FY2019.6 Q4 PRESENTATION MATERIAL

APR.2019-JUN.2019

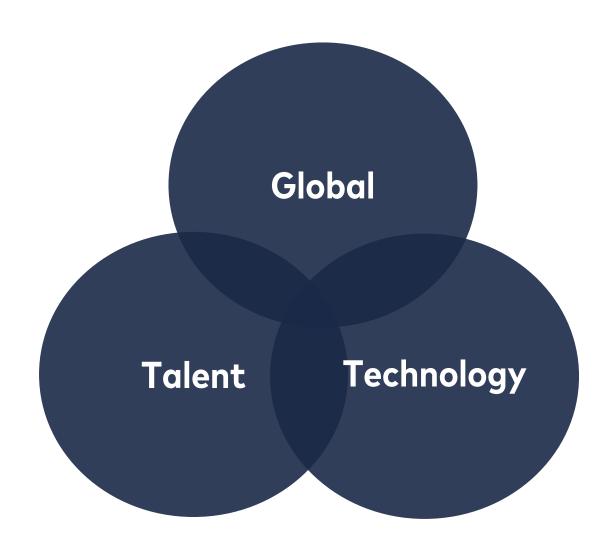
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- Mercari's Aspirations
- FY2019.6 Results
- FY2020.6 Business Objectives
- FY2019.6 Financial Highlights
- M&A Updates
- 6 Appendix

Mercari's Aspirations

Create value in a global marketplace where anyone can buy & sell





Achievements in Core Investment Areas

Talent

- ✓ Global hiring of excellent engineers
- ✓ Vertical start-up of Merpay

Technology

- ✓ Enhanced Al listing¹ and search features
- Establishing a safe and secure marketplace and payment service



- √ Focus on Mercari US
- ← +70% YoY GMV growth
 for the full year under
 disciplined investment



Safe and Secure Public Platform for Society





1 Mercari's Aspirations

Making the Service Available Around the World

FY2019.6 Results

GMV 490 billion JPY (YoY +41%/+140 billion JPY)

- √ +59% YoY growth for the full year in Entertainment and Hobbies
- ✓ Focus on automobiles and auto parts, future growth drivers

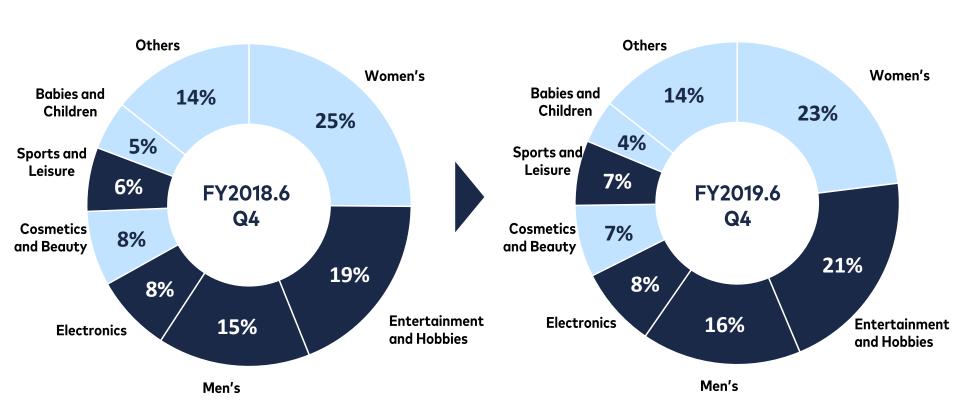
MAU 13.5 million¹ (YoY +26%/+2.8 million)

- ✓ Approx. +60% YoY growth for the full year of users 50 years old or above in addition to steady MAU growth of core users (females in their 20s-30s)
- ✓ MAU growth also led by male users
- ✓ Merpay's contribution to Mercari MAU

2 Mercari JP—Category Breakdown

- Implementation of by-category strategies to increase purchasing unit price and frequency
- High growth in Entertainment and Hobbies, Men's, Electronics, and Sports and Leisure thanks to new user demographics

GMV Category Breakdown



Category-Focused Strategies

Barcode Listing



Improved Search Features

Image Search with Al



More Information about Listed Items

10 Photos **Uploadable**



2 Vertical Start-Up of Merpay

Feb 2019: *Merpay* launched iD payment available

Mar 2019: Code payment available

Apr 2019: One million users registered¹

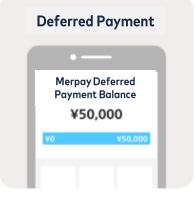
Merpay Deferred Payment launched

May 2019: Online payment available

Jun 2019: Two million users registered¹











GMV 360 million USD (YoY +70%)

- ✓ Highly accelerated growth from +27%
 YoY growth in FY2018.6 full year
- ✓ Sustained very strong growth rate of approx. +70% in each Q while improving unit economics

MAU 2+ million¹ (YoY +34%)

- ✓ Increased brand awareness thanks to effective marketing strategies using TV, radio, and online media
- Balanced growth both in buyers and sellers

2 Mercari US—Gaining User Trust

- Evolved to be a more trusted app and service due to improved UI/UX
- Improved cancellation rate thanks to increased trust in the service

No.1 in Most Easy-to-Use App
No.1 in the Ease of Use category in the
Sellers Choice Awards 2019¹



Improved Cancellation Rate
Approx. 20% improvement in transaction cancellation rate in the past 1 year thanks to increased trust in the service

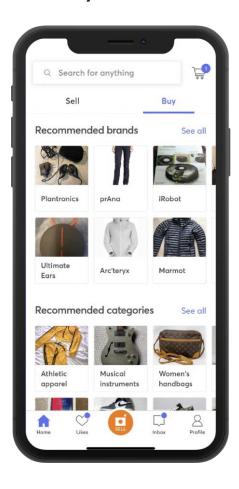
Cancellation Rate



2 Mercari US—Product Strategies

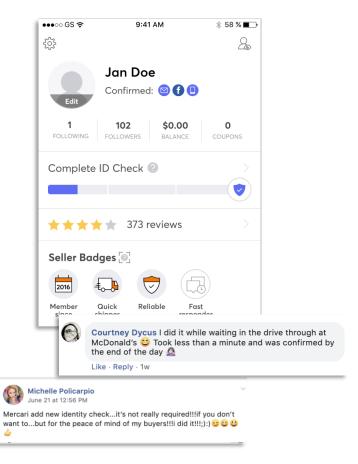
Making Selling Easier Than Buying

Seller/Buyer Home Screen



Trusted Marketplace

ID Check



FY2020.6 Business Objectives

3 FY2020.6 Business Objectives

Consolidated

Establish the 3 pillars of Mercari JP, Merpay, and Mercari US in this crucial year to set the foundation to achieve the mission with continuous investment for further growth



Grow further by expanding listing

- Provide disruptive UX by leveraging AI technology
- Enhance physical touchpoints



Merpay

Obtain an unchallenged position in the cashless market

- Establish the Mercari ecosystem by maximizing synergy with Mercari JP
- Promote the penetration of a cashless society with various collaborations based on a strategy of "openness"



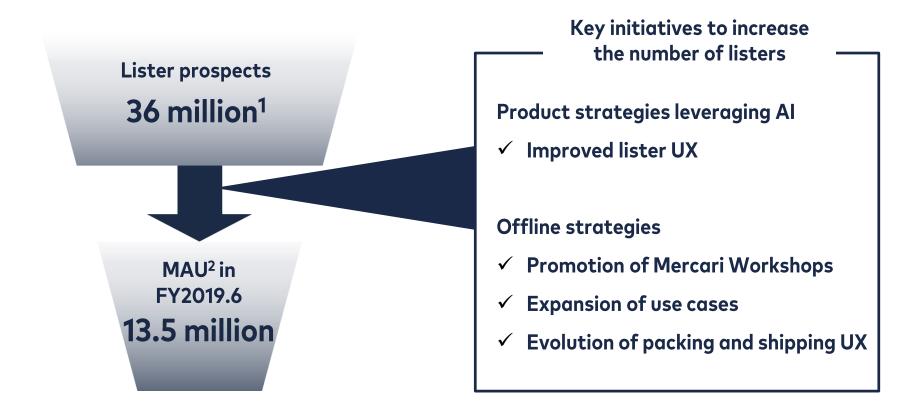
Mercari US

Achieve monthly GMV of 100 million USD

- Make selling easier than buying
- Activate buyers with scalable unit economics

3 Mercari JP—Growth Potential

Implement strategies to increase the number of listers in order to sustainably grow
 Mercari

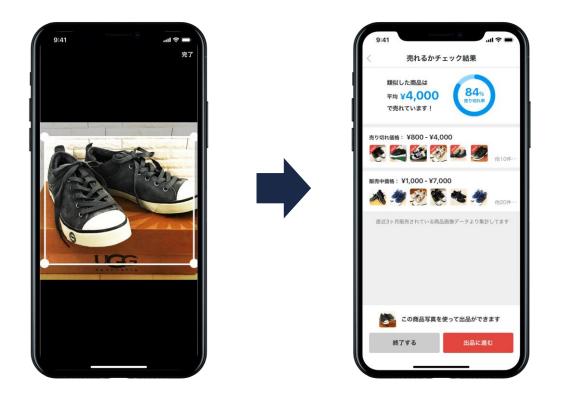


^{1.} Based on a survey conducted by Dentsu Macromill Insight in April 2019 to 1,260 males and females between ages 18 and 74.

Lister prospects recognize Mercari and have intention to list but have not listed anything yet; does not take into consideration app DL and buying experience.

3 Mercari JP—Product Strategies Leveraging Al

- Provide disruptive UX by leveraging AI technology
- Show most sold price instantly with AI when taking a photo of an item to be listed



3

Mercari JP—Listing Expansion with Offline Strategies

Promote growth with improved physical touchpoints

Mercari Workshops

Teach people how to use the Mercari app



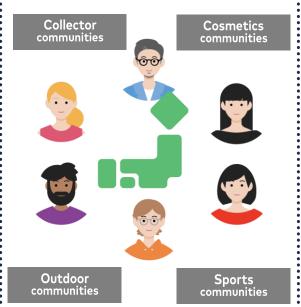






Expansion of Use Cases

Strengthen collaboration with external community sites



Evolution of Packing and Shipping UX

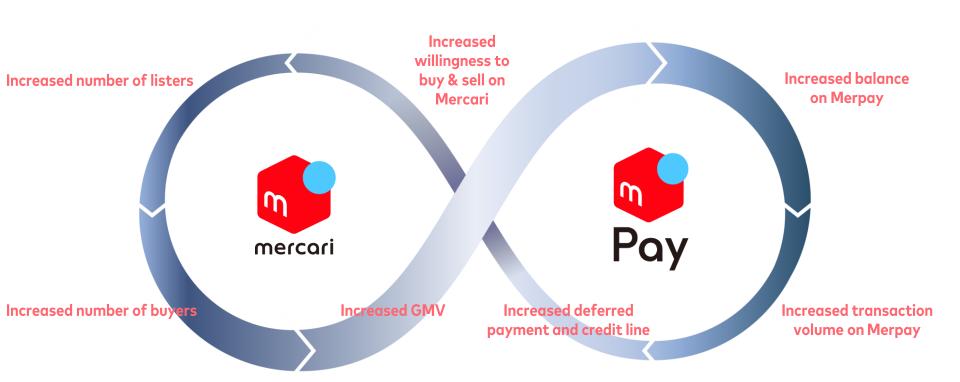
Allow packing at post offices, etc. and increase number of shipping locations







3 Generating Synergy between Mercari and Merpay



Phase

Upfront Investment

1

 Aim to become the "payment used in people's everyday life" by expanding users and merchants

Phases to focus in FY2020.6

Phase

Synergy with Mercari

2

- Expand listing on Mercari by using Merpay
- Enhance deferred payment services

Phase

Profitable Merpay

3

 Build more trust with accumulated transaction data and provide added value to individuals and organizations

3 Merpay Partnership Strategies

Promote the penetration of a cashless society with cross-industrial open partnerships



Promote Mobile Payment Alliance (MoPA), mutually complementary merchant expansion by 3 companies



 Mutual access to merchants scheduled









Available at 900,000 iD merchants nationwide



 Mutual promotion of both payment services in an effort to get more merchants for code payment



世界にひとつ。あなたにひとつ。

 Merpay also available at merchants supporting Smart Code, a code payment platform provided by JCB



For illustrative purposes only.

Achieve monthly GMV of 100 million USD

- 1. Make selling easier than buying
- 2. Activate buyers with scalable unit economics
- ✓ Build brand awareness and optimize user acquisition
- Strengthen categories through collaboration with external community sites
- Continue to evolve as a trusted marketplace

Mercari US—Making Selling Easier Than Buying



Enhance seller tools and features (i.e. Instant Pay)



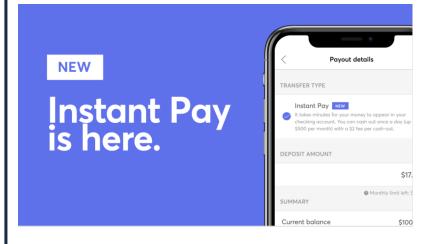


Optimize packing and shipping



Become a leader in establishing the right price

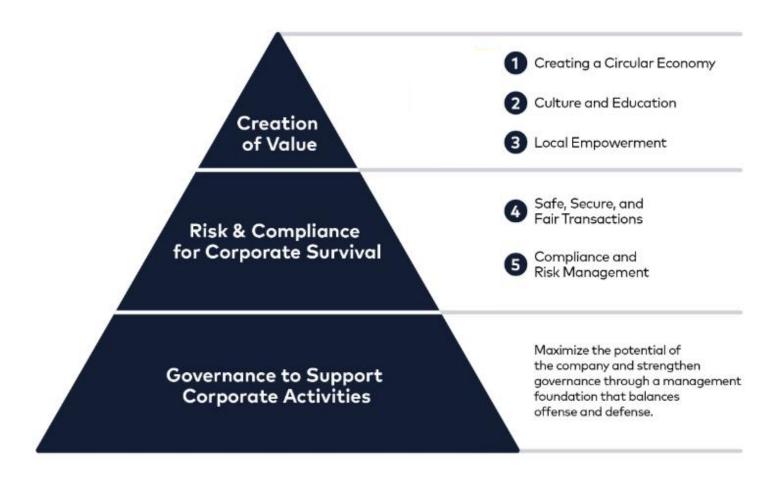
Enhanced feature for sellers: Instant Pay



- Enabled withdrawal of sales proceeds in just a few minutes instead of a few days
- ✓ Released before any other marketplaces

3 ESG at Mercari

- Identified five material initiatives for sustainable growth
- Address social challenges through our business



3 Examples of ESG Initiatives

Planned and released reusable packaging materials Mercari Eco Pack, nurturing a habit of not just throwing away packing materials



Local Empowerment

Partner with local governments to solve problems and bring a higher level of convenience to residents and those involved with local communities



Photo: Comprehensive partnership agreement concluded among Gifu City, Mercari, and Merpay with the goal of making contributions to promote local communities

FY2019.6 Financial Highlights

Consolidated Financials

- · Steady high growth in Mercari JP
- · Growing Merpay and Mercari US to become the next pillars of business with disciplined investment

GMV^{1,2,4}

530.7 billion JPY 51.6 billion JPY (YoY + 43.2%)

Net Sales³

(YoY + 44.5%)

Mercari JP



GMV^{1,4} YoY +41%

Adjusted operating income margin

21%

Merpay



No.1 in Overall Satisfaction⁵

Registered users⁶

2 million

Mercari US



GMV¹ YoY +70%

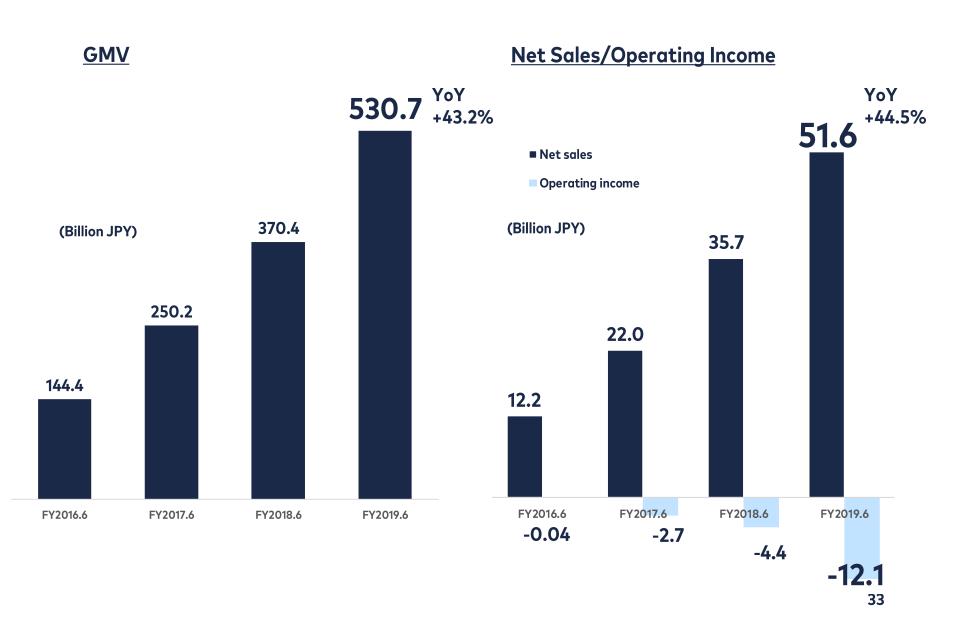
> MAU⁷ >2 million

- 1. Aggregated transaction value after cancellation
- 2. Merpay excluded
- 3. Merpay included
- 4. Kauru, Maisonz, and CARTUNE included

- 5. Based on the "July 2019 QR Code Payment User Behavior Survey" by MMD Labo.
- 6. Aggregated number of users registered for Merpay Electronic Money as of June 18, 2019 excluding code payment

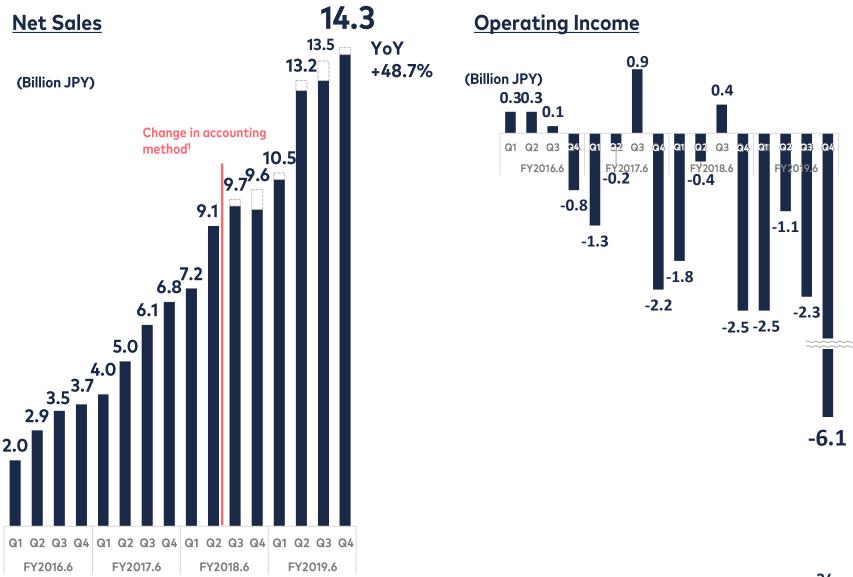
^{7.} Quarterly average MAU

Financial Highlights (Consolidated)—Full Year



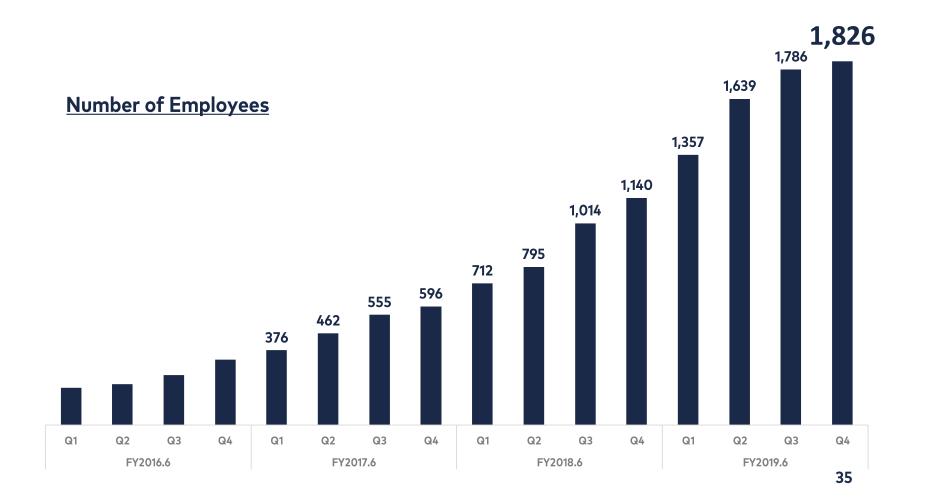
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Financial Highlights (Consolidated)—Q4 (Apr-Jun)



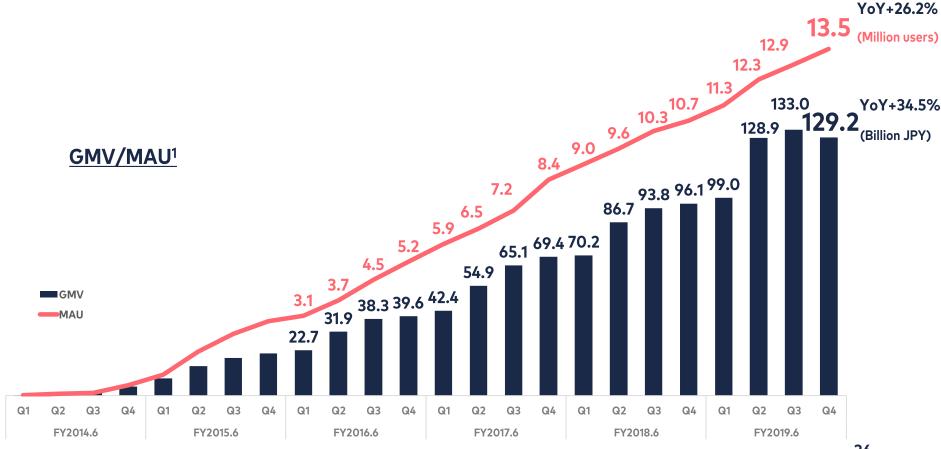
4 Talent Supporting Mercari's High Growth

- Slower rate of hiring in Q4 vs. Q3 by controlling the recruitment of non-engineers
- Continue to hire highly specialized engineers in FY2020.6



4 Mercari JP—Q4 (Apr–Jun)

- Big improvement in profitability with +34.5% YoY GMV growth by efficiently using promotion cost despite decreased QoQ GMV
- Negative impact from seasonal factors and 10-day Golden Week in Q4 as well as unique boost factors from increased media exposure after IPO in FY2018.6 Q4



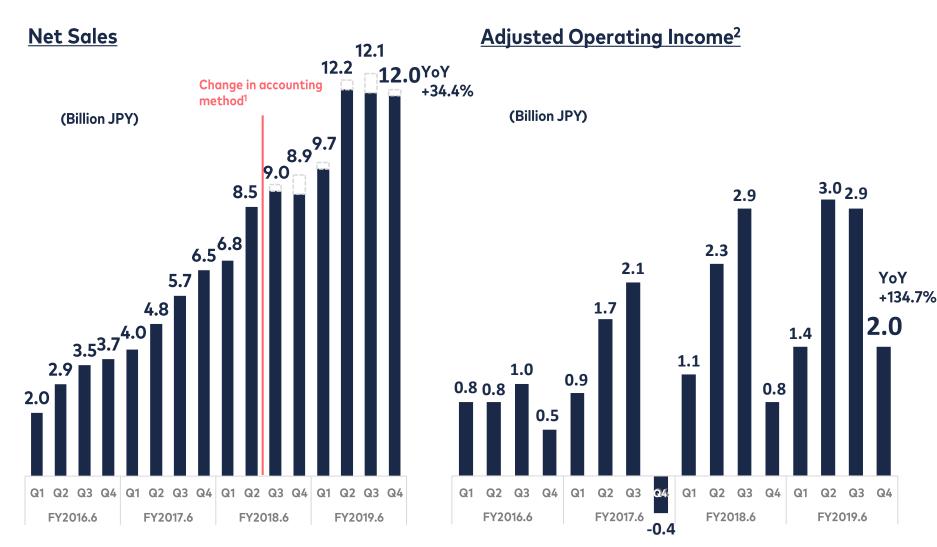
36

4 Mercari JP—Q4 (Apr-Jun)

• Adjusted operating income, excluding impact from internal transactions between Mercari and Merpay, introduced as a new benchmark

↓Merpay launched

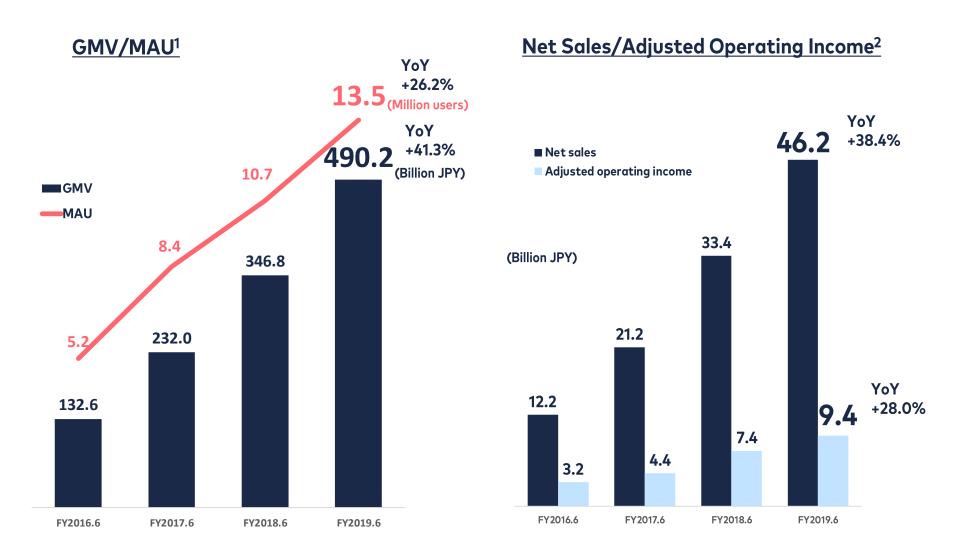
			• •			
FY2018.6 Q4(Apr-Jun)	FY2019.6 Q1(Jul-Sep)	FY2019.6 Q2(Oct-Feb)	FY2019.6 Q3(Jan-Mar)	FY2019.6 Q4(Apr-Jun)		
96.1	99.0	128.9	133.0	129.2		
8.9	9.7	12.2	12.1	12.0		
9.3%	9.9%	9.5%	9.1%	9.3%		
0.8	1.4	3.0	2.0	0.6		
9.8%	14.5%	24.7%	16.5%	5.7%		
0.8	1.4	3.0	2.9	2.0		
9.8%	14.5%	24.7%	24.5%	17.2%		
	Q4(Apr-Jun) 96.1 8.9 9.3% 0.8 9.8%	Q4(Apr-Jun) Q1(Jul-Sep) 96.1 99.0 8.9 9.7 9.3% 9.9% 0.8 1.4 9.8% 14.5% 0.8 1.4	Q4(Apr-Jun)Q1(Jul-Sep)Q2(Oct-Feb)96.199.0128.98.99.712.29.3%9.9%9.5%0.81.43.09.8%14.5%24.7%0.81.43.0	Q4(Apr-Jun) Q1(Jul-Sep) Q2(Oct-Feb) Q3(Jan-Mar) 96.1 99.0 128.9 133.0 8.9 9.7 12.2 12.1 9.3% 9.9% 9.5% 9.1% 0.8 1.4 3.0 2.0 9.8% 14.5% 24.7% 16.5% 0.8 1.4 3.0 2.9		



^{1.} Under the former user policy, costs related to discount coupons were included as part of promotion costs. Since we changed the user policy, costs related to discount coupons are deducted from net sales after January 2018.

^{2.} Graph reflects retroactive adjustment made from FY2019.6 Q3 to the amount before recording internal transactions between Mercari and Merpay as a result of transferring settlement to Merpay (outsourced payment processing fees)

4 Mercari JP—Full Year

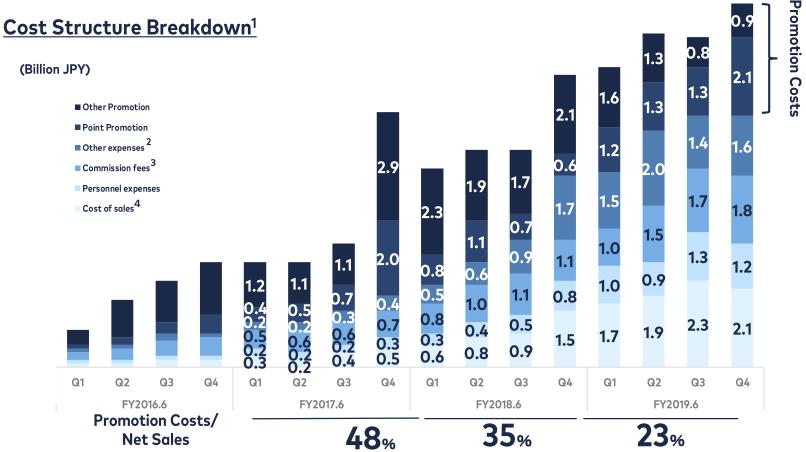


^{1.} Quarterly average MAU

^{2.} Graph reflects retroactive adjustment made from FY2019.6 Q3 to the amount before recording internal transactions between Mercari and Merpay as a result of transferring settlement to Merpay (outsourced payment processing fees)

4 Mercari JP—Cost Structure

- More efficient YoY promotion cost also for FY2019.6 (promotion costs to net sales improved from 35% to 23%)
- FY2019.6 Q4 promotion costs to net sales improved by 6 percentage points YoY to 25%



- 1. Only a breakdown of cost of sales and sales, general, and administrative expenses, and does not include non-operating and extraordinary profits and losses
- 2. Outsourcing expenses, hiring cost, taxes and dues, rent, and compensations
- 3. Retroactive adjustment made from FY2019.6 Q3 to the amount before recording internal transactions between Mercari and Merpay as a result of transferring settlement to Merpay (outsourced payment processing fees)

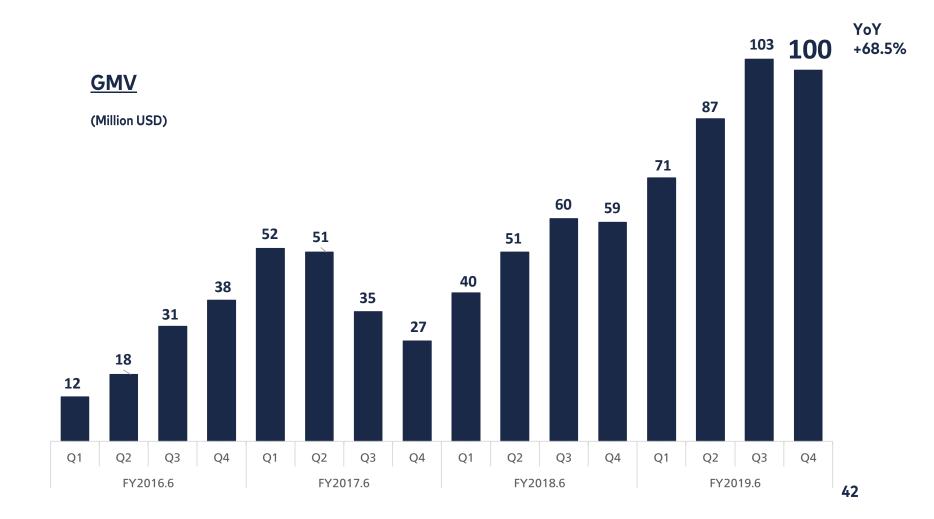
4 Merpay—Steady User Expansion



^{1.} Aggregated number of users registered for *Merpay Electronic Money* as of June 18, 2019 excluding code payment

^{2.} For illustrative purposes only.

Sustained very strong GMV growth in FY2019.6 Q4 (YoY +68.5%, 100 million USD)



M&A Updates

5 Kashima Antlers Joining the Mercari Group

Kashima Antlers contributing to the further growth of Mercari and Merpay

Expanding customer base

Mutually expanding customer base with Kashima Antlers

Improving branding

Leveraging branding of Kashima Antlers, the leader in J.League Creating business opportunities

Leveraging Mercari's know-how in J.League's transition period

5 Visions to Be Mutually Achieved

Evolving sports business with strong collaboration among Mercari, Kashima Antlers, and local communities

Promoting DMO¹ (community development) by leveraging tourism resources

- Powerful recognition and reputation
- J.League's top-level management and business development
- Promotion of digitalization

Strengthening business base through technology and business management know-how



Tourism development leveraging rich resources

- Marketing and business development
- Top-notch technology in the industry
- Management supporting rapid growth

Energizing local economy by leveraging technology

Appendix



Proven Management Committed to Driving Innovation (Inside Directors)







Fumiaki Koizumi



Yuki Hamada



John Lagerling
CBO
US CEO



Naoki Aoyagi Merpay CEO

Unoh Zynga (Social Gaming)
Founder

mixi

Daiwa Securities

(SNS) CFO CYBRIDGE

Background

(Internet Media) Founder facebook

VP of Business Development, Mobile and Product Partnerships Google

Senior Director, Android Global Partnership **GREE**

(Gaming)
CFO
GREE International Inc.
CEO

6

Strong Governance Structure (Independent Outside Directors)



Ken Suzuki



Ken Takayama

Background



Masashi Namatame

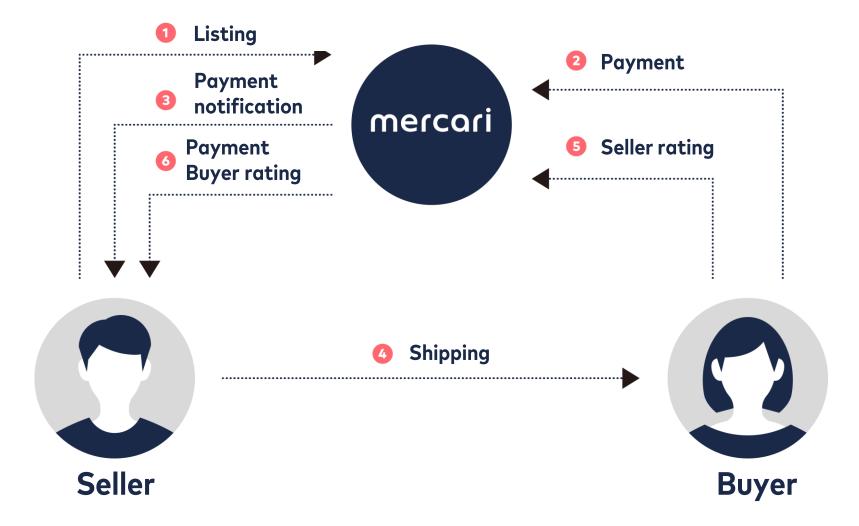
- Co-Founder and CEO of SmartNews, Inc. (current position)
- President of SmartNews International, Inc. (current position)
- The Industrial Bank of Japan, Limited (currently Mizuho Bank, Ltd.)
- Chief Financial Officer of Rakuten, Inc.
- Outside Director of STAR FESTIVAL INC.(current position)
- Outside Director (Audit and Supervisory Committee Member) of TECHMATRIX CORPORATION (current position)
- Outside Director (Audit and Supervisory Committee Member) of Metaps Inc. (current position)
- Outside Board Member of MEDIA DO HOLDINGS Co., Ltd. (current position)

- The Long-Term Credit Bank of Japan, Limited (currently Shinsei Bank, Limited)
- Executive Director of Morgan Stanley Japan Limited (currently Mitsubishi UFJ Morgan Stanley Securities Co., Ltd.)
- Managing Director of Investment Banking Division, Deutsche Securities Inc. Head of Public Sector Group/Financial Institutions Group
- Head of Business Development of Visa Worldwide Japan Co., Ltd.
- Member of the Board of directors, Managing Director, BlackRock Japan Co., Ltd.
- Executive Officer of Tokio Marine Holdings, Inc. (current position)

Reasons for Selection as Outside Directors

 Specialized knowledge and extensive experience in managing internet services companies.

- Specialized knowledge and extensive experience in the financial business and managing internet services companies.
- Specialized knowledge and extensive experience in the banking, securities, and investment industries.



6 Consolidated P&L—Full Year

(Million JPY)	FY2017.6	FY2018.6	FY2019.6	Growth YoY
GMV	250,230	370,475	530,702	43.2%
Net sales	22,071	35,765	51,683	44.5%
EBITDA ¹	-2,582	-3,981	-11,083	N/A
Margin (%)	-11.7%	-11.1%	-21.4%	-
Operating income	-2,775	-4,422	-12,149	N/A
Margin (%)	-12.6%	-12.4%	-23.5%	-
Net income	-4,207	-7,041	-13,764	N/A

6 Consolidated P&L—Quarterly

CMATHER TO LIDAY	FY2018.6	FY2019.6	FY2019.6	Growth	
(Million JPY)	Q4(Apr-Jun)	Q3(Jan-Mar)	Q4(Apr-Jun)	YoY	QoQ
GMV	102,662	144,453	140,259	+36.6%	-2.9%
Net sales	9,617	13,590	14,304	+48.7%	+5.3%
EBITDA ¹	-2,388	-2,008	-5,872	N/A	N/A
Margin (%)	-24.8%	-14.8%	-41.1%	_	_
Operating income	-2,526	-2,326	-6,168	N/A	N/A
Margin (%)	-26.3%	-17.1%	-43.1%	_	_
Net income	-3,606	-2,865	-6,423	N/A	N/A

(Million JPY)	FY2017.6	FY2018.6	FY2019.6	
Total current assets	53,039	113,725	151,813	
Cash and cash equivalent	50,863	109,157	125,578	
Total fixed assets	1,450	4,026	11,871	
Total assets	54,489	117,752	163,685	
Total liabilities	50,072	63,329	112,748	
Other payables ¹	24,064	5,170	7,281	
Deposits received 1	807	23,730	45,818	
Short-term debt ²	9,502	10,061	1,261	
Long-term debt	12,887	18,956	51,447	
Total net assets	4,416	54,422	50,936	

^{1.} A part of liabilities to users, which has been recorded as Cash due to users and other payables, is recorded as Deposits received for FY2019.6 and retroactively for FY2018.6 in order to better reflect the actual business activities.

^{2.} Includes long-term borrowings planned to be repaid within 1 year.

6 Mercari JP—Customer Service

Working towards a safer and more secure environment for transactions

Participation in National Shoplifting Prevention Organization

Working together on a number of initiatives in order to prevent transaction of stolen items

2 Establishment of a committee to establish standards for prohibited listings/behavior

Cross-team collaboration to formulate standards/guidelines for prohibited listings

3 Strengthening of identity verification

Strengthening our exclusion of users who are anti-social forces or who engage in malicious acts on the platform

Eradication of transactions of counterfeit goods

Cooperating with consumer affairs centers across Japan to distribute guidelines for the safe transacting of brand items

6 Mercari's Comprehensive Payment Options



6 Stress-Free and Affordable Shipping

Nationwide Coverage of Last Mile ETEAEU Approx. 4,000 locations FamilyMart Convenience Stores Approx. 37,400 Approx. 4,300 locations locations Approx. 79,300 locations LAWSON POST Convenience Store Approx. 13,500 Approx. 20,100 locations locations As of June 2019

Easy Process with QR Codes¹

- **Anonymous Shipping**
- One-Touch **Payment**



Shipping Prices					
	mercari RakuRaku Mercari Shipping ²	Yanano Transport			
Small size ³	195 JPY	Up to 378 JPY ⁶			
60 size ⁴	700 JPY ⁵	907 -1,987 JPY ⁶			
100 size ⁴	1,000 JPY	1,361 -3,089 JPY ⁶			
	mercari Yuyu Mercari Shipping ²	POST			
Small size ³	175 JPY	185 -350 JPY ⁶			
60 size ⁴	700 JPY ⁵	800 -1,520 JPY ⁶			
100 size ⁴	1,000 JPY	1,260 -1,970 JPY ⁶			

^{1.} Users can ship an item with a barcode at some shipping outlets.

^{2.} Shipping solutions offered in partnership with Yamato Transport and JP Post.

^{3.} For RakuRaku Mercari Shipping, width less than 2.5 cm. For Yuyu Mercari Shipping, width less than 3.0 cm.

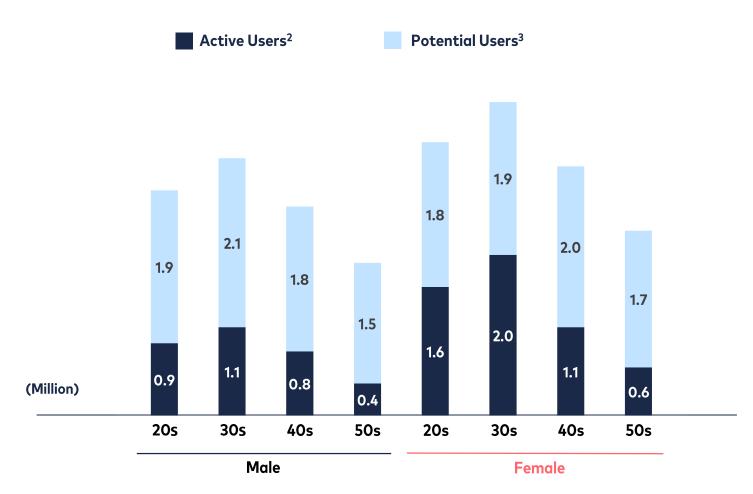
^{4.} Total package size less than 60 cm or 100 cm. Total package size is the sum of the width, depth, and height of the package. RakuRaku Mercari Shipping is also available for over 100 cm.

^{5.} Increased shipping price by 100 JPY for 60 size or more effective April 1, 2019.

^{6.} Shipping price depends on quantity and pick-up/drop-off location.

6 Significant Potential to Scale User Base

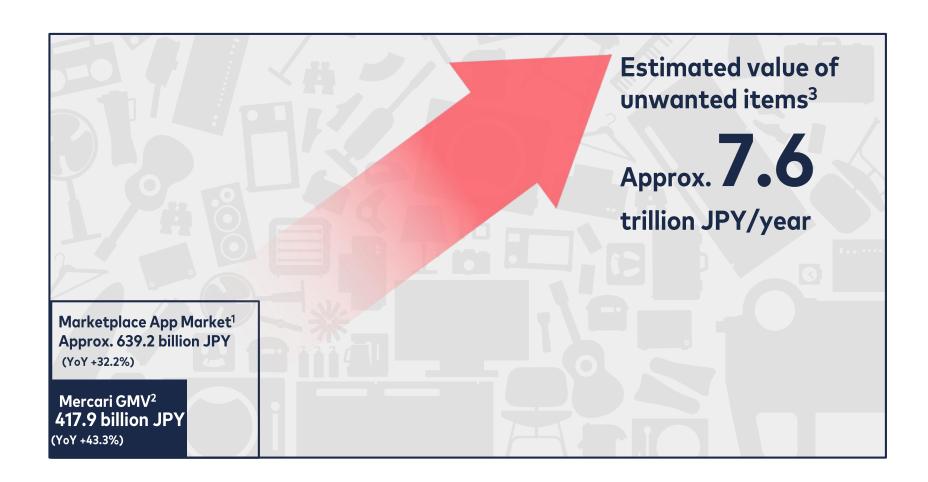
Untapped Potential to Grow Active Users¹



^{1.} Based on an online survey conducted by Macromill, Inc. in March 2019 of 6,000 people (between ages 18 and 59). Estimated figures for Active Users and Potential Users have been extrapolated from the survey results assuming a total population of smartphone users (between ages 18 and 59) of 55.17 million users.

^{2.} Individuals who used Mercari within the past month in Macromill's online survey conducted in March 2019.

^{3.} Individuals who know Mercari and did not use Mercari within the past month but want to use Mercari in the future in Macromill's online survey conducted in March 2019.



^{1.} Source: Ministry of Economy, Trade and Industry (April 2018, May 2019).

^{2.} Source: Company information. Japan GMV from January to December 2018.

^{3.} Source: Ministry of Economy, Trade and Industry (April 2018). Estimated total value of items described as "items that became no longer needed over the past year." Excludes aggregate value of automobiles, motorcycles, and motor scooters.

Mercari JP—FY2019.6 Q4 By-Category Strategies

Allowing not only safe and secure but also hassle-free buying and selling of automobiles

Mercari Automobile Warranty



Vehicle Inspection Certificate Two-Dimensional Barcode Listing



6 Mercari JP—Marketing Initiatives Targeting a Broader Audience

Implementing strategies to increase touchpoints with Mercari even offline

Offline Strategies

Listing areas at laundromats: strategy to enhance listing







Mercari round table for users 60 years old or above



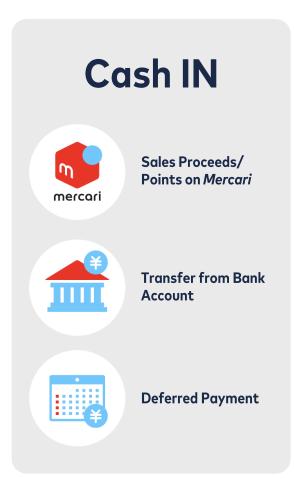
Online Strategies

Mercari 6th anniversary campaign Cashback campaign





Establish the Mercari Ecosystem around the Merpay payment platform

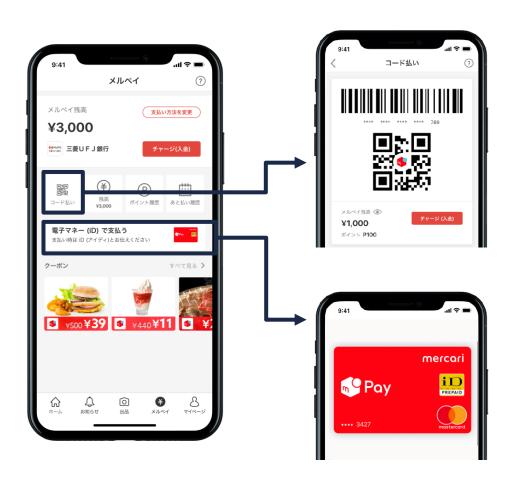






6 Merpay Business—*Merpay*

- iD (contactless payment) and code payment available on both iOS and Android
- Available at 1.35 million merchants¹ (aiming for 2 million by the end of 2019)



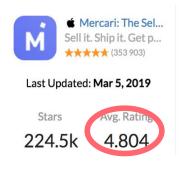


1. Cannot be used at some stores.

6 Favored Among Competitors in the US

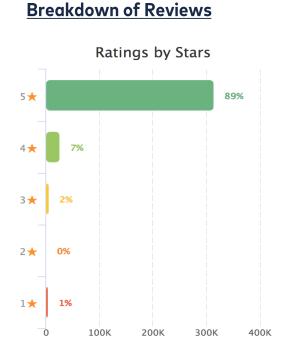
- Average App Store rating rose to 4.8/5.0
- Only 1% of all reviews are one star

<u>App Store Ratings – Mercari and Competitors</u>









** Poshmark
Buy & Sell Fashion
***** (105 865)

Last Updated: Mar 5, 2019

Stars Avg. Rating

105.9k 4.685



letgo: Buy & Sell...

6 Unique Positioning in the US Market

		MARKETPLACE		CLASSIFIEDS			
	м	ebay	Poshmark	craigslist	OfferUp >	letgo	Facebook Marketplace
Mobile First ¹		×	•	×			
C2C Focus ²		×	•	×	⊘	Ø	×
Cross Category ³			×	⊘	Ø	Ø	Ø
Marketplace Reach (Nationwide)			•	×	×	×	×
Everything Ships ⁴	Ø	⊘	•	×	× 5	×	×
Commission Revenue Model ⁶	⊘	⊘	Ø	×	×	×	Ø

As defined by Mercari, utilizing the following criteria:

^{1.} Mobile First: services developed for mobile-use rather than desktop-use

^{2.} C2C Focus: services provided primarily to individual consumers, rather than business-oriented users

^{3.} Cross Category: not only fashion categories but multiple product categories simultaneously accessible via the shopping interface.

^{4.} Everything Ships: desired shipping options are selectable and necessary shipping information easily shared within the shopping interface

^{5.} Some limited goods available for shipping

^{6.} Commission Revenue Model: range of payment options, such as credit card, bank transfers and third party payment (ex. PayPal), are seamlessly embedded into the shopping interface

Mercari US Driven by a Committed Management Team



John Lagerling

CEO and Mercari CBO



Mok Oh, PhD.

CTO



Germaine Cota

CFO

SAMSUNG



Linked in

Background





Jenny Kim

GC







Scott Levitan

CMO





Shida Schubert

VP of Product





Sho Masuda

VP of Growth



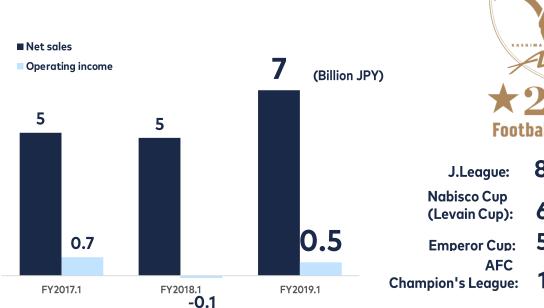
Kashima Antlers' Stable Management and Disruptive Performance

Management

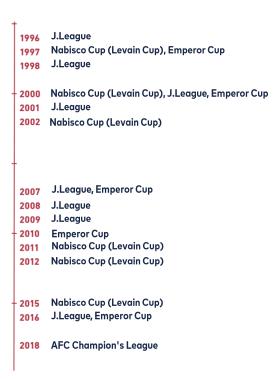
Stable and profitable financials

Team Performance

Most wins in J.League with 20 titles and the only club other than Yokohama FM to have been in J1 ever since its establishment







Disclaimer

This material has been prepared based on information gathered at the time of its preparation and is not in any way intended as a commitment to future implementation. Also note that information contained herein has not been audited by an independent certified public accountant or audit corporation, and includes financial information based on past financial statements or accounting documents as well as management figures not based on financial statements or accounting documents.

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The FY2020.6 Q1 financial results are scheduled to be released at 15:00 or later on November 7, 2019.

