year installment payments of performance-based fees including repeat orders
- 2. Future introduction of volume-based charging for certain Pro-Sign functions is under consideration

# Direction of Long-term Business Transformation



### Medium-term Sales Growth Projections



Achieve double-digit sales growth of cost management and rapidly increase Pro-Sign subscription fee income. Raise consolidated net sales approx. 2.5 times by FY2025 (excl. impact of M&A)

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### Growth Drivers of Non-consolidated Net Sales in Consulting Services



### Drive sales lead and expand target cost items to raise the wallet share of large projects. Achieve recovery of consultant productivity

1. Large project: expected total fees of 100 million yen or more

### Roadmap for Accelerated Monetization of Pro-Sign



# Accelerate monetization in 3 steps starting with bundled sales to consulting clients and then expanding target customer segments

### Growth Outlook of Pro-Sign Paying Customers and ARR<sup>1</sup>



### Grow ARR to 4.7 billion yen by FY2025 through cross-selling with consulting services and upselling of functions subject to volume-based charging

1. ARR: annual recurring revenue

# Growth Strategy for Cost Management and Pro-Sign



3. Medium-term Management Plan '22-'25

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# Steadily Increase Large Projects



>500 potential clients expected to bring >100 million yen fee opportunities. Optimize marketing efforts (i.e., more focused client targeting) for growing orders for large projects



### 2 Expand Target Cost Items and Cost Reduction Methods



Raise the average fees per client by focusing on new prospective cost items that can surpass the conventional mainstay cost items and developing new reduction methods





Promote "ledger DD," a mechanism for increasing the number of cost items included in orders received and average fees per client

1. DD: due diligence



# Drive Operational Excellence



- Overall, high cost reduction rates are maintained despite differences across categories
- Further improve cost reduction rates by training consultants for higher skills in order to counter potential fluctuations in market conditions



- Manage project revenues and profits more rigorously in order to improve consultants' productivity and project margins
- Introduce robust disciplines for selecting projects to optimize the project portfolio and maximize the above metrics

### Still much left to be done in terms of operational excellence for delivering organic growth in cost management revenues

Prored's Strengths in Public-sector Consulting

# Develop Public-sector Consulting Business

# Historical Growth in the Number of Organizations in Japan That Use PFS<sup>1</sup>



### The use of PFS is increasing and we have a good track record (first PFS project in Japan). Aim to be a partner in administrative management using know-how in cost management

Source: Prepared by Prored based on the information on the status of PFD projects in Japan provided by the Conventional Cabinet Office 1. PFS: Pay for success

# 6 Rapidly Increase Paying Companies for Pro-Sign



Pro-Sign has structural advantage in accelerated introduction compared to other SaaS. Enhance operational infrastructure to convert free users into paying customers efficiently



# **7** Execute Alliance Strategy



Currently having a dialogue with prospective partners to form an alliance, which is expected to be finalized before charging starts Basic tools required for purchase processing / settlement are provided on Pro-Sign and at the same time can be imported from external vendors. Data integration with other systems to be actively explored

# 8 Achieving High Customer Retention



Customer success team to drive increased use of Pro-Sign by customers, making Pro-Sign an integral part of the customers' internal purchase process
3. Medium-term Management Plan '22-'25

## Develop GPM<sup>1</sup> as Part of CaaS



Integrate know-how in the cost management and joint purchase functions of Pro-Sign to build a mechanism that will allow clients to achieve the best purchase prices at all times

1. GPM: Group Purchasing Management

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## Appendix A Consulting KPIs and Current Momentum

## Consulting KPIs Indicating Sustainable Growth

• Almost all KPIs have steadily improved. Current stagnant growth in sales is mainly due to a fall in the average fees per client. We plan on improving the average fees by taking in more large projects going forward



## The Number of Client Companies is Steadily Increasing

- We are expanding the client base, mainly targeting large and midsize companies with sales of 10 to 500 billion yen, with a focus on the manufacturing, service, retail and wholesale sectors
- We have succeeded in rapidly increasing the number of client companies across sectors without revenue concentration in specific sectors



The number of publicly announced PE deals<sup>1</sup>

## 1 High Market Share in PE-backed Companies

- We have a strong relationship with major private equity (PE) firms, both international and domestic, and have an outstanding track record in cost reduction consulting and high market share in this space
- PE investments in Japan are expected to increase over the medium to long term, and we are focused on further increasing our market share in the PE fund industry and boosting our brand recognition



#### High market share in PE-backed companies<sup>1</sup>

- 1. Limited to PE-backed companies whose sales are estimated to be 10 billion yen or more
- 2. Including projects that have already been publicly announced as of November 29, 2021
- 3. PE deals which closed before the end of July 2021 (100 days or more had passed since the closing date)

## 2 Substantial Room for Growth Remains

- The number of our target client companies in Japan is about 14,000 and the client acquisition rate is still very low
- The total addressable cost base is estimated to be more than 5 trillion yen, and there is substantial room for growth also from the perspective of the potential size of cost reductions
- We are gradually expanding cost items to be serviced and plan to target a larger cost pool in the future



#### The total addressable cost base is enormous

1. Estimated based on actual costs reductions in Prored's consulting projects over the past three years (ratio of the amount of cost items served to each client's sales) and total sales of target companies

## Potential Market Size for Cost Reduction Consulting

- The domestic consulting market for cost reductions of indirect materials has **the potential to grow to approx. 8 times the current size** 
  - Expansion of cost items to be served by Prored, more regular cost reviews by clients, and higher ratios of outsourcing to consulting firms will drive the expansion of the potential market size



**Our channel strategies** 

Individuals

**Corporations** 

## Continued Effort to Augment Lead Generation

- We have established nationwide network of individual and corporate marketing partners, which allows us to efficiently approach the management level of potential client companies
- The number of individual and corporate partners is continuously increasing. In addition, lead generation through direct sales is also advancing

#### Introductions to management of potential client companies by retired company managers and Individual others partners New individual partners are acquired through referrals by individual partners 46% CAGR Major financial institutions (banks, securities firms and insurance Corporate companies, etc.) in Japan partners Advancing collaborative efforts with branches nationwide in addition to headquarters • Direct inquiries from clients have been rapidly increasing in recent Direct years given increased awareness marketing, of our services and brand, and the etc. FY21 **FY19** FY18 FY20 effect of past direct marketing initiatives etc. 1. Cumulative number of branches of corporate partners from which we

#### Cumulative number of marketing partners

actually received introductions to clients.

## Trends in the Average Fees per Client

- Since FY20 when COVID-19 began having an impact on new orders, a fall in the ratio of large projects, a decrease in costs to be reduced, and a resulting fall in the average fees per client have become evident
  - Fall in the ratio of large projects: Because there are moves to prioritize other management improvement measures over the reduction of indirect material costs, mainly among retailers, some large projects are being postponed
  - Decrease in costs to be reduced: Utilities expenses and supplies expenses, etc. are decreasing, mainly in hotels and restaurants
- Given that economic activities are expected to be normalized due to a rise in the vaccination rate, we will work to improve average fees per client by resuming and increasing large projects



#### Trends in the average fees per client (illustrative)

## The Size of Client Companies Is Steadily Increasing

- The ratio of target companies (sales of more than 10 billion yen) we focus on as our clients is steadily increasing, and the cost base to be served is also expanding as client companies grow in size
- Our client companies' aggregate sales have been around 10 trillion yen<sup>1</sup>



# Aggregate sales of clients from which new

1. Excluding clients with sales of 1 trillion ven or more

## Price Increase in January 2020 Has Been on Track

• We began applying a new fee scale in January 2020. Previously, we received 100% of the annual cost reduction amount as total fees, and this amount was allocated progressively over three years and recorded as sales. For projects for which we receive orders as a result of sales activities started after January 2020, we, as a principle, receive 120% of the annual cost reduction amount as total fees



The impact of the price increase becomes visible in the second and the third payments. The second and subsequent fee payments after the price increase are expected to be posted from FY22 Number of new contracts based on the new fee rate (120%)



The number of projects for which we received orders with a fee rate of 120%, mainly projects for which we began sales activities after the price increase, is steadily increasing

## The Repeat Order Rate Remains Solid

 When we receive an order for the first time, we implement cost reduction for a limited number of cost items, and if the client is satisfied with the results, we often receive repeat orders for additional cost items. We expect to continue to receive stable revenues from existing clients in the form of repeat orders



## 8 Ramping Up New Consultants in a Short Time

• We specialize almost exclusively in the area of cost reduction and have adopted a team structure in which each consultant will be an expert in the cost items he or she is in charge of. Therefore, consultants can become full-fledged consultants in a short period of time

Consultant organization at Prored

- Train consultants as experts of each major cost item
- The cost reduction process is standardized, regardless of cost items
- Compared to the case in which a single person is in charge of many cost items, it is possible to acquire deep knowledge and practical experience in a shorter period of time.

Time required for newly hired consultants to become fully ramped up **Vear** 



- A team is formed with multi-layered members for each project
- Expert knowledge is accumulated among members in the upper layer. Many years of experience are required, and it is difficult to grow the team size in a short period of time
- Cost reduction is only one of many services, and it is difficult for younger consultants to accumulate expert knowledge

Time required for newly hired consultants to become fully ramped up



## The Number of Consultants Is Steadily Increasing

- The recruitment of consultants is making steady progress, and their early conversion into full-fledged consultants is also progressing steadily
- We plan to slow the pace of new hiring in FY22 (revenue growth can be achieved without significant headcount increases by improving consultant productivity)



#### Number of consultants at the end of the period

## Appendix B Overview of the High-Growth BSM Market and Progress in Pro-Sign

## B2B Procurement Market Is Huge but Remains Largely Undigitized

- The B2B procurement market is huge, and even if we look only at indirect material purchasing, its market size is estimated at 125 trillion yen
- However, at most companies, the business processes of purchasing indirect materials (from obtaining price quotes to executing purchases, invoicing and settling accounts, etc.) are not digitized and remain highly inefficient



Source: The "FY2020 Industrial Economic Research Commissioned Project (E-Commerce Market Survey)" of the Ministry of Economy, Trade and Industry (METI), Teikoku Databank, Ltd. and Prored's own estimates

## Inefficiencies Remaining in the Indirect Material Purchasing



Even in the digital era, inefficiencies left in the indirect materials purchasing process are almost the same as 20 years ago

# DX of Indirect Material Purchasing Is a Global Trend

- In the US and Europe, the market size of a software domain called Business Spend Management (BSM) has been expanding rapidly in recent years
- An increasing number of companies are promoting the introduction of BSM for the purpose of optimizing indirect material procurement costs, improving operational efficiency (digitization of invoices, etc.), and strengthening compliance and governance



Even in the US and Europe, paper-based billing practices are still common, but with the introduction of BSM, a momentum toward DX of indirect material purchasing is rapidly growing

### BSM Will Dramatically Improve the Efficiency of Indirect Material Purchasing

## The value add that can be provided by a platform that centrally manages the entire purchasing process end-to-end

	<b>1</b> Spend analysis	2 Price quotes	<sup>3</sup> Order placement and purchasing	4 Payment (billing and payment)
	Cannot tell how much is spent on what cost items from which suppliers	Don't know who are the best suppliers. Record cannot be kept if price quotes are obtained by phone or email	Supplier contracts are not centrally managed. Since workflows are not directly linked with order placement, there could be errors and even fraud	Bank transfer instructions and input in IT systems are required for each individual purchase, and the workload is heavy
add	Easily run an analysis at a level of granularity that is not possible with accounting information	Supplier recommendation function based on other companies' purchasing activities. Function to keep a log of communication with suppliers	Centralized implementation and management of all steps and information related to purchasing (including contracts)	Significantly shorten the time for processing payments and entry into IT systems

Value

### Total Addressable Market (TAM) of BSM and Its Growth Outlook

- Major research institutes including Gartner, IDC and Forrester cover BSM<sup>1</sup> as an established software domain
- Estimates of the TAM vary, but the common view is that TAM is vast, BSM penetration remains low, and the global market will expand at a CAGR of around 10%
- Compared to the US and Europe, the BSM market in Japan is nascent, and the market for mid-sized companies, which is our target market, is still undeveloped



1. Different names such as "Procure-to-Pay (P2P)," "Sourcing applications" and "Supplier risk and performance management (SRPM)" may be used.

### Regulatory Changes to Accelerate DX of Indirect Material Purchasing

- In October 2023, the method of deducting purchase taxes from consumption taxes is scheduled to be changed to the so called "invoice system"
- Suppliers are required to establish a system for issuing and storing "qualified invoices" after completing the
  prescribed registration by the end of May 2023. Provision in electronic data format will be allowed in lieu of
  issuing in paper
- Qualified invoices need to specify additional items (registration number, applicable tax rate, consumption tax amount categorized for each tax rate, etc.) compared to current invoices, and system support is required. It is highly likely that the DX of billing practices will advance on this occasion



- Registration as an "Qualified Invoice Issuer" is essential
- Qualified invoices must be delivered when requested by the ordering company
- For the ordering company to be eligible for the purchase tax credit, it is necessary to store "qualified invoices" etc. issued by suppliers
- Provision in electronic data will be allowed in lieu of issuing in paper
  - Exchanging qualified invoices by email will make storage and management more complex. In the future, a platform that centrally manages digitized qualified invoices will be indispensable

# Pro-Sign is a BSM Platform that Enables Smart Spending

- Pro-Sign centrally manages the vast amount of data related to indirect material purchasing of companies and provides AI-based analysis functions
- This enables companies to make appropriate and efficient purchases ("smart spending") after fully understanding the actual state of their own purchases



## Flow of "Smart Spending" by Using Pro-Sign

• A mechanism for ongoing efforts to improve the soundness of spending to be facilitated with the introduction of Pro-Sign



### Issues with Indirect Material Purchasing that Can Be Addressed by Pro-Sign

• In indirect material purchasing, there are many issues such as "spending status is not visible" and "price and quantity are not optimized," but Pro-Sign will become a powerful tool to solve these issues





Cost items of indirect materials are wideranging, and indirect materials are purchased individually at the site. Therefore, indirect material costs are not worked out in detail. In particular, indirect material costs can only be identified by the account title, so it

is unknown how much is being paid for



Because it is not possible to make a comparison with other companies, it is unknown whether indirect materials are purchased from the right supplier, in the right quantity, at the right price.



 Wasteful purchases are made

Wasteful purchases occur due to a lack of purchasing management, such as individual orders for the same items at different departments or subsidiaries, and purchases from the same supplier at different unit prices.



what.

#### Purchasing operations are inefficient

Price negotiations are dependent on personal skills as they are conducted by phone and email and through business negotiations, making each of purchasing operations extremely inefficient.



Know-how is not accumulated because all past estimates and negotiations at that time are managed individually and are dependent on personal skills. All know-how will be lost with the transfer of the contact person.



# Violation of compliance

A lack of understanding of purchasing details and business flow makes it impossible to identify improper transactions and excessive spending, resulting in non-compliance being overlooked.

### Reasons We Can Be the Leader in BSM for Mid-sized Companies in Japan

- The BSM market in Japan is in its early stage, and two major global BSM players sere a limited number of super large companies. There are several players that specialize in payment tools, but few can provide the entire BSM function for mid-sized companies
- Many of our clients in the consulting business have expressed interest in what BSM can do, and we are in a unique position to capitalize on the purchasing/supplier data that our clients provide to us for cost reduction consulting



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## Appendix C Update on Bluepass Capital

## Bluepass Capital: History



• Expected investment size (enterprise value) ranges from 2 to 10 billion yen

## Establishing an Ecosystem of Investment and Cost Management

 Many small and mid-sized companies in Japan are slow to adopt IT tools and have difficulty accurately understanding costs and proactively reducing them. Bluepass will accelerate investment and value creation activities with support from Prored Partners



# Four Investments in Approx. 6 Months from Fund-raising



## Disclaimer

- This document includes descriptions of the future prospects of the company. These descriptions were prepared based on the information at the time they were written and do not guarantee future results and involve risks and uncertainties. Please note that there is a possibility that these results will substantially differ from the future prospects due to a variety of factors
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