

DATA BOOK

2017年3月期 第1四半期決算

The First Quarter Report for the Fiscal Year Ending March, 2017

**アコム株式会社
ACOM CO., LTD.**

**2016年7月
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データブックに関する注意事項

(注1) 業績予想に関する注意事項

このデータブックの数値のうち、過去の事実以外のアコム株式会社の計画、方針その他の記載にかかるものは、将来の業績にかかる予想値であり、それらはいずれも、現時点においてアコム株式会社が把握している情報に基づく経営上の想定や見解を基礎に算出されたものです。従いまして、かかる予想値は、リスクや不確定要因を内包するものであって、現実の業績は、諸々の要因により、かかる予想値と異なる可能性があります。かかる潜在的なリスクや不確定要因として考えられるものとしては、例えば、アコム株式会社を取り巻く経済情勢や消費者金融を取り巻く市場規模の変化、債務不履行に陥る顧客の割合、「利息制限法」に基づく上限金利を超える部分の返還請求等の発生件数及び返還金額の変動、アコム株式会社が支払う借入金利率のレベル、法定制限利率が考えられますがこれらに限りません。

(注2) 数値については金額の単位未満切り捨て、比率の単位未満は四捨五入にて表示しております。

(注3) 1株当たり指標は単位未満四捨五入にて表示しております。

(注4) 表中における項目の内数は内訳とは異なる場合があります。

- (注5)
- ・単位未満の値を含む実績値、または増減値が0である場合は「-」で表示。
 - ・単位未満の値を含む実績値、または増減値が0超である場合は「0」で表示。
 - ・増減率が1,000%を超える場合は「-」で表示。
 - ・非開示とされている数値がある場合は、実績値、増減値及び増減率は「-」で表示。
 - ・過去において非開示であり増減比較できない場合は、増減値及び増減率は「-」で表示。
 - ・増減比較の基となる数値の一方、または両方がマイナスの場合は、増減値のみを表示。
 - ・前期実績値が0超、かつ当期実績値が0である場合は、増減値のみを表示。

Notes to DATA BOOK

Notes: 1. Forward Looking Statements

The figures contained in this DATA BOOK with respect to ACOM's plans and strategies and other statements that are not historical facts are forward-looking statements about the future performance of ACOM which are based on management's assumptions and belief in light of the information currently available to it and involve risks and uncertainties and actual results may differ from those in the forward-looking statements as results of various facts. Potential risks and uncertainties include, without limitation, general economic conditions in ACOM's market and changes in the size of the overall market for consumer loans, the rate of default by customers, the fluctuations in number of cases of claims from and the amount paid to customers who claim us to reimburse the portion of interest in excess of the interest ceiling as specified in the Interest-rate Restriction Law, the level of interest rates paid on the ACOM's debt and legal limits on interest rates charged by ACOM.

: 2. All amounts less than one million have been truncated. Percentage figures have been as a result of rounding.

: 3. The amounts of adjusted per share data have been as a result of rounding.

: 4. The total amounts shown in the tables may not necessarily aggregate up with the sums of the individual amounts.

: 5. · "—" is shown in results and "oy" when these amounts, including those less than one million, are zero.

· "0" is shown in results and "oy" when these amounts exceed zero, but are less than one million.

· "—" is shown in "oy%" when percentage changes exceed 1,000%.

· "—" is shown in "oy%," "oy," and the results when the figures were not disclosed in the past and/or are not currently disclosed.

· "—" is shown in "oy%," and "oy" when the figures were not disclosed in the past, thus, cannot be compared.

· Only "oy" is shown when the results in two terms changed from positive to negative, or from negative to positive.

· Only "oy" is shown when both results in two terms are negative.

· Only "oy" is shown when the results in last term exceeded zero, and the results in current term are zero.

: 6. "(E)" indicates estimates.

: 7. "oy p.p." indicates year on year percentage point.

: 8. "C.R." indicates composition ratio.

1. 連結子会社・関連会社一覧

Consolidated Subsidiaries

| 会社名 Name of company | アコム持分比 Equity owned by ACOM | 主な事業内容 Summary of business |
|------------------------|--------------------------------|-------------------------------|
|------------------------|--------------------------------|-------------------------------|

【国内】連結子会社 4社 持分法適用関連会社 1社

[Domestic] Consolidated Subsidiaries: 4 Equity-method Affiliate: 1

| | | | |
|-------------------------------------|--|-----------|---|
| エム・ユー信用保証株式会社 | MU Credit Guarantee Co., LTD. | 100.00% | 信用保証事業 Guarantee business |
| アイ・アール債権回収株式会社 | IR Loan Servicing, Inc. | 100.00% | サービサー事業(債権管理回収事業) Servicing business (Loan servicing business) |
| 一般社団法人未来キャピタル | General Incorporated Association Mirai Capital | (100.00%) | 債権管理回収事業(特別目的会社) Loan servicing business (Special Purpose Company) |
| パワーインベストメント合同会社 | Power Investments LLC | (100.00%) | 債権管理回収事業(特別目的会社) Loan servicing business (Special Purpose Company) |
| 【持分法適用関連会社】 エム・ユー・コミュニケーションズ株式会社 | [Equity-method Affiliate] MU Communications Co., Ltd. | 23.15% | コンタクトセンターの請負及び人材派遣業務等 Contract of contact center and temporary staffing business, etc. |

【海外】連結子会社 2社

[Overseas] Consolidated Subsidiaries: 2

| | | | |
|--------------------------------------|--------------------------------------|--------|---|
| EASY BUY Public Company Limited | EASY BUY Public Company Limited | 71.00% | タイ王国における無担保ローン事業及びインストールメントローン事業(個別信用購入あっせん事業) Unsecured loan business and Installment loan business (Installment sales finance business) in Kingdom of Thailand |
| PT. Bank Nusantara Parahyangan, Tbk. | PT. Bank Nusantara Parahyangan, Tbk. | 66.15% | インドネシア共和国における銀行業 Banking business in Republic of Indonesia |

(注)カッコ内の数値は間接出資比率。

Note : Figures in parentheses are indirect ownership by ACOM CO., LTD.

2. 主要損益(連結)

Income and Expenses (Consolidated)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoY % | | |
|-----------------|--|---------|--------------|--------|---------|---------|---------|--------------|--------|----------------|--------|----------------|---------|----------------|--------------|---------------|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | | |
| | | | | | | | | | | | | | | | | | |
| 営業収益 | Operating Revenue | 219,289 | 8.4 | 58,660 | 118,407 | 177,924 | 237,683 | 8.4 | 59,878 | 2.1 | | | | | | 242,300 1.9 | |
| 営業費用 | Operating Expenses | 205,215 | 9.2 | 40,049 | 81,490 | 136,974 | 222,166 | 8.3 | 41,386 | 3.3 | | | | | | 177,500 -20.1 | |
| 金融費用 | Financial Expenses | 19,498 | -8.7 | 4,808 | 9,239 | 13,341 | 17,313 | -11.2 | 3,773 | -21.5 | | | | | | 16,200 -6.4 | |
| 貸倒引当金費用 | Provision for Bad Debts | 53,828 | 28.3 | 13,457 | 28,606 | 44,048 | 60,040 | 11.5 | 15,981 | 18.8 | | | | | | 68,100 13.4 | |
| 貸倒損失 | Bad Debts Expenses | 46,165 | 10.9 | 12,776 | 26,122 | 39,355 | 52,789 | 14.3 | 14,569 | 14.0 | | | | | | - - | |
| 利息返還損失引当金繰入額 | Provision for Loss on Interest Repayment | 49,859 | 9.6 | - | - | 14,700 | 56,638 | 13.6 | - | - | | | | | | - - | |
| その他の営業費用 | Other Operating Expenses | 82,029 | 3.7 | 21,783 | 43,643 | 64,883 | 88,175 | 7.5 | 21,631 | -0.7 | | | | | | 93,200 5.7 | |
| 営業利益 | Operating Income | 14,073 | -1.8 | 18,610 | 36,917 | 40,950 | 15,516 | 10.3 | 18,491 | -0.6 | | | | | | 64,800 317.6 | |
| 営業外収益 | Non-operating Income | 726 | -44.3 | 208 | 401 | 618 | 781 | 7.5 | 176 | -15.0 | | | | | | 600 -23.2 | |
| 営業外費用 | Non-operating Expenses | 53 | -24.1 | 24 | 139 | 52 | 97 | 83.1 | 90 | 262.9 | | | | | | 100 3.1 | |
| 経常利益 | Ordinary Income | 14,747 | -5.3 | 18,794 | 37,179 | 41,516 | 16,200 | 9.9 | 18,578 | -1.1 | | | | | | 65,300 303.1 | |
| 特別利益 | Extraordinary Income | 783 | - | 0 | 0 | 113 | 113 | -85.5 | 0 | -94.4 | | | | | | - - | |
| 特別損失 | Extraordinary Loss | 126 | -42.2 | 4 | 12 | 1,295 | 1,329 | 951.0 | 13 | 235.5 | | | | | | 100 -92.5 | |
| 税金等調整前当期純利益 | Income Before Income Taxes | 15,403 | 0.3 | 18,790 | 37,167 | 40,334 | 14,985 | -2.7 | 18,564 | -1.2 | | | | | | 65,200 335.1 | |
| 法人税、住民税及び事業税 | Income Taxes-current | 3,235 | 34.8 | 1,116 | 1,957 | 2,375 | 4,656 | 43.9 | 1,770 | 58.6 | | | | | | 3,400 -27.0 | |
| 法人税等調整額 | Income Taxes-deferred | -3,672 | - | -105 | -321 | -308 | -7,606 | - | -1,083 | - | | | | | | 700 - | |
| 当期純利益 | Profit | 15,840 | 22.3 | 17,779 | 35,531 | 38,267 | 17,935 | 13.2 | 17,876 | 0.5 | | | | | | 61,100 240.7 | |
| 非支配株主に帰属する当期純利益 | Profit Attributable to Non-controlling Interests | 2,975 | 28.5 | 840 | 1,717 | 2,728 | 3,337 | 12.1 | 664 | -20.9 | | | | | | 2,600 -22.1 | |
| 親会社株主に帰属する当期純利益 | Profit Attributable to Owners of Parent | 12,864 | 21.0 | 16,938 | 33,814 | 35,538 | 14,598 | 13.5 | 17,211 | 1.6 | | | | | | 58,500 300.7 | |

3. 事業別営業収益(連結)

Operating Revenue by Segment (Consolidated)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoY % | | |
|--------------------------------------|---|---------|--------------|--------|---------|---------|---------|--------------|--------|----------------|--------|----------------|---------|----------------|--------------|-------------|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | | |
| | | | | | | | | | | | | | | | | | |
| 営業収益 | Operating Revenue | 219,289 | 8.4 | 58,660 | 118,407 | 177,924 | 237,683 | 8.4 | 59,878 | 2.1 | | | | | | 242,300 1.9 | |
| ローン・包括信用購入あっせん事業(アコム) | Loan and Credit Card Business (ACOM) | 128,725 | 1.9 | 33,076 | 66,463 | 100,161 | 133,170 | 3.5 | 33,680 | 1.8 | | | | | | 134,600 1.1 | |
| ローン事業 | Loan Business | 125,739 | 1.6 | 32,206 | 64,662 | 97,381 | 129,385 | 2.9 | 32,605 | 1.2 | | | | | | 129,900 0.4 | |
| 包括信用購入あっせん事業 | Credit Card Business | 2,985 | 16.4 | 870 | 1,800 | 2,779 | 3,785 | 26.8 | 1,074 | 23.5 | | | | | | 4,700 24.2 | |
| 信用保証事業 | Guarantee Business | 40,992 | 38.0 | 11,393 | 23,686 | 35,839 | 48,868 | 19.2 | 13,141 | 15.3 | | | | | | 54,300 11.1 | |
| アコム | ACOM CO., LTD. | 34,630 | 18.5 | 9,643 | 20,141 | 30,408 | 41,500 | 19.8 | 11,105 | 15.2 | | | | | | 46,200 11.3 | |
| エム・ユー信用保証 | MU Credit Guarantee Co., Ltd. | 6,361 | - | 1,750 | 3,545 | 5,431 | 7,367 | 15.8 | 2,035 | 16.3 | | | | | | 8,100 9.9 | |
| 海外金融事業 | Overseas Financial Business | 42,956 | 9.3 | 12,132 | 24,517 | 36,605 | 48,275 | 12.4 | 11,509 | -5.1 | | | | | | 46,800 -3.1 | |
| EASY BUY Public Company Limited | EASY BUY Public Company Limited | 33,087 | 8.7 | 9,705 | 19,681 | 29,496 | 39,041 | 18.0 | 9,521 | -1.9 | | | | | | 37,800 -3.2 | |
| ローン事業 | Loan Business | 32,822 | 9.0 | 9,666 | 19,608 | 29,392 | 38,907 | 18.5 | 9,493 | -1.8 | | | | | | 37,700 -3.1 | |
| 個別信用購入あっせん事業 | Installment Sales Finance Business | 265 | -15.5 | 39 | 72 | 103 | 133 | -49.5 | 28 | -28.3 | | | | | | 100 -24.8 | |
| PT. Bank Nusantara Parahyangan, Tbk. | PT. Bank Nusantara Parahyangan, Tbk. | 9,868 | 11.3 | 2,427 | 4,836 | 7,108 | 9,233 | -6.4 | 1,987 | -18.1 | | | | | | 9,000 -2.5 | |
| 債権管理回収事業(アイ・アール債権回収) | Loan Servicing Business (IR Loan Servicing, Inc.) | 6,533 | -0.1 | 1,501 | 3,235 | 4,804 | 6,579 | 0.7 | 1,547 | 3.1 | | | | | | 6,600 0.3 | |
| 買取債権回収高 | Collection from purchased receivable | 5,315 | -1.2 | 1,227 | 2,674 | 4,020 | 5,549 | 4.4 | 1,322 | 7.7 | | | | | | - - | |
| その他 | Others | 82 | -73.9 | 555 | 504 | 512 | 790 | 857.7 | 0 | -100.0 | | | | | | - - | |

(注)報告セグメント「外部顧客からの営業収益」を各事業ごとに配賦

Note: Operating revenues above are revenues from external customers in reported segment.

4. 事業別営業債権残高(連結)

Receivables Outstanding by Segment (Consolidated)

| | | 2015/3 | | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) | | |
|--------------------------------------|--|---------|-------|---------|---------|---------|---------|-----------|--------|---------|--------|--------------|-----------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | 前期比 yoY % | | |
| 當業債権残高 (百万円) | Receivables Outstanding (Millions of yen) | 972,778 | 6.2 | 979,863 | 987,728 | 975,120 | 997,828 | 998,985 | 2.0 | 0.1 | | | 1,030,200 | 3.2 |
| ローン・包括信用購入あっせん事業(アコム) | Loan and Credit Card Business (ACOM) | 768,832 | 3.4 | 776,786 | 784,865 | 786,656 | 795,051 | 804,620 | 3.6 | 1.2 | | | 820,400 | 3.2 |
| ローン事業 | Loan Business | 747,236 | 2.9 | 753,659 | 760,173 | 760,457 | 767,196 | 774,696 | 2.8 | 1.0 | | | 784,700 | 2.3 |
| DCキャッシュワン(求償債権分)を除く | Exclude Right to Reimbursement of DC Cash One's credit | 747,139 | 2.9 | 753,573 | 760,094 | 760,383 | 767,127 | 774,632 | 2.8 | 1.0 | | | 784,700 | 2.3 |
| 包括信用購入あっせん事業 | Credit Card Business | 21,595 | 25.0 | 23,126 | 24,691 | 26,199 | 27,855 | 29,924 | 29.4 | 7.4 | | | 35,700 | 28.2 |
| 海外金融事業 | Overseas Financial Business | 195,472 | 19.6 | 195,068 | 193,372 | 178,653 | 192,068 | 184,195 | -5.6 | -4.1 | | | 198,600 | 3.4 |
| EASY BUY Public Company Limited | EASY BUY Public Company Limited | 130,890 | 27.0 | 133,062 | 133,356 | 125,677 | 135,492 | 131,874 | -0.9 | -2.7 | | | 139,500 | 3.0 |
| ローン事業 | Loan Business | 130,190 | 27.3 | 132,378 | 132,715 | 125,147 | 134,954 | 131,375 | -0.8 | -2.7 | | | 139,200 | 3.1 |
| 個別信用購入あっせん事業 | Installment Sales Finance Business | 699 | -15.6 | 683 | 640 | 530 | 538 | 498 | -27.1 | -7.4 | | | 300 | -44.2 |
| PT. Bank Nusantara Parahyangan, Tbk. | PT. Bank Nusantara Parahyangan, Tbk. | 64,582 | 7.0 | 62,005 | 60,016 | 52,976 | 56,575 | 52,321 | -15.6 | -7.5 | | | 59,100 | 4.5 |
| 債権管理回収事業(アイ・アール債権回収) | Loan Servicing Business (IR Loan Servicing, Inc.) | 8,473 | -4.2 | 8,009 | 9,490 | 9,809 | 10,709 | 10,169 | 27.0 | -5.0 | | | 11,200 | 4.6 |
| 信用保証残高 | Guaranteed Receivables | 861,212 | 14.5 | 890,095 | 926,219 | 948,986 | 987,508 | 1,021,926 | 14.8 | 3.5 | | | 1,093,300 | 10.7 |
| アコム | ACOM CO., LTD. | 776,544 | 14.4 | 800,882 | 832,655 | 851,955 | 885,770 | 914,986 | 14.2 | 3.3 | | | 977,000 | 10.3 |
| エム・ユー信用保証 | MU Credit Guarantee Co., Ltd. | 84,667 | 15.3 | 89,212 | 93,563 | 97,031 | 101,737 | 106,939 | 19.9 | 5.1 | | | 116,300 | 14.3 |

5. 事業別利用者数(連結)

Number of Customer Accounts by Segment (Consolidated)

| | | 2015/3 | | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) | | |
|--------------------------------------|--|-----------|-------|-----------|-----------|-----------|-----------|-----------|--------|---------|--------|--------------|-----------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | 前期比 yoY % | | |
| ローン事業(アコム) | (件) Loan Business (ACOM) | 1,397,353 | -0.1 | 1,402,374 | 1,408,598 | 1,404,250 | 1,409,926 | 1,419,513 | 1.2 | 0.7 | | | 1,425,500 | 1.1 |
| DCキャッシュワン(求償債権分)を除く | Exclude Right to Reimbursement of DC Cash One's credit | 1,397,049 | -0.0 | 1,402,114 | 1,408,379 | 1,404,068 | 1,409,768 | 1,419,369 | 1.2 | 0.7 | | | 1,425,500 | 1.1 |
| 包括信用購入あっせん事業(アコム) | (名) Credit Card Business (ACOM) | 215,687 | 25.6 | 227,005 | 235,722 | 244,514 | 254,534 | 270,656 | 19.2 | 6.3 | | | 289,000 | 13.5 |
| 海外金融事業 | (件) Overseas Financial Business | 1,159,999 | 6.5 | 1,157,467 | 1,165,143 | 1,176,680 | 1,185,219 | 1,185,614 | 2.4 | 0.0 | | | - | - |
| EASY BUY Public Company Limited | EASY BUY Public Company Limited | 1,139,531 | 7.1 | 1,135,970 | 1,145,048 | 1,153,879 | 1,163,219 | 1,156,686 | 1.8 | -0.6 | | | 1,183,700 | 1.8 |
| ローン事業 | Loan Business | 1,122,447 | 7.8 | 1,119,793 | 1,129,795 | 1,140,320 | 1,150,661 | 1,145,035 | 2.3 | -0.5 | | | 1,176,200 | 2.2 |
| 個別信用購入あっせん事業 | Installment Sales Finance Business | 17,084 | -25.3 | 16,177 | 15,253 | 13,559 | 12,558 | 11,651 | -28.0 | -7.2 | | | 7,500 | -40.3 |
| PT. Bank Nusantara Parahyangan, Tbk. | PT. Bank Nusantara Parahyangan, Tbk. | 20,468 | -18.1 | 21,497 | 20,095 | 22,801 | 22,000 | 28,928 | 34.6 | 31.5 | | | - | - |
| 債権管理回収事業(アイ・アール債権回収) | (件) Loan Servicing Business (IR Loan Servicing, Inc.) | 330,649 | 2.1 | 331,633 | 332,556 | 334,847 | 336,266 | 339,923 | 2.5 | 1.1 | | | - | - |

(注1)ローン事業: 営業貸付金残高を有する口座数

(注2)包括信用購入あっせん事業: 有効会員数

(注3)個別信用購入あっせん事業: 利賦売掛金残高を有する契約数

(注4)債権管理回収事業: 債権買取額の残高を有する口座数

6. その他の指標(連結)

Other Indices (Consolidated)

| | | 2015/3 | | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) | |
|----------|---|--------|-----|--------|--------|---------|--------|--------|--------|---------|--------|--------------|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | 前期比 yoY % | |
| 店舗数 | (店) Number of outlets | 1,246 | 16 | 1,244 | 1,244 | 1,243 | 1,244 | 1,245 | 1 | | | | |
| 社員数(正社員) | (名) Number of Employees (Permanent Employees) | 5,820 | 177 | 5,953 | 5,976 | 6,016 | 6,036 | 6,146 | 110 | | | | |

7. 主要損益(アコム)

Income and Expenses (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 2017/3 | | |
|--------------|--|---------|-------|--------|--------|---------|---------|--------------|--------|----------------|--------|----------------|---------|----------------|--|--------|---------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | | | |
| 営業収益 | Operating Revenue | 163,644 | 5.1 | 43,268 | 87,202 | 131,227 | 175,380 | 7.2 | 44,833 | 3.6 | | | | | | | 180,900 | 3.1 |
| 営業貸付金利息 | Interest on Operating Loans | 113,608 | 0.1 | 28,741 | 57,821 | 87,219 | 116,112 | 2.2 | 29,197 | 1.6 | | | | | | | 117,100 | 0.9 |
| 信用保証収益 | Revenue from credit guarantee | 30,191 | 16.6 | 8,639 | 17,615 | 26,918 | 36,460 | 20.8 | 10,038 | 16.2 | | | | | | | 41,100 | 12.7 |
| 営業費用 | Operating Expenses | 162,512 | 7.7 | 28,378 | 58,107 | 102,292 | 174,352 | 7.3 | 30,239 | 6.6 | | | | | | | 129,600 | -25.7 |
| 金融費用 | Financial Expenses | 10,081 | -23.7 | 2,255 | 4,326 | 6,364 | 8,299 | -17.7 | 1,904 | -15.6 | | | | | | | 8,300 | 0.0 |
| 商品売上原価 | Cost of Goods Sold | - | - | 228 | 228 | 228 | 228 | - | - | - | | | | | | | - | - |
| 貸倒関連費用 | Provision for Bad Debts | 40,428 | 29.7 | 9,721 | 21,204 | 32,802 | 43,780 | 8.3 | 12,092 | 24.4 | | | | | | | 51,700 | 18.1 |
| 利息返還損失引当金繰入額 | Provision for Loss on Interest Repayment | 49,859 | 9.6 | - | 14,700 | 56,638 | 13.6 | - | - | - | | | | | | | - | - |
| その他の営業費用 | Other Operating Expenses | 62,143 | 1.9 | 16,173 | 32,348 | 48,197 | 65,405 | 5.3 | 16,242 | 0.4 | | | | | | | 69,600 | 6.4 |
| 営業利益 | Operating Income | 1,132 | -76.3 | 14,889 | 29,095 | 28,934 | 1,028 | -9.1 | 14,594 | -2.0 | | | | | | | 51,300 | - |
| 営業外収益 | Non-operating Income | 3,078 | -11.3 | 1,128 | 1,436 | 4,146 | 4,282 | 39.1 | 983 | -12.9 | | | | | | | 1,200 | -72.0 |
| 営業外費用 | Non-operating Expenses | 49 | -16.0 | 26 | 71 | 81 | 140 | 183.1 | 63 | 139.1 | | | | | | | - | - |
| 経常利益 | Ordinary Income | 4,161 | -49.2 | 15,991 | 30,460 | 33,000 | 5,171 | 24.3 | 15,513 | -3.0 | | | | | | | 52,500 | 915.3 |
| 特別利益 | Extraordinary Income | 778 | - | - | 0 | 108 | 108 | -86.0 | - | - | | | | | | | - | - |
| 特別損失 | Extraordinary Loss | 122 | -34.5 | 3 | 10 | 1,368 | 1,402 | - | 12 | 211.5 | | | | | | | 100 | -92.9 |
| 固定資産売却損 | Loss on Sales of Noncurrent Assets | 11 | -7.1 | - | 0 | 3 | 3 | -69.9 | 0 | - | | | | | | | - | - |
| 投資有価証券評価損 | Loss on Valuation of Investment Securities | 0 | -96.8 | 1 | 0 | 0 | 0 | 250.0 | - | - | | | | | | | - | - |
| 税引前当期純利益 | Income Before Income Taxes | 4,817 | -39.9 | 15,987 | 30,450 | 31,740 | 3,876 | -19.5 | 15,501 | -3.0 | | | | | | | 52,400 | - |
| 法人税、住民税及び事業税 | Income Taxes-current | 131 | -1.1 | 404 | 595 | 298 | 1,816 | - | 541 | 33.8 | | | | | | | 100 | -94.5 |
| 法人税等調整額 | Income Taxes-deferred | -4,630 | - | -124 | -541 | -547 | -7,797 | - | -780 | - | | | | | | | - | - |
| 当期純利益 | Profit | 9,316 | 12.3 | 15,706 | 30,396 | 31,989 | 9,857 | 5.8 | 15,740 | 0.2 | | | | | | | 52,300 | 430.6 |

8. 事業別営業収益 (アコム)

Operating Revenue by Segment (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoY % | |
|------------------|-------------------------------|---------|--------------|--------|--------|---------|---------|--------------|--------|----------------|--------|----------------|---------|----------------|--------------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | |
| 営業収益 | Operating Revenue | 163,644 | 5.1 | 43,268 | 87,202 | 131,227 | 175,380 | 7.2 | 44,833 | 3.6 | | | | | 180,900 | 3.1 |
| ローン・包括信用購入あっせん事業 | Loan and Credit Card Business | 128,725 | 1.9 | 33,076 | 66,463 | 100,161 | 133,170 | 3.5 | 33,680 | 1.8 | | | | | 134,600 | 1.1 |
| ローン事業 | Loan Business | 125,739 | 1.6 | 32,206 | 64,662 | 97,381 | 129,385 | 2.9 | 32,605 | 1.2 | | | | | 129,900 | 0.4 |
| 無担保ローン | Unsecured Loans | 124,377 | 1.8 | 31,893 | 64,049 | 96,502 | 128,260 | 3.1 | 32,363 | 1.5 | | | | | 129,000 | 0.6 |
| 消費者向け | Consumers | 124,376 | 1.8 | 31,892 | 64,049 | 96,501 | 128,259 | 3.1 | 32,363 | 1.5 | | | | | 129,000 | 0.6 |
| 有担保ローン | Secured Loans | 1,362 | -19.1 | 313 | 612 | 879 | 1,125 | -17.4 | 242 | -22.6 | | | | | 900 | -20.0 |
| 包括信用購入あっせん事業 | Credit Card Business | 2,985 | 16.4 | 870 | 1,800 | 2,779 | 3,785 | 26.8 | 1,074 | 23.5 | | | | | 4,700 | 24.2 |
| 信用保証事業 | Guarantee Business | 34,630 | 18.5 | 9,643 | 20,141 | 30,408 | 41,500 | 19.8 | 11,105 | 15.2 | | | | | 46,200 | 11.3 |
| その他 | Others | 288 | 327.1 | 547 | 597 | 658 | 709 | 145.7 | 47 | -91.3 | | | | | 100 | -85.9 |

8-2. 営業収益の事業別構成比 (アコム)

Composition Ratio of Operating Revenue by Segment (ACOM)

(単位:%)

| | | 2015/3 | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) |
|------------------|-------------------------------|--------|--------|--------|---------|--------|--------|--------|---------|--------|--|--|-------------|
| | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | | | |
| 営業収益 | Operating Revenue | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | | | | 100.0 |
| ローン・包括信用購入あっせん事業 | Loan and Credit Card Business | 78.6 | 76.4 | 76.2 | 76.3 | 75.9 | 75.1 | | | | | | 74.4 |
| ローン事業 | Loan Business | 76.8 | 74.4 | 74.1 | 74.2 | 73.8 | 72.7 | | | | | | 71.8 |
| 包括信用購入あっせん事業 | Credit Card Business | 1.8 | 2.0 | 2.1 | 2.1 | 2.1 | 2.4 | | | | | | 2.6 |
| 信用保証事業 | Guarantee Business | 21.2 | 22.3 | 23.1 | 23.2 | 23.7 | 24.8 | | | | | | 25.5 |
| その他 | Others | 0.2 | 1.3 | 0.7 | 0.5 | 0.4 | 0.1 | | | | | | 0.1 |

9. 営業費用(アコム)

Operating Expenses (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoy % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoy % | | |
|--------------|--|---------|--------------|---------|---------|---------|---------|--------------|---------|----------------|--------|----------------|---------|----------------|--------------|---------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | | | |
| | | | | | | | | | | | | | | | | | |
| 営業費用 | Operating Expenses | 162,512 | 7.7 | 28,378 | 58,107 | 102,292 | 174,352 | 7.3 | 30,239 | 6.6 | | | | | | 129,600 | -25.7 |
| 金融費用 | Financial Expenses | 10,081 | -23.7 | 2,255 | 4,326 | 6,364 | 8,299 | -17.7 | 1,904 | -15.6 | | | | | | 8,300 | 0.0 |
| 商品売上原価 | Cost of Goods Sold | - | - | 228 | 228 | 228 | 228 | - | - | - | | | | | | - | - |
| 貸倒関連費用 | Provision for Bad Debts | 40,428 | 29.7 | 9,721 | 21,204 | 32,802 | 43,780 | 8.3 | 12,092 | 24.4 | | | | | | 51,700 | 18.1 |
| 貸倒損失 | Bad Debts Expenses | 33,906 | 7.5 | 9,291 | 18,984 | 29,032 | 38,543 | 13.7 | 10,702 | 15.2 | | | | | | 44,700 | 16.0 |
| 貸倒引当金増減額 | Increase or Decrease in Allowance for Doubtful Accounts | 5,501 | - | 500 | 1,800 | 3,200 | 4,206 | - | 1,900 | - | | | | | | 6,000 | - |
| 債務保証損失引当金増減額 | Increase or Decrease in Provision for Loss on Guarantees | 1,020 | - | -70 | 420 | 570 | 1,030 | - | -510 | - | | | | | | 1,000 | - |
| 利息返還損失引当金繰入額 | Provision for Loss on Interest Repayment | 49,859 | 9.6 | - | - | 14,700 | 56,638 | 13.6 | - | - | | | | | | - | - |
| 利息返還金 | Interest Repayment | 58,803 | 0.6 | 12,862 | 26,888 | 40,635 | 57,600 | -2.0 | 15,220 | 18.3 | | | | | | - | - |
| 貸倒損失(債権放棄) | Bad Debts Expenses (ACOM's Voluntary Waiver of Repayments) | 12,556 | -9.9 | 2,931 | 5,848 | 8,557 | 11,637 | -7.3 | 2,581 | -11.9 | | | | | | - | - |
| 利息返還損失引当金増減額 | Increase or Decrease in Provision for Loss on Interest Repayment | -21,500 | - | -15,793 | -32,737 | -34,493 | -12,600 | - | -17,802 | - | | | | | | - | - |
| その他の営業費用 | Other Operating Expenses | 62,143 | 1.9 | 16,173 | 32,348 | 48,197 | 65,405 | 5.3 | 16,242 | 0.4 | | | | | | 69,600 | 6.4 |
| 人件費 | Personal Expenses | 14,385 | -6.6 | 3,593 | 7,287 | 10,940 | 14,637 | 1.8 | 3,546 | -1.3 | | | | | | 14,900 | 1.8 |
| 広告宣伝費 | Advertising Expenses | 11,253 | 15.7 | 2,729 | 5,603 | 8,311 | 11,155 | -0.9 | 2,984 | 9.4 | | | | | | 11,400 | 2.2 |
| 事務所費 | Administrative Expenses | 6,899 | -3.5 | 1,674 | 3,451 | 5,193 | 6,993 | 1.4 | 1,610 | -3.9 | | | | | | 7,000 | 0.1 |
| 電算機費 | Computer Expenses | 14,523 | 15.1 | 4,133 | 7,900 | 11,633 | 15,883 | 9.4 | 3,890 | -5.9 | | | | | | 17,000 | 7.0 |
| 手数料 | Fees | 8,260 | -3.5 | 1,993 | 4,088 | 6,153 | 8,377 | 1.4 | 2,058 | 3.3 | | | | | | 8,800 | 5.0 |
| 保険料 | Insurance Expenses | 60 | 2.1 | 3 | 21 | 31 | 59 | -0.6 | 3 | 4.9 | | | | | | 100 | 69.5 |
| 減価償却費 | Depreciation | 808 | 3.2 | 179 | 359 | 544 | 734 | -9.2 | 182 | 1.6 | | | | | | 700 | -4.6 |
| 公租公課 | Taxes and Other Public Charges | 2,476 | -21.1 | 983 | 1,878 | 2,775 | 3,761 | 51.9 | 999 | 1.6 | | | | | | 4,600 | 22.3 |
| 事業税(外形標準課税) | Enterprise Tax (Pro forma standard taxation) | 255 | 2.0 | 146 | 275 | 389 | 601 | 135.7 | 282 | 93.2 | | | | | | 700 | 16.5 |
| その他 | Others | 3,222 | -2.2 | 736 | 1,482 | 2,223 | 3,201 | -0.6 | 685 | -6.9 | | | | | | 4,400 | 37.5 |

9-2. 営業収益営業費用率(アコム)

Ratio of Operating Expenses to Operating Revenue (ACOM)

(単位:%)

| | | 2015/3 | 前期比 yoy p.p. | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoy p.p. | | |
|--------------|--|--------|-----------------|--------|--------|---------|--------|-----------------|--------|-------------------|--------|-------------------|---------|-------------------|-----------------|------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy p.p. | 2016/6 | 前年同期比 yoy p.p. | 2016/9 | 前年同期比 yoy p.p. | 2016/12 | 前年同期比 yoy p.p. | | | |
| | | | | | | | | | | | | | | | | | |
| 営業費用 | Operating Expenses | 99.3 | 2.4 | 65.6 | 66.6 | 78.0 | 99.4 | 0.1 | 67.4 | 1.8 | | | | | | 71.6 | -27.8 |
| 金融費用 | Financial Expenses | 6.1 | -2.4 | 5.2 | 4.9 | 4.9 | 4.7 | -1.4 | 4.2 | -1.0 | | | | | | 4.6 | -0.1 |
| 商品売上原価 | Cost of Goods Sold | - | - | 0.5 | 0.3 | 0.2 | 0.1 | 0.1 | - | -0.5 | | | | | | - | - |
| 貸倒関連費用 | Provision for Bad Debts | 24.7 | 4.7 | 22.5 | 24.3 | 25.0 | 25.0 | 0.3 | 27.0 | 4.5 | | | | | | 28.6 | 3.6 |
| 貸倒損失 | Bad Debts Expenses | 20.7 | 0.4 | 21.5 | 21.8 | 22.1 | 22.0 | 1.3 | 23.9 | 2.4 | | | | | | 24.7 | 2.7 |
| 利息返還損失引当金繰入額 | Provision for Loss on Interest Repayment | 30.5 | 1.3 | - | - | 11.2 | 32.3 | 1.8 | - | - | | | | | | - | - |
| その他の営業費用 | Other Operating Expenses | 38.0 | -1.2 | 37.4 | 37.1 | 36.7 | 37.3 | -0.7 | 36.2 | -1.2 | | | | | | 38.4 | 1.1 |
| 人件費 | Personal Expenses | 8.8 | -1.1 | 8.3 | 8.4 | 8.3 | 8.4 | -0.4 | 7.9 | -0.4 | | | | | | 8.2 | -0.2 |
| 広告宣伝費 | Advertising Expenses | 6.9 | 0.6 | 6.3 | 6.4 | 6.3 | 6.4 | -0.5 | 6.7 | 0.4 | | | | | | 6.3 | -0.1 |
| 事務所費 | Administrative Expenses | 4.2 | -0.4 | 3.9 | 4.0 | 4.0 | 4.0 | -0.2 | 3.6 | -0.3 | | | | | | 3.9 | -0.1 |
| 電算機費 | Computer Expenses | 8.9 | 0.8 | 9.6 | 9.1 | 8.9 | 9.1 | 0.2 | 8.7 | -0.9 | | | | | | 9.4 | 0.3 |
| 手数料 | Fees | 5.0 | -0.5 | 4.6 | 4.7 | 4.7 | 4.8 | -0.2 | 4.6 | 0.0 | | | | | | 4.9 | 0.1 |

(注) 営業収益営業費用率(%)=営業費用/営業収益

Note: Ratio of Operating Expenses to Operating Revenue = Operating Expenses / Operating Revenue

10. 事業別営業債権残高(アコム)

Receivables Outstanding by Segment (ACOM)

| | | 2015/3 | | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoy % | | |
|---------------------------------|---|---------|-------|---------|---------|---------|---------|--------------|---------|----------------|--------------|--------|----------------|-------------|----------------|--------------|--------------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 期末比 ytd % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | 2017/3 | 前期比 yoy % | |
| ローン・包括信用購入あっせん事業 (百万円) ローン事業 | Loan and Credit Card Business (Millions of yen) Loan Business | 768,735 | 3.4 | 776,700 | 784,786 | 786,583 | 794,982 | 3.4 | 804,557 | 3.6 | 1.2 | | | | | | 820,400 | 3.2 |
| 無担保ローン 消費者向け | Unsecured Loans Consumers | 747,139 | 2.9 | 753,573 | 760,094 | 760,383 | 767,127 | 2.7 | 774,632 | 2.8 | 1.0 | | | | | | 784,700 | 2.3 |
| 有担保ローン 不動産カードローン | Secured Loans Real Estate Card Loan | 736,436 | 3.3 | 743,409 | 750,363 | 751,101 | 758,283 | 3.0 | 766,176 | 3.1 | 1.0 | | | | | | 777,900 | 2.6 |
| 包括信用購入あっせん事業 | Credit Card Business | 736,430 | 3.3 | 743,404 | 750,358 | 751,096 | 758,278 | 3.0 | 766,172 | 3.1 | 1.0 | | | | | | 777,900 | 2.6 |
| 1口座当たり貸付単価 [消費者向け無担保(千円)] | Average Balance of Unsecured Loans for Consumers per Account (Thousands of yen) | 10,703 | -17.9 | 10,163 | 9,730 | 9,282 | 8,844 | -17.4 | 8,455 | -16.8 | -4.4 | | | | | | 6,800 | -23.1 |
| | | 9,183 | -17.4 | 8,716 | 8,352 | 7,974 | 7,580 | -17.4 | 7,219 | -17.2 | -4.8 | | | | | | - | - |
| | | 21,595 | 25.0 | 23,126 | 24,691 | 26,199 | 27,855 | 29.0 | 29,924 | 29.4 | 7.4 | | | | | | 35,700 | 28.2 |
| 1口座当たり貸付単価 [消費者向け無担保(千円)] | Average Balance of Unsecured Loans for Consumers per Account (Thousands of yen) | 528 | 3.3 | 531 | 534 | 536 | 539 | 2.1 | 540 | 1.7 | 0.2 | | | | | | 546 | 1.3 |
| 信用保証残高 | Guaranteed Receivables | 776,544 | 14.4 | 800,882 | 832,655 | 851,955 | 885,770 | 14.1 | 914,986 | 14.2 | 3.3 | | | | | | 977,000 | 10.3 |
| 1口座当たり利用単価 [信用保証残高(千円)] | Average Balance of Guaranteed Receivables per Account (Thousands of yen) | 556 | 4.3 | 560 | 569 | 573 | 582 | 4.7 | 587 | 4.8 | 0.9 | | | | | | 602 | 3.4 |
| 求償債権 | Right to reimbursement | 24,327 | 30.9 | 25,890 | 27,130 | 28,957 | 30,901 | 27.0 | 32,755 | 26.5 | 6.0 | | | | | | - | - |

11. 利用者数(アコム)

Number of Customer Accounts (ACOM)

| | | 2015/3 | | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoy % | | |
|----------------------------|--|-----------|-------|-----------|-----------|-----------|-----------|--------------|-----------|----------------|--------------|--------|----------------|-------------|----------------|--------------|--------------|-------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 期末比 ytd % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | 2017/3 | 前期比 yoy % | |
| ローン事業 (件) 無担保ローン | Loan Business Unsecured Loans | 1,397,049 | -0.0 | 1,402,114 | 1,408,379 | 1,404,068 | 1,409,768 | 0.9 | 1,419,369 | 1.2 | 0.7 | | | | | | 1,425,500 | 1.1 |
| 消費者向け | Consumers | 1,393,444 | -0.0 | 1,398,657 | 1,405,037 | 1,400,857 | 1,406,663 | 0.9 | 1,416,373 | 1.3 | 0.7 | | | | | | 1,423,100 | 1.2 |
| 有担保ローン | Secured Loans | 1,393,438 | -0.0 | 1,398,651 | 1,405,031 | 1,400,851 | 1,406,657 | 0.9 | 1,416,367 | 1.3 | 0.7 | | | | | | 1,423,100 | 1.2 |
| 包括信用購入あっせん事業 (名) 信用保証事業 | Credit Card Business Guarantee Business | 3,605 | -14.8 | 3,457 | 3,342 | 3,211 | 3,105 | -13.9 | 2,996 | -13.3 | -3.5 | | | | | | 2,400 | -22.7 |
| | | 215,687 | 25.6 | 227,005 | 235,722 | 244,514 | 254,534 | 18.0 | 270,656 | 19.2 | 6.3 | | | | | | 289,000 | 13.5 |
| | | 215,687 | 25.6 | 227,005 | 235,722 | 244,514 | 254,534 | 18.0 | 270,656 | 19.2 | 6.3 | | | | | | 1,620,900 | 6.6 |

(注1)ローン事業: 営業貸付金残高を有する口座数

(注2)包括信用購入あっせん事業: 有効会員数

Notes : 1. Loan Business: Number of loan accounts with loans receivable.

: 2. Credit Card Business: Number of cardholders.

12. ローン事業新規申込数、新客数及び新規貸付率(アコム)

Number of Applicants, New Loan Customers and Lending Ratio (ACOM)

| | | 2015/3 | 前期比 yoy % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) 前期比 yoy % | | |
|-------|-----|------------------------------|--------------|--------|---------|---------|---------|--------------|--------|----------------|--------|----------------|---------|-----------------------------|---------|--------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | 2017/3 | 前期比 yoy % |
| 新規申込数 | (件) | Number of Applicants | 462,502 | 16.2 | 118,808 | 233,450 | 344,504 | 462,434 | -0.0 | 125,107 | 5.3 | | | | - | - |
| 新客数 | (件) | Number of New Loan Customers | 218,706 | 13.8 | 58,108 | 113,238 | 167,210 | 221,791 | 1.4 | 60,113 | 3.5 | | | | 230,000 | 3.7 |
| 新規貸付率 | (%) | Lending Ratio (%) | 47.3 | (-1.0) | 48.9 | 48.5 | 48.5 | 47.9 | (0.6) | 48.0 | (-0.9) | | | | - | - |

(注1)新規貸付率は提携カード分を除く
(注2)新規貸付率の前期比欄には()書きで増減値を表示

Notes : 1. Lending Ratio of New Loan Customers above do not include numbers for tie-up cards.
2. Figures in brackets indicate year-on-year change in percentage points.

| | | | | | | | | | | | | | | | | |
|--------|------|--|-----|------|-----|-----|-----|-----|-----|-----|-----|--|--|--|---|---|
| 初回貸付単価 | (千円) | Initial Average Lending Amount (Thousands of yen) | 144 | -2.0 | 138 | 141 | 143 | 147 | 2.1 | 149 | 8.0 | | | | - | - |
|--------|------|--|-----|------|-----|-----|-----|-----|-----|-----|-----|--|--|--|---|---|

13. ローン事業店舗数(アコム)

Number of Loan Business Outlets (ACOM)

| | | 2015/3 | 前期比 yoy | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) 前期比 yoy | | |
|----------|-----|---------------------------------|------------|--------|--------|---------|--------|------------|--------|-------------|--------|-------------|---------|---------------------------|--------|------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy | 2016/6 | 前期末比 ytd | 2016/9 | 前期末比 ytd | 2016/12 | 前期末比 ytd | 2017/3 | 前期比 yoy |
| ローン事業店舗数 | (店) | Number of Loan Business Outlets | 1,086 | 21 | 1,085 | 1,083 | 1,083 | 1,085 | -1 | 1,087 | 2 | | | | 1,089 | 4 |
| 有人店舗 | | Staffed | 39 | - | 39 | 39 | 39 | 39 | - | 39 | - | | | | 22 | -17 |
| 無人店舗 | | Unstaffed | 1,047 | 21 | 1,046 | 1,044 | 1,044 | 1,046 | -1 | 1,048 | 2 | | | | 1,067 | 21 |

14. 自動契約機(アコム)

Automatic Contract Machines (ACOM)

| | | 2015/3 | 前期比 yoy | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) 前期比 yoy | | |
|-----------|-----|--|------------|--------|--------|---------|--------|------------|--------|-------------|--------|-------------|---------|---------------------------|--------|------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy | 2016/6 | 前期末比 ytd | 2016/9 | 前期末比 ytd | 2016/12 | 前期末比 ytd | 2017/3 | 前期比 yoy |
| 自動契約コーナー数 | (所) | Number of Automatic Contract Machine Outlets | 1,086 | 21 | 1,085 | 1,083 | 1,083 | 1,085 | -1 | 1,087 | 2 | | | | 1,089 | 4 |
| 自動契約機台数 | (台) | Number of Automatic Contract Machines | 1,112 | 22 | 1,111 | 1,110 | 1,116 | 1,119 | 7 | 1,121 | 2 | | | | 1,123 | 4 |

15. ATM(アコム)

ATMs (ACOM)

| | | 2015/3 | 前期比 yoy | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) 前期比 yoy | | |
|--------|-----|--------------------|------------|--------|--------|---------|--------|------------|--------|-------------|--------|-------------|---------|---------------------------|--------|------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy | 2016/6 | 前期末比 ytd | 2016/9 | 前期末比 ytd | 2016/12 | 前期末比 ytd | 2017/3 | 前期比 yoy |
| ATM台数 | (台) | Number of ATMs | 62,241 | 3,552 | 62,636 | 63,171 | 63,571 | 64,156 | 1,915 | 64,461 | 305 | | | | - | - |
| 自社設置分 | | Proprietary | 1,112 | 1 | 1,112 | 1,111 | 1,110 | 1,112 | - | 1,106 | -6 | | | | 1,116 | 4 |
| 年中無休 | | Open 365 Days/Year | 1,112 | 1 | 1,112 | 1,111 | 1,110 | 1,112 | - | 1,106 | -6 | | | | - | - |
| 24時間稼働 | | Open 24 Hours/Day | 974 | 2 | 975 | 975 | 976 | 978 | 4 | 973 | -5 | | | | - | - |
| 提携分 | | Tie-up | 61,129 | 3,551 | 61,524 | 62,060 | 62,461 | 63,044 | 1,915 | 63,355 | 311 | | | | - | - |

16. 社員数(アコム)

Employees (ACOM)

| | | 2015/3 | 前期比 yoy | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) 前期比 yoy | | |
|------|-----|---------------------------|------------|--------|--------|---------|--------|------------|--------|-------------|--------|-------------|---------|---------------------------|--------|------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy | 2016/6 | 前期末比 ytd | 2016/9 | 前期末比 ytd | 2016/12 | 前期末比 ytd | 2017/3 | 前期比 yoy |
| 合計 | (名) | Number of Total Employees | 2,021 | 88 | 2,115 | 2,081 | 2,057 | 2,032 | 11 | 2,106 | 74 | | | | - | - |
| 正社員 | | Permanent Employees | 1,851 | 103 | 1,963 | 1,935 | 1,918 | 1,892 | 41 | 1,947 | 55 | | | | 1,856 | -36 |
| 非正社員 | | Temporary Employees | 170 | -15 | 152 | 146 | 139 | 140 | -30 | 159 | 19 | | | | - | - |

17. 期中平均利回り(アコム)

Average Loan Yield (ACOM)

(単位: %)

| | | 2015/3 | 前期比 yoy p.p. | 2016/3 | | | | | | 2017/3 | | | | | | 2017/3計画(E) | 前期比 yoy p.p. | | |
|---------|--------------------|--------|-----------------|--------|-------------------|--------|-------------------|---------|-------------------|--------|-----------------|--------|-------------------|--------|-------------------|-------------|-------------------|--------|-----------------|
| | | | | 2015/6 | 前年同期比 yoy p.p. | 2015/9 | 前年同期比 yoy p.p. | 2015/12 | 前年同期比 yoy p.p. | 2016/3 | 前期比 yoy p.p. | 2016/6 | 前年同期比 yoy p.p. | 2016/9 | 前年同期比 yoy p.p. | 2016/12 | 前年同期比 yoy p.p. | 2017/3 | 前期比 yoy p.p. |
| 期中平均利回り | Average Loan Yield | 15.42 | -0.35 | 15.41 | -0.11 | 15.39 | -0.09 | 15.36 | -0.08 | 15.34 | -0.08 | 15.21 | -0.20 | | | | | 15.11 | -0.23 |
| 無担保ローン | Unsecured Loans | 15.49 | -0.36 | 15.46 | -0.13 | 15.43 | -0.13 | 15.41 | -0.10 | 15.39 | -0.10 | 15.26 | -0.20 | | | | | 15.15 | -0.24 |
| 消費者向け | Consumers | 15.49 | -0.36 | 15.46 | -0.13 | 15.43 | -0.13 | 15.41 | -0.10 | 15.39 | -0.10 | 15.26 | -0.20 | | | | | 15.15 | -0.24 |
| 有担保ローン | Secured Loans | 11.41 | -0.13 | 11.88 | -0.01 | 11.84 | 0.51 | 11.59 | 0.18 | 11.40 | -0.01 | 11.15 | -0.73 | | | | | 10.70 | -0.70 |

(注)期中平均利回り=営業貸付金利息/月初平均貸付金残高(%) [年率換算]

Note: Average Loan Yield = Interest on Operating Loans / Term Average of Receivable Outstanding at the Beginning of the Each Month (% , Annual Rate).

18. 貸付金利別残高構成 [消費者向け無担保ローン] (アコム)

Accounts Receivable-operating Loans by Interest Rate [Unsecured Loans for Consumers] (ACOM)

(単位: 百万円/Millions of yen)

| 実質年率 | Effective Annual Interest Rate | 2015/3 | 構成比 C.R.(%) | 2016/3 | | | | | | 2017/3 | | | | | | 2017/3計画(E) | 構成比 C.R.(%) | | |
|---------------------|-------------------------------------|---------|----------------|---------|----------------|---------|----------------|---------|----------------|---------|----------------|---------|----------------|--------|----------------|-------------|----------------|---------|-------|
| | | | | 2015/6 | 構成比 C.R.(%) | 2015/9 | 構成比 C.R.(%) | 2015/12 | 構成比 C.R.(%) | 2016/3 | 構成比 C.R.(%) | 2016/6 | 構成比 C.R.(%) | 2016/9 | 構成比 C.R.(%) | 2016/12 | 構成比 C.R.(%) | | |
| 営業貸付金 | Accounts Receivable-operating Loans | 736,430 | 100.0 | 743,404 | 100.0 | 750,358 | 100.0 | 751,096 | 100.0 | 758,278 | 100.0 | 766,172 | 100.0 | | | | | 777,900 | 100.0 |
| 20.000% < | 20.000% < | 21,337 | 2.9 | 19,590 | 2.6 | 18,009 | 2.4 | 16,551 | 2.2 | 14,317 | 1.9 | 13,256 | 1.7 | | | | | 8,700 | 1.1 |
| 18.000% < ≤ 20.000% | 18.000% < ≤ 20.000% | 4,795 | 0.6 | 4,552 | 0.6 | 4,314 | 0.6 | 4,073 | 0.5 | 3,548 | 0.5 | 3,352 | 0.4 | | | | | 2,700 | 0.4 |
| 15.000% < ≤ 18.000% | 15.000% < ≤ 18.000% | 334,885 | 45.5 | 340,202 | 45.8 | 345,412 | 46.0 | 347,053 | 46.2 | 349,646 | 46.1 | 353,878 | 46.2 | | | | | 353,200 | 45.4 |
| 10.000% < ≤ 15.000% | 10.000% < ≤ 15.000% | 343,657 | 46.7 | 346,856 | 46.7 | 350,136 | 46.7 | 350,782 | 46.7 | 357,650 | 47.1 | 362,237 | 47.3 | | | | | 379,000 | 48.7 |
| ≤ 10.000% | ≤ 10.000% | 31,754 | 4.3 | 32,202 | 4.3 | 32,486 | 4.3 | 32,635 | 4.4 | 33,116 | 4.4 | 33,446 | 4.4 | | | | | 34,300 | 4.4 |

18-2. 貸付金利別口座数構成 [消費者向け無担保ローン] (アコム)

Number of Accounts by Interest Rate [Unsecured Loans for Consumers] (ACOM)

| 実質年率 | Effective Annual Interest Rate | 2015/3 | 構成比 C.R.(%) | 2016/3 | | | | | | 2017/3 | | | | | | 2017/3計画(E) | 構成比 C.R.(%) | | |
|---------------------|--------------------------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|--------|----------------|-------------|----------------|---|---|
| | | | | 2015/6 | 構成比 C.R.(%) | 2015/9 | 構成比 C.R.(%) | 2015/12 | 構成比 C.R.(%) | 2016/3 | 構成比 C.R.(%) | 2016/6 | 構成比 C.R.(%) | 2016/9 | 構成比 C.R.(%) | 2016/12 | 構成比 C.R.(%) | | |
| 口座数 | Number of Accounts | 1,393,438 | 100.0 | 1,398,651 | 100.0 | 1,405,031 | 100.0 | 1,400,851 | 100.0 | 1,406,657 | 100.0 | 1,416,367 | 100.0 | | | | | - | - |
| 20.000% < | 20.000% < | 53,516 | 3.8 | 48,788 | 3.5 | 44,355 | 3.1 | 40,462 | 2.9 | 34,698 | 2.5 | 31,928 | 2.3 | | | | | - | - |
| 18.000% < ≤ 20.000% | 18.000% < ≤ 20.000% | 3,005 | 0.2 | 2,870 | 0.2 | 2,730 | 0.2 | 2,592 | 0.2 | 2,237 | 0.1 | 2,128 | 0.1 | | | | | - | - |
| 15.000% < ≤ 18.000% | 15.000% < ≤ 18.000% | 928,355 | 66.6 | 937,868 | 67.1 | 948,490 | 67.5 | 949,671 | 67.8 | 956,022 | 68.0 | 965,529 | 68.2 | | | | | - | - |
| 10.000% < ≤ 15.000% | 10.000% < ≤ 15.000% | 336,711 | 24.2 | 337,421 | 24.1 | 338,192 | 24.1 | 337,620 | 24.1 | 343,055 | 24.4 | 345,890 | 24.4 | | | | | - | - |
| ≤ 10.000% | ≤ 10.000% | 71,851 | 5.2 | 71,704 | 5.1 | 71,264 | 5.1 | 70,506 | 5.0 | 70,645 | 5.0 | 70,892 | 5.0 | | | | | - | - |

19. 貸付金額別残高構成 [消費者向け無担保ローン] (アコム)

Accounts Receivable-operating Loans by Classified Receivable Outstanding [Unsecured Loans for Consumers] (ACOM)

(単位:百万円/Millions of yen)

| 残高ランク | Classified Receivable Outstanding (Thousands of yen) | 2015/3 | 2016/3 | | | | | | | | 2017/3 | | | | | | | | 2017/3計画(E) C.R.(%) |
|---------------|---|---------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------|------------------------|
| | | | 2015/6 | | 2015/9 | | 2015/12 | | 2016/3 | | 2016/6 | | 2016/9 | | 2016/12 | | 2017/3 | | |
| | | | 構成比 C.R.(%) | | |
| 営業貸付金 | Accounts Receivable-operating Loans | 736,430 | 100.0 | 743,404 | 100.0 | 750,358 | 100.0 | 751,096 | 100.0 | 758,278 | 100.0 | 766,172 | 100.0 | | | | | 777,900 | 100.0 |
| 10万円以下 | ≤ 100 | 10,617 | 1.4 | 10,641 | 1.4 | 10,663 | 1.4 | 10,452 | 1.4 | 10,545 | 1.4 | 10,610 | 1.4 | | | | | 10,400 | 1.3 |
| 10万円超 30万円以下 | 100 < ≤ 300 | 73,749 | 10.0 | 72,804 | 9.8 | 72,596 | 9.7 | 70,785 | 9.4 | 69,877 | 9.2 | 69,246 | 9.0 | | | | | 65,500 | 8.4 |
| 30万円超 50万円以下 | 300 < ≤ 500 | 198,407 | 26.9 | 200,662 | 27.0 | 202,352 | 27.0 | 203,995 | 27.2 | 205,566 | 27.1 | 208,041 | 27.1 | | | | | 212,200 | 27.3 |
| 50万円超 100万円以下 | 500 < ≤ 1,000 | 176,398 | 24.0 | 178,818 | 24.1 | 181,167 | 24.1 | 182,195 | 24.2 | 184,232 | 24.3 | 185,935 | 24.3 | | | | | 191,700 | 24.7 |
| 100万円超 | 1,000 < | 277,259 | 37.7 | 280,476 | 37.7 | 283,578 | 37.8 | 283,667 | 37.8 | 288,056 | 38.0 | 292,338 | 38.2 | | | | | 298,100 | 38.3 |

19-2. 貸付金額別口座数構成 [消費者向け無担保ローン] (アコム)

Number of Accounts by Classified Receivable Outstanding [Unsecured Loans for Consumers] (ACOM)

| 残高ランク | Classified Receivable Outstanding (Thousands of yen) | 2015/3 | 2016/3 | | | | | | | | 2017/3 | | | | | | | | 2017/3計画(E) C.R.(%) |
|---------------|---|-----------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---|------------------------|
| | | | 2015/6 | | 2015/9 | | 2015/12 | | 2016/3 | | 2016/6 | | 2016/9 | | 2016/12 | | 2017/3 | | |
| | | | 構成比 C.R.(%) | | |
| 口座数 | Number of Accounts | 1,393,438 | 100.0 | 1,398,651 | 100.0 | 1,405,031 | 100.0 | 1,400,851 | 100.0 | 1,406,657 | 100.0 | 1,416,367 | 100.0 | | | | | - | - |
| 10万円以下 | ≤ 100 | 173,885 | 12.5 | 173,337 | 12.4 | 172,700 | 12.3 | 169,996 | 12.1 | 170,790 | 12.2 | 172,390 | 12.2 | | | | | - | - |
| 10万円超 30万円以下 | 100 < ≤ 300 | 348,109 | 25.0 | 343,771 | 24.6 | 342,610 | 24.4 | 335,240 | 23.9 | 331,650 | 23.6 | 329,226 | 23.2 | | | | | - | - |
| 30万円超 50万円以下 | 300 < ≤ 500 | 460,604 | 33.0 | 465,407 | 33.3 | 468,659 | 33.3 | 472,749 | 33.8 | 475,894 | 33.8 | 481,148 | 34.0 | | | | | - | - |
| 50万円超 100万円以下 | 500 < ≤ 1,000 | 232,519 | 16.7 | 235,439 | 16.8 | 238,267 | 17.0 | 239,547 | 17.1 | 242,250 | 17.2 | 244,433 | 17.3 | | | | | - | - |
| 100万円超 | 1,000 < | 178,321 | 12.8 | 180,697 | 12.9 | 182,795 | 13.0 | 183,319 | 13.1 | 186,073 | 13.2 | 189,170 | 13.3 | | | | | - | - |

20. 顧客年収別件数構成比 [消費者向け無担保ローン] (アコム)

Composition Ratio of Customer Accounts by Annual Income [Unsecured Loans for Consumers] (ACOM)

(単位:千円/Thousands of yen, %)

| 年収ランク | Annual Income (Millions of yen) | 2015/3 | | | 2016/3 | | | | | | | | | | | | 2017/3 | | | | | | | | | | | |
|------------------|---------------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--------------------|--|-------------------------|--|--|--|
| | | 2015/6 | | | 2015/9 | | | 2015/12 | | | 2016/3 | | | 2016/6 | | | 2016/9 | | | 2016/12 | | | 2017/3 | | | | | |
| | | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | 新規 New Accounts | 初回 貸付単価 Initial Average Lending Amount | 既存 Existing Accounts | | | |
| 合計 | Total | 100.0 | 144 | 100.0 | 100.0 | 138 | 100.0 | 100.0 | 141 | 100.0 | 100.0 | 143 | 100.0 | 100.0 | 147 | 100.0 | 100.0 | 149 | 100.0 | | | | | | | | | |
| 200万円以下 | ≤ 2 | 25.5 | 117 | 23.1 | 23.9 | 112 | 22.9 | 24.8 | 113 | 22.9 | 25.5 | 115 | 22.9 | 25.7 | 117 | 23.0 | 24.1 | 119 | 22.8 | | | | | | | | | |
| 200万円超 500万円以下 | 2 < ≤ 5 | 64.6 | 146 | 59.1 | 65.7 | 139 | 59.3 | 65.1 | 142 | 59.5 | 64.6 | 145 | 59.7 | 64.3 | 148 | 59.5 | 65.8 | 150 | 59.7 | | | | | | | | | |
| 500万円超 700万円以下 | 5 < ≤ 7 | 6.8 | 188 | 11.5 | 7.2 | 176 | 11.5 | 7.0 | 183 | 11.4 | 6.8 | 186 | 11.3 | 6.8 | 192 | 11.3 | 6.9 | 196 | 11.3 | | | | | | | | | |
| 700万円超 1,000万円以下 | 7 < ≤ 10 | 2.5 | 217 | 5.0 | 2.6 | 214 | 5.0 | 2.5 | 220 | 4.9 | 2.5 | 224 | 4.9 | 2.6 | 233 | 4.9 | 2.6 | 220 | 4.9 | | | | | | | | | |
| 1,000万円超 | > 10 | 0.6 | 264 | 1.3 | 0.6 | 276 | 1.3 | 0.6 | 295 | 1.3 | 0.6 | 296 | 1.2 | 0.6 | 306 | 1.3 | 0.6 | 277 | 1.3 | | | | | | | | | |

21. 顧客年代別件数構成比 [消費者向け無担保ローン] (アコム)

Composition Ratio of Customer Accounts by Age [Unsecured Loans for Consumers] (ACOM)

(単位: %)

| | | 2015/3 | | | 2016/3 | | | | | | | | | | | | 2017/3 | | | | | | | | | | | |
|----------|-------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--|--|--|
| | | 2015/6 | | | 2015/9 | | | 2015/12 | | | 2016/3 | | | 2016/6 | | | 2016/9 | | | 2016/12 | | | 2017/3 | | | | | |
| | | 新規 New Accounts | 既存 Existing Accounts | 償却 Write-offs Account | | | |
| 合計 | Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | | | | | | | | | |
| ~ 29才 | Under 29 | 47.0 | 21.7 | 24.1 | 47.3 | 22.0 | 25.9 | 48.3 | 22.2 | 26.0 | 49.3 | 22.5 | 26.1 | 49.5 | 22.7 | 26.0 | 50.7 | 23.1 | 26.7 | | | | | | | | | |
| 30 ~ 39才 | Age 30 - 39 | 20.1 | 24.9 | 21.3 | 20.1 | 24.8 | 20.7 | 19.7 | 24.7 | 21.1 | 19.2 | 24.6 | 21.1 | 18.9 | 24.5 | 21.0 | 18.9 | 24.4 | 20.4 | | | | | | | | | |
| 40 ~ 49才 | Age 40 - 49 | 17.8 | 24.8 | 21.7 | 17.8 | 24.8 | 21.9 | 17.3 | 24.7 | 21.7 | 16.9 | 24.6 | 21.8 | 16.8 | 24.6 | 21.7 | 16.5 | 24.6 | 21.7 | | | | | | | | | |
| 50 ~ 59才 | Age 50 - 59 | 10.6 | 16.9 | 15.9 | 10.4 | 16.9 | 16.2 | 10.1 | 16.9 | 15.9 | 10.1 | 16.9 | 15.9 | 10.2 | 16.7 | 16.0 | 9.9 | 16.6 | 16.3 | | | | | | | | | |
| 60才以上 | Over 60 | 4.5 | 11.7 | 17.0 | 4.4 | 11.5 | 15.3 | 4.6 | 11.5 | 15.3 | 4.5 | 11.4 | 15.1 | 4.6 | 11.5 | 15.3 | 4.0 | 11.3 | 14.9 | | | | | | | | | |

22. 顧客性別件数構成比 [消費者向け無担保ローン] (アコム)

Composition Ratio of Customer Accounts by Gender [Unsecured Loans for Consumers] (ACOM)

(単位: %)

| | | 2015/3 | | | 2016/3 | | | | | | | | | | | | 2017/3 | | | | | | | | | | | |
|----|--------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--------------------|-------------------------|-----------------------------|--|--|--|
| | | 2015/6 | | | 2015/9 | | | 2015/12 | | | 2016/3 | | | 2016/6 | | | 2016/9 | | | 2016/12 | | | 2017/3 | | | | | |
| | | 新規 New Accounts | 既存 Existing Accounts | 償却 Write-offs Account | | | |
| 男性 | Male | 71.1 | 74.5 | 74.0 | 71.4 | 74.5 | 73.9 | 71.2 | 74.4 | 74.1 | 71.2 | 74.3 | 74.1 | 71.4 | 74.3 | 74.1 | 72.1 | 74.2 | 74.5 | | | | | | | | | |
| 女性 | Female | 28.9 | 25.5 | 26.0 | 28.6 | 25.5 | 26.1 | 28.8 | 25.6 | 25.9 | 28.8 | 25.7 | 25.9 | 28.6 | 25.7 | 25.9 | 27.9 | 25.8 | 25.5 | | | | | | | | | |

23. 貸倒損失(アコム)

| Bad Debts Expenses (ACOM) | | | | | | | | | | | | | |
|------------------------------|---|--------------|--------------|--------------|--------------|--------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | | 2015/3 | | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) | |
| | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | 2017/3 | 2017/3 | 2017/3 | 2017/3 |
| | | 前期比 yoY % | 前年同期比 yoY % |
| 貸倒損失 (百万円) | Bad Debts Expenses (Millions of yen) | 46,462 | 2.2 | 12,222 | 24,833 | 37,589 | 50,181 | 8.0 | 13,284 | 8.7 | | | |
| ローン・包括信用購入あっせん事業 | Loan and Credit Card Business | 32,671 | -3.8 | 8,184 | 16,438 | 24,857 | 33,253 | 1.8 | 8,433 | 3.0 | | | |
| ローン事業 | Loan Business | 31,776 | -4.0 | 7,915 | 15,879 | 23,969 | 32,019 | 0.8 | 8,081 | 2.1 | | | |
| 無担保ローン | Unsecured Loans | 31,535 | -3.7 | 7,892 | 15,829 | 23,889 | 31,909 | 1.2 | 8,057 | 2.1 | | | |
| 貸倒損失 | Bad Debts Expenses | 18,979 | 0.9 | 4,961 | 9,980 | 15,331 | 20,271 | 6.8 | 5,475 | 10.4 | | | |
| 利息返還請求に伴う債権放棄 | Waiver of Repayments accompanied with Interest Repayments | 12,556 | -9.9 | 2,931 | 5,848 | 8,557 | 11,637 | -7.3 | 2,581 | -11.9 | | | |
| 有担保ローン | Secured Loans | 240 | -34.7 | 23 | 50 | 80 | 110 | -54.2 | 24 | 6.4 | | | |
| 包括信用購入あっせん事業 | Credit Card Business | 894 | 4.2 | 268 | 559 | 887 | 1,233 | 37.9 | 351 | 31.1 | | | |
| 信用保証事業 | Guarantee Business | 13,786 | 20.0 | 4,038 | 8,391 | 12,730 | 16,926 | 22.8 | 4,850 | 20.1 | | | |
| 1口座当たり償却単価 [無担保ローン(千円)] | Average Amount of Bad Debts Expenses per Account for Unsecured Loans (Thousands of yen) | 433 | 0.5 | 437 | 440 | 441 | 442 | 2.1 | 449 | 2.7 | | | |
| <参考> | <Reference> | | | | | | | | | | | | |
| 1口座当たり既存顧客単価 [無担保ローン(千円)] | Average Balance of Unsecured Loans for Consumers per Account (Thousands of yen) | 528 | 3.3 | 531 | 534 | 536 | 539 | 2.1 | 540 | 1.7 | | | |
| [貸倒損失率] | [Ratio of Bad Debts Expenses] | | | | | | | | | | | | |
| ローン・包括信用購入あっせん事業 (%) | Loan and Credit Card Business (%) | 4.25 | (-0.32) | 1.05 | 2.09 | 3.16 | 4.18 | (-0.07) | 1.05 | (0.00) | | | |
| ローン事業 | Loan Business | 4.25 | (-0.31) | 1.05 | 2.09 | 3.15 | 4.17 | (-0.08) | 1.04 | (-0.01) | | | |
| 無担保ローン | Unsecured Loans | 4.28 | (-0.31) | 1.06 | 2.11 | 3.18 | 4.21 | (-0.07) | 1.05 | (-0.01) | | | |
| 貸倒損失 | Bad Debts Expenses | 2.58 | (-0.06) | 0.67 | 1.33 | 2.04 | 2.67 | (0.09) | 0.71 | (0.04) | | | |
| 利息返還請求に伴う債権放棄 | Waiver of Repayments accompanied with Interest Repayments | 1.70 | (-0.25) | 0.39 | 0.78 | 1.14 | 1.53 | (-0.17) | 0.34 | (-0.05) | | | |
| 有担保ローン | Secured Loans | 2.20 | (-0.58) | 0.22 | 0.51 | 0.85 | 1.22 | (-0.98) | 0.29 | (0.07) | | | |
| 包括信用購入あっせん事業 | Credit Card Business | 4.14 | (-0.82) | 1.16 | 2.27 | 3.39 | 4.43 | (0.29) | 1.18 | (0.02) | | | |
| 信用保証事業 | Guarantee Business | 1.72 | (0.07) | 0.49 | 0.98 | 1.44 | 1.85 | (0.13) | 0.51 | (0.02) | | | |

(注1)貸倒損失率

ローン事業 = 貸倒損失額 / (営業貸付金残高+破産更生債権残高)

包括信用購入あっせん事業 = 貸倒損失額 / (割賦売掛金残高+破産更生債権残高)

信用保証事業 = 貸倒損失額 / (信用保証残高+求償債権残高+破産更生債権残高)

(注2)貸倒損失率の前期比欄には()書きで増減額を表示

23-2. 無担保ローン貸倒損失理由別状況(アコム)

| 【金額ベース】 | [Based on Receivables Outstanding] | 2015/3 | | 2015/6 | | 2015/9 | | 2015/12 | | 2016/3 | | 2016/6 | | 2016/9 | | 2016/12 | | 2017/3 | |
|---------------|---|--------|-----------------|--------|-----------------|--------|-----------------|---------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|---------|-----------------|--------|-----------------|
| | | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) | 金額 | 構成比 C.R. (%) |
| 貸倒損失 (百万円) | Amount of Bad Debts Expenses (Millions of yen) | 31,535 | 100.0 | 7,892 | 100.0 | 15,829 | 100.0 | 23,889 | 100.0 | 31,909 | 100.0 | 8,057 | 100.0 | | | | | | |
| 自己破産 | Personal Bankruptcy | 2,351 | 7.5 | 482 | 6.1 | 1,108 | 7.0 | 1,848 | 7.7 | 2,568 | 8.0 | 565 | 7.0 | | | | | | |
| 行方不明 | Failure to Locate Borrowers | 481 | 1.5 | 98 | 1.2 | 178 | 1.1 | 330 | 1.4 | 491 | 1.5 | 84 | 1.1 | | | | | | |
| 支払不能等 | Borrowers' Inability of Making Repayments, etc. | 15,215 | 48.2 | 4,141 | 52.5 | 8,226 | 52.0 | 12,430 | 52.0 | 16,260 | 51.0 | 4,616 | 57.3 | | | | | | |
| 債権放棄 | ACOM's Voluntary Waiver of Repayments | 13,486 | 42.8 | 3,170 | 40.2 | 6,315 | 39.9 | 9,280 | 38.9 | 12,589 | 39.5 | 2,790 | 34.6 | | | | | | |
| 利息返還請求に伴う債権放棄 | Waiver of Repayments accompanied with Interest Repayments | 12,556 | - | 2,931 | - | 5,848 | - | 8,557 | - | 11,637 | - | 2,581 | - | | | | | | |

24. 不良債権の状況(アコム)

Non-performing Loans (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 末残比 % | 2015/6 | 末残比 % | 2015/9 | 末残比 % | 2015/12 | 末残比 % | 2016/3 | 末残比 % | 2016/6 | 末残比 % | 2016/9 | 末残比 % | 2016/12 | 末残比 % | 2017/3 | 末残比 % |
|-----------|--|--------|-------|--------|-------|--------|-------|---------|-------|--------|-------|--------|-------|--------|-------|---------|-------|--------|-------|
| 不良債権合計 | Total Amount of Non-performing Loans | 51,558 | 6.90 | 51,905 | 6.88 | 52,235 | 6.87 | 53,209 | 6.99 | 53,223 | 6.93 | 54,127 | 6.98 | | | | | | |
| 破綻先債権 | Loans to Borrowers in Bankruptcy or Under Reorganization | 743 | 0.10 | 749 | 0.10 | 756 | 0.10 | 686 | 0.09 | 709 | 0.09 | 712 | 0.09 | | | | | | |
| 破産申立債権 | Applications for Bankruptcy are Proceeded | 66 | 0.01 | 69 | 0.01 | 79 | 0.01 | 69 | 0.01 | 75 | 0.01 | 67 | 0.01 | | | | | | |
| 民事再生申立債権 | Applications for The Civil Rehabilitation are Proceeded | 222 | 0.03 | 231 | 0.03 | 233 | 0.03 | 214 | 0.03 | 230 | 0.03 | 245 | 0.03 | | | | | | |
| 民事再生決定債権 | Applications for The Civil Rehabilitation are Determined | 235 | 0.03 | 232 | 0.03 | 232 | 0.03 | 233 | 0.03 | 231 | 0.03 | 231 | 0.03 | | | | | | |
| 延滞債権 | Loans in Arrears | 22,979 | 3.07 | 22,608 | 3.00 | 23,097 | 3.04 | 23,742 | 3.12 | 23,966 | 3.12 | 24,242 | 3.13 | | | | | | |
| 3ヶ月以上延滞債権 | Loans Past Due for Three Months or More | 1,510 | 0.20 | 1,890 | 0.25 | 1,784 | 0.23 | 2,139 | 0.28 | 1,625 | 0.21 | 2,166 | 0.28 | | | | | | |
| 貸出条件緩和債権 | Restructured Loans | 26,323 | 3.52 | 26,656 | 3.54 | 26,596 | 3.50 | 26,641 | 3.50 | 26,922 | 3.51 | 27,005 | 3.48 | | | | | | |

(注)1「金融業者の貸付業務のための社債の発行等に関する法律」第九条の規定、及び同法を実施するため定めた「特定金融会社等の会計の整理に関する内閣府令等」に従い、當業貸付金(破産更生債権等を含む)における不良債権の状況を表示
 (注)2利息返還損失引当金の計上に伴い、2006年3月期より弁護士等委任中の未和解債権残高を未収利息不計上貸付金として延滞債権に含んで表示

Notes : 1. ACOM discloses the trend of non-performing loans in accounts receivable – operating loans (including claims provable in bankruptcy, claims provable in rehabilitation and other), as stipulated in paragraph 9 of "Act on Issuance, etc. of Bonds for Financial Corporations' Loan Business" and "Cabinet Office Ordinance on Reorganization of Accounting Methods for Special Finance Corporations, etc." enacted to put the former act in effect.
 2. In line with the inclusion of Provision for Loss on Interest Repayment, the amount of loans to borrowers seeking legal counsel that has not been resolved yet is counted in the amount of loans in arrears as loans exclusive of accrued interest from the fiscal year ended March 31, 2006.

24-2. 3ヶ月未満の延滞債権 [本社管理債権を除く] (アコム)

Loans in Arrears for Less Than 3 Months [excluding balance held by headquarters' collection department] (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 末残比 % | 2015/6 | 末残比 % | 2015/9 | 末残比 % | 2015/12 | 末残比 % | 2016/3 | 末残比 % | 2016/6 | 末残比 % | 2016/9 | 末残比 % | 2016/12 | 末残比 % | 2017/3 | 末残比 % |
|---------------|----------------------|--------|-------|--------|-------|--------|-------|---------|-------|--------|-------|--------|-------|--------|-------|---------|-------|--------|-------|
| 11日以上3ヶ月未満延滞額 | 11 days ≤ < 3 months | 13,039 | 1.74 | 11,428 | 1.52 | 15,347 | 2.02 | 12,807 | 1.68 | 12,994 | 1.69 | 15,617 | 2.02 | | | | | | |
| 31日以上3ヶ月未満延滞額 | 31 days ≤ < 3 months | 4,400 | 0.59 | 5,018 | 0.67 | 5,693 | 0.75 | 5,227 | 0.69 | 5,875 | 0.77 | 6,056 | 0.78 | | | | | | |
| 11日以上31日未満延滞額 | 11 days ≤ < 31 days | 8,639 | 1.16 | 6,409 | 0.85 | 9,653 | 1.27 | 7,580 | 1.00 | 7,119 | 0.93 | 9,560 | 1.23 | | | | | | |

25. 貸倒引当金(アコム)

Allowance for Doubtful Accounts (ACOM)

| | | 2015/3 | 前期比 yoy % | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | 2017/3 | 前年同期比 yoy % | 2017/3計画(E) | 前期比 yoy % |
|-------------|---|--------|-----------|--------|--------|---------|--------|-----------|--------|-------------|--------|-------------|---------|-------------|--------|-------------|-------------|-----------|
| 貸倒引当金 (百万円) | Allowance for Doubtful Accounts (Millions of yen) | 40,500 | 15.7 | 41,000 | 42,300 | 43,700 | 44,700 | 10.4 | 46,600 | 13.7 | | | | | | 50,700 | 13.4 | |
| 引当率 (%) | Ratio of Allowance (%) | 5.01 | - | 5.01 | 5.12 | 5.26 | 5.31 | - | 5.47 | - | | | | | | - | - | |
| 一般債権 | General Allowance | 17,493 | 10.4 | 17,935 | 18,372 | 19,053 | 18,469 | 5.6 | 19,140 | 6.7 | | | | | | - | - | |
| 消費者向け無担保債権 | Unsecured Consumer Loans | 16,042 | 9.5 | 16,422 | 16,729 | 17,251 | 16,599 | 3.5 | 17,142 | 4.4 | | | | | | - | - | |
| 本社管理債権 | Specific Allowance | 22,639 | 22.7 | 22,808 | 23,673 | 24,354 | 25,890 | 14.4 | 27,180 | 19.2 | | | | | | - | - | |
| 引当金増減額 | Increase or Decrease in Allowance | 5,500 | - | 500 | 1,800 | 3,200 | 4,200 | - | 1,900 | - | | | | | | 6,000 | - | |
| 債務保証損失引当金 | Provision for Loss on Guarantees | 6,560 | 18.4 | 6,490 | 6,980 | 7,130 | 7,590 | 15.7 | 7,080 | 9.1 | | | | | | 8,590 | 13.2 | |
| 引当金増減額 | Increase or Decrease in Provision | 1,020 | - | -70 | 420 | 570 | 1,030 | - | -510 | - | | | | | | 1,000 | - | |

(注)2015年3月期の期末決算より引当率の計算式を以下の通り変更

貸倒引当金

Note : The calculation method for ratio of allowance for doubtful accounts was amended from the fourth quarter of FY March 2015 as follows:

Allowance for Doubtful Accounts

Ratio of Allowance for Doubtful Accounts = $\frac{\text{Accounts Receivable-operating Loans plus Installment Receivables (excluding deferred income on installment sales finance) plus Right to reimbursement etc.}}{\text{Current Assets}}$ ×100

26. 利息返還損失引当金(アコム)

Provision for Loss on Interest Repayment (ACOM)

| | | 2015/3 | 前期比 yoy % | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoy % | 2016/6 | 前年同期比 yoy % | 2016/9 | 前年同期比 yoy % | 2016/12 | 前年同期比 yoy % | 2017/3 | 前年同期比 yoy % | 2017/3計画(E) | 前期比 yoy % |
|---------------|---|---------|-----------|---------|---------|---------|---------|-----------|---------|-------------|--------|-------------|---------|-------------|--------|-------------|-------------|-----------|
| 期首引当金残高 (百万円) | Provision at the Beginning of Respective Period (Millions of yen) | 124,100 | -17.8 | 102,600 | 102,600 | 102,600 | 102,600 | -17.3 | 90,000 | -12.3 | | | | | | 90,000 | -12.3 | |
| 取崩額 | Reversal of Provision | 71,359 | -1.4 | 15,793 | 32,737 | 49,193 | 69,238 | -3.0 | 17,802 | 12.7 | | | | | | - | - | |
| 利息返還金 | Interest Repayment | 58,803 | 0.6 | 12,862 | 26,888 | 40,635 | 57,600 | -2.0 | 15,220 | 18.3 | | | | | | - | - | |
| 貸倒損失(債権放棄) | Bad Debts Expenses (ACOM's Voluntary Waiver of Repayments) | 12,556 | -9.9 | 2,931 | 5,848 | 8,557 | 11,637 | -7.3 | 2,581 | -11.9 | | | | | | - | - | |
| 繰入額 | Additional Provision | 49,859 | 9.6 | - | - | 14,700 | 56,638 | 13.6 | - | - | | | | | | - | - | |
| 期末引当金残高 | Provision at the End of Respective Period | 102,600 | -17.3 | 86,806 | 69,862 | 68,106 | 90,000 | -12.3 | 72,197 | -16.8 | | | | | | - | - | |
| 引当金増減額 | Increase or Decrease in Provision | -21,500 | - | -15,793 | -32,737 | -34,493 | -12,600 | - | -17,802 | - | | | | | | - | - | |

27. 資金調達 (アコム)

Funds Procurement (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | | 構成比 C.R.(%) | | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) | | 構成比 C.R.(%) | | |
|--------------|---|---------|-------|----------------|---------|---------|---------|---------|---------|----------------|--------|----------------|---------------|----------------|--------|----------------|------|-------|
| | | | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 構成比 C.R.(%) | 2016/6 | 前年同期比 yoy % | 前期末比 ytd % | 構成比 C.R.(%) | 2017/3 | 構成比 C.R.(%) | | |
| 借入金残高 | Borrowings | 558,914 | 100.0 | 558,921 | 581,097 | 562,435 | 553,956 | 100.0 | 550,933 | -1.4 | -0.5 | 100.0 | | | | 590,600 | 6.6 | 100.0 |
| 間接 | Indirect | 382,878 | 68.5 | 359,261 | 382,811 | 365,525 | 382,956 | 69.1 | 369,933 | 3.0 | -3.4 | 67.1 | | | | 389,600 | 1.7 | 66.0 |
| 都市銀行等 | City Banks, etc. | 131,243 | 23.5 | 132,918 | 131,787 | 131,862 | 130,615 | 23.6 | 129,740 | -2.4 | -0.7 | 23.5 | | | | - | - | - |
| 地方銀行 | Regional Banks | 36,186 | 6.5 | 36,756 | 37,791 | 36,132 | 37,156 | 6.7 | 36,475 | -0.8 | -1.8 | 6.6 | | | | - | - | - |
| 信託銀行 | Trust Banks | 150,808 | 27.0 | 126,258 | 150,708 | 142,304 | 156,608 | 28.3 | 149,088 | 18.1 | -4.8 | 27.1 | | | | - | - | - |
| 外国銀行 | Foreign Banks | 5,000 | 0.9 | 4,000 | 3,800 | 3,600 | 3,400 | 0.6 | 3,200 | -20.0 | -5.9 | 0.6 | | | | - | - | - |
| 生命保険会社 | Life Insurance Companies | 22,031 | 3.9 | 20,026 | 21,366 | 18,700 | 21,862 | 3.9 | 19,237 | -3.9 | -12.0 | 3.5 | | | | - | - | - |
| 損害保険会社 | Non-life Insurance Companies | 3,348 | 0.6 | 4,267 | 4,019 | 3,938 | 3,672 | 0.7 | 3,631 | -14.9 | -1.1 | 0.6 | | | | - | - | - |
| その他 | Others | 34,262 | 6.1 | 35,036 | 33,340 | 28,989 | 29,643 | 5.3 | 28,562 | -18.5 | -3.6 | 5.2 | | | | - | - | - |
| 直接 | Direct | 176,036 | 31.5 | 199,660 | 198,285 | 196,000 | 171,000 | 30.9 | 181,000 | -9.3 | 5.8 | 32.9 | | | | 201,000 | 17.5 | 34.0 |
| 普通社債 | Straight Bonds | 171,000 | 30.6 | 196,000 | 196,000 | 196,000 | 171,000 | 30.9 | 181,000 | -7.7 | 5.8 | 32.9 | | | | - | - | - |
| 債権流動化 | Asset Based Lending | 5,036 | 0.9 | 3,660 | 2,285 | 909 | - | - | - | - | - | - | | | | - | - | - |
| 短期借入金 | Short-term Loans Payable | 15,000 | 2.7 | - | - | - | - | - | - | - | - | - | | | | - | - | - |
| 長期借入金 | Long-term Loans Payable | 543,914 | 97.3 | 558,921 | 581,097 | 562,435 | 553,956 | 100.0 | 550,933 | -1.4 | -0.5 | 100.0 | | | | - | - | - |
| 固定金利借入 | Fixed | 511,704 | 91.6 | 517,568 | 543,222 | 528,416 | 505,039 | 91.2 | 524,836 | 1.4 | 3.9 | 95.3 | | | | - | - | - |
| 金利スワップ(想定元本) | Interest Rate Swaps (Notional) | 261,451 | 46.8 | 253,104 | 276,967 | 269,166 | 258,473 | 46.7 | 244,281 | -3.5 | -5.5 | 44.3 | | | | - | - | - |
| 期中平均調達金利 (%) | Average Interest Rate on Funds Procured During the Year (%) | 1.94 | - | 1.65 | 1.56 | 1.50 | 1.48 | - | 1.38 | - | - | - | | | | 1.46 | - | - |
| 期中平均表面調達金利 | Average Nominal Interest Rate on Funds Procured During the Year | 1.33 | - | 1.05 | 1.02 | 1.00 | 0.98 | - | 0.84 | - | - | - | | | | - | - | - |
| 変動金利 | Floating Interest Rate | 1.30 | - | 1.07 | 1.04 | 1.02 | 1.02 | - | 0.78 | - | - | - | | | | - | - | - |
| 固定金利 | Fixed Interest Rate | 2.02 | - | 1.70 | 1.60 | 1.54 | 1.51 | - | 1.42 | - | - | - | | | | - | - | - |
| 短期借入金利 | Short-term | - | - | - | - | - | - | - | - | - | - | - | | | | - | - | - |
| 長期借入金利 | Long-term | 1.94 | - | 1.65 | 1.56 | 1.50 | 1.48 | - | 1.38 | - | - | - | | | | - | - | - |
| 直接借入金利 | Direct | 1.45 | - | 1.28 | 1.09 | 1.03 | 1.00 | - | 1.01 | - | - | - | | | | - | - | - |
| 間接借入金利 | Indirect | 2.21 | - | 1.83 | 1.81 | 1.75 | 1.72 | - | 1.54 | - | - | - | | | | - | - | - |

<参考>

<Reference>

| | | | | | | | | | | | | | | | | | | |
|---------------|--------------------------------------|------|---|------|------|------|------|---|------|---|---|---|--|--|--|---|---|---|
| 期間平均長期プライムレート | Term Average of Long-term Prime Rate | 1.15 | - | 1.15 | 1.14 | 1.13 | 1.11 | - | 0.95 | - | - | - | | | | - | - | - |
|---------------|--------------------------------------|------|---|------|------|------|------|---|------|---|---|---|--|--|--|---|---|---|

(注1)期中平均表面調達金利はデリバティブ等付随金融費用を除いて算出

(注2)シングル・ローンは間接調達の「その他」に記載

Notes : 1. Financial expenses pertaining to derivatives have been excluded from the calculation of average nominal interest rate on funds procured during the year.

: 2. Syndicated loans are booked under "Others" in "Indirect".

28. 包括信用購入あっせん事業(アコム)

Credit Card Business (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoY % | | |
|--------------|--|---------|--------------|---------|---------|---------|---------|--------------|---------|----------------|---------------|--------|----------------|-------------|----------------|--------------|--------------|------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 前期末比 ytd % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | 2017/3 | 前期比 yoY % | |
| 割賦売掛金残高 | Card Shopping Receivables | 21,595 | 25.0 | 23,126 | 24,691 | 26,199 | 27,855 | 29.0 | 29,924 | 29.4 | 7.4 | | | | | | 35,700 | 28.2 |
| リボルビング残高 | Revolving Receivables | 19,482 | 23.3 | 20,821 | 22,202 | 23,656 | 25,148 | 29.1 | 26,890 | 29.1 | 6.9 | | | | | | - | - |
| 有効会員数 (名) | Number of Cardholders | 215,687 | 25.6 | 227,005 | 235,722 | 244,514 | 254,534 | 18.0 | 270,656 | 19.2 | 6.3 | | | | | | 289,000 | 13.5 |
| 残有效会員数 (名) | Number of Accounts with Shopping Receivables | 120,382 | 21.1 | 129,037 | 135,416 | 138,735 | 142,797 | 18.6 | 152,400 | 18.1 | 6.7 | | | | | | - | - |
| 営業収益 | Revenue from Credit Card Business | 2,985 | 16.4 | 870 | 1,800 | 2,779 | 3,785 | 26.8 | 1,074 | 23.5 | - | | | | | | 4,700 | 24.2 |
| 期中平均手数料率 (%) | Average Commission Rates (%) | 13.58 | (0.47) | 13.71 | 13.72 | 13.72 | 13.69 | (0.11) | 13.69 | (-0.02) | - | | | | | | - | - |

(注1)期中平均手数料率 = 割賦手数料 / 月初平均リボルビング残高(%) [年率換算]

Notes : 1. Average Commission Rates = Charge for Installment Payment / Term Average of Revolving Receivables at the Beginning of the Each Month%, Annual Rate.

(注2)期中平均手数料率の前期比欄には()書きで増減値を表示

: 2. Figures in brackets indicate year-on-year change in percentage points.

29. 信用保証事業(アコム)

Guarantee Business (ACOM)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoY % | | |
|-----------------|--|-----------|--------------|-----------|-----------|-----------|-----------|--------------|-----------|----------------|---------------|--------|----------------|-------------|----------------|--------------|--------------|------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 前期末比 ytd % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | 2017/3 | 前期比 yoY % | |
| 利用残高 | Guaranteed Receivables | 776,544 | 14.4 | 800,882 | 832,655 | 851,955 | 885,770 | 14.1 | 914,986 | 14.2 | 3.3 | | | | | | 977,000 | 10.3 |
| 利用件数 (件) | Number of Accounts with Outstanding Balance | 1,396,345 | 9.9 | 1,429,840 | 1,462,502 | 1,484,724 | 1,520,494 | 8.9 | 1,557,550 | 8.9 | 2.4 | | | | | | 1,620,900 | 6.6 |
| 1口座当たり利用単価 (千円) | Average Balance of Guaranteed Receivables per Account (Thousands of yen) | 556 | 4.3 | 560 | 569 | 573 | 582 | 4.7 | 587 | 4.8 | 0.9 | | | | | | 602 | 3.4 |
| 営業収益 | Revenue from Guarantee Business | 34,630 | 18.5 | 9,643 | 20,141 | 30,408 | 41,500 | 19.8 | 11,105 | 15.2 | - | | | | | | 46,200 | 11.3 |
| 保証提携先 (行) | Alliance Partners | 27 | - | 27 | 28 | 28 | 28 | - | 28 | - | - | | | | | | - | - |

<参考>信用保証事業(エム・ユー信用保証)

<Reference> Guarantee Business (MU Credit Guarantee Co., Ltd.)

(単位:百万円/Millions of yen)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoY % | | |
|-----------------|--|---------|--------------|---------|---------|---------|---------|--------------|---------|----------------|---------------|--------|----------------|-------------|----------------|--------------|--------------|------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 前期末比 ytd % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | 2017/3 | 前期比 yoY % | |
| 利用残高 | Guaranteed Receivables | 84,667 | 15.3 | 89,212 | 93,563 | 97,031 | 101,737 | 20.2 | 106,939 | 19.9 | 5.1 | | | | | | 116,300 | 14.3 |
| 利用件数 (件) | Number of Accounts with Outstanding Balance | 165,916 | 10.5 | 173,082 | 179,348 | 184,571 | 190,035 | 14.5 | 197,258 | 14.0 | 3.8 | | | | | | 208,500 | 9.7 |
| 1口座当たり利用単価 (千円) | Average Balance of Guaranteed Receivables per Account (Thousands of yen) | 510 | 4.3 | 515 | 521 | 525 | 535 | 4.9 | 542 | 5.2 | 1.3 | | | | | | 557 | 4.1 |
| 営業収益 | Revenue from Guarantee Business | 6,361 | - | 1,750 | 3,545 | 5,431 | 7,367 | 15.8 | 2,035 | 16.3 | - | | | | | | 8,100 | 9.9 |
| 保証提携先 (行) | Alliance Partners | 22 | - | 22 | 22 | 22 | 22 | - | 22 | - | - | | | | | | - | - |

30. 財務指標(アコム)

Financial Ratios (ACOM)

(単位:%)

| | | 2015/3 | 前期比 yoY p.p. | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | 前期比 yoY p.p. | | |
|------------|--------------------------------------|----------------|-----------------|----------------|----------------|----------------|----------------|-----------------|----------------|-------------------|--------|-------------------|---------|-------------------|-----------------|--------------|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY p.p. | 2016/6 | 前年同期比 yoY p.p. | 2016/9 | 前年同期比 yoY p.p. | 2016/12 | 前年同期比 yoY p.p. | | | |
| | | | | | | | | | | | | | | | | | |
| 配当性向 | Dividend Pay-out Ratio | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 自己資本比率 | Shareholders' Equity Ratio | 29.7 (16.6) | 1.1 (-0.2) | 31.4 (17.2) | 32.2 (17.5) | 33.0 (17.6) | 30.9 (16.2) | 1.2 (-0.4) | 32.8 (16.8) | 1.4 (-0.4) | - | - | - | - | 35.4 (17.9) | 4.5 (1.7) | |
| 自己資本配当率 | Dividend on Equity | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 自己資本当期純利益率 | Return on Equity (ROE) | 3.3 | 0.3 | 21.2 | 19.9 | 13.9 | 3.3 | 0.0 | 20.5 | -0.7 | - | - | - | - | 16.0 | 12.7 | |
| 総資産営業利益率 | Operating Income to Total Assets | 0.1 | -0.4 | 6.1 | 5.9 | 3.9 | 0.1 | 0.0 | 6.1 | 0.0 | - | - | - | - | 5.2 | 5.1 | |
| 総資産経常利益率 | Ordinary Income to Total Assets | 0.4 | -0.4 | 6.6 | 6.2 | 4.5 | 0.5 | 0.1 | 6.4 | -0.2 | - | - | - | - | 5.3 | 4.8 | |
| 総資産当期純利益率 | Return on Assets (ROA) | 1.0 | 0.2 | 6.5 | 6.2 | 4.4 | 1.0 | 0.0 | 6.5 | 0.0 | - | - | - | - | 5.3 | 4.3 | |
| 営業収益営業利益率 | Operating Margin | 0.7 | -2.4 | 34.4 | 33.4 | 22.0 | 0.6 | -0.1 | 32.6 | -1.8 | - | - | - | - | 28.4 | 27.8 | |
| 営業収益経常利益率 | Ordinary Income to Operating Revenue | 2.5 | -2.8 | 37.0 | 34.9 | 25.1 | 2.9 | 0.4 | 34.6 | -2.4 | - | - | - | - | 29.0 | 26.1 | |
| 営業収益当期純利益率 | Profit Margin | 5.7 | 0.4 | 36.3 | 34.9 | 24.4 | 5.6 | -0.1 | 35.1 | -1.2 | - | - | - | - | 28.9 | 23.3 | |
| 流動比率 | Current Ratio | 547.8 | 183.9 | 629.1 | 648.4 | 656.0 | 791.6 | 243.8 | 671.3 | 42.2 | - | - | - | - | 681.6 | -110.0 | |
| 固定比率 | Fixed Assets Ratio | 24.4 | -1.1 | 22.8 | 21.3 | 20.5 | 21.9 | -2.5 | 20.5 | -2.3 | - | - | - | - | 18.9 | -3.0 | |

(注1)自己資本比率の下段()内は総資産に信用保証残高を含めた場合の値を表示

Notes : 1. The figures in the brackets on the second line of shareholders' equity ratio item represent the ratios calculated with the equity including guaranteed receivables.

(注2)一部数値については年率換算にて表示

: 2. Some of figures are converted into annual percentage ratio.

<参考>連結主要指標

<Reference> Financial Ratios (Consolidated)

(単位:%)

| | | 2015/3 | 前期比 yoY p.p. | 2016/3 | | | | | 2017/3 | | | | | 2017/3 | 前期比 yoY p.p. | | |
|------------|--------------------------------------|----------------|-----------------|----------------|----------------|----------------|----------------|-----------------|----------------|-------------------|--------|-------------------|---------|-------------------|-----------------|---|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY p.p. | 2016/6 | 前年同期比 yoY p.p. | 2016/9 | 前年同期比 yoY p.p. | 2016/12 | 前年同期比 yoY p.p. | | | |
| | | | | | | | | | | | | | | | | | |
| 自己資本比率 | Shareholders' Equity Ratio | 26.3 (15.2) | 0.8 (-0.2) | 27.9 (15.9) | 28.7 (16.2) | 29.6 (16.3) | 27.5 (15.0) | 1.2 (-0.2) | 29.2 (15.5) | 1.3 (-0.4) | - | - | - | - | - | - | |
| 自己資本当期純利益率 | Return on Equity (ROE) | 4.2 | 0.5 | 21.2 | 20.5 | 14.4 | 4.6 | 0.4 | 20.8 | -0.4 | - | - | - | - | - | - | |
| 総資産営業利益率 | Operating Income to Total Assets | 1.2 | 0.0 | 6.3 | 6.2 | 4.6 | 1.3 | 0.1 | 6.4 | 0.1 | - | - | - | - | - | - | |
| 総資産経常利益率 | Ordinary Income to Total Assets | 1.3 | 0.0 | 6.4 | 6.2 | 4.7 | 1.4 | 0.1 | 6.4 | 0.0 | - | - | - | - | - | - | |
| 総資産当期純利益率 | Return on Assets (ROA) | 1.1 | 0.2 | 5.7 | 5.6 | 4.0 | 1.2 | 0.1 | 5.9 | 0.2 | - | - | - | - | - | - | |
| 営業収益営業利益率 | Operating Margin | 6.4 | -0.7 | 31.7 | 31.2 | 23.0 | 6.5 | 0.1 | 30.9 | -0.8 | - | - | - | - | - | - | |
| 営業収益経常利益率 | Ordinary Income to Operating Revenue | 6.7 | -1.0 | 32.0 | 31.4 | 23.3 | 6.8 | 0.1 | 31.0 | -1.0 | - | - | - | - | - | - | |
| 営業収益当期純利益率 | Profit Margin | 5.9 | 0.6 | 28.9 | 28.6 | 20.0 | 6.1 | 0.2 | 28.7 | -0.2 | - | - | - | - | - | - | |
| 流動比率 | Current Ratio | 398.8 | 94.3 | 437.4 | 448.0 | 475.4 | 493.0 | 94.2 | 489.2 | 51.8 | - | - | - | - | - | - | |
| 固定比率 | Fixed Assets Ratio | 18.7 | 0.0 | 17.3 | 16.3 | 16.4 | 16.5 | -2.2 | 15.5 | -1.8 | - | - | - | - | - | - | |

[営業債権残高営業利益率] [Operating Income to Receivables Outstanding]

| | | | | | | | | | | | | | | | | |
|------------------|-------------------------------|------|------|-----|-----|-----|------|------|-----|------|---|---|---|---|---|---|
| ローン・包括信用購入あっせん事業 | Loan and Credit Card Business | -1.1 | -0.7 | 6.0 | 5.8 | 3.3 | -1.5 | -0.4 | 5.5 | -0.5 | - | - | - | - | - | - |
| 信用保証事業 | Guarantee Business | 1.3 | 0.2 | 1.7 | 1.6 | 1.6 | 1.5 | 0.2 | 1.6 | -0.1 | - | - | - | - | - | - |

(注1)自己資本比率の下段()内は総資産に信用保証残高を含めた場合の値を表示

Notes : 1. The figures in the brackets on the second line of shareholders' equity ratio item represent the ratios calculated with the equity including guaranteed receivables.

(注2)一部数値については年率換算にて表示

: 2. Some of figures are converted into annual percentage ratio.

(注3)ローン・包括信用購入あっせん事業＝セグメント利益＝((期首営業貸付金残高+期首割賦売掛金残高)+(期末営業貸付金残高+期末割賦売掛金残高))/2)×100

+ (Receivables Outstanding at the beginning of the term + Card Shopping Receivables at the beginning of the term) / 2 × 100

(注4)信用保証事業＝セグメント利益＝((期首信用保証残高+期首求償債権残高)+(期末信用保証残高+期末求償債権残高))/2)×100

+ Guarantee Business = Segment Income / ((Guaranteed Receivables at the beginning of the term + Right to reimbursement at the beginning of the term) / 2) × 100

+ (Guaranteed Receivables at the end of the term + Right to reimbursement at the end of the term) / 2 × 100

+ (Guaranteed Receivables at the end of the term + Right to reimbursement at the end of the term) / 2 × 100

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31. 1株当たり指標(アコム)

Per Share Data (ACOM)

(単位:円/Yen)

| | | | 2015/3 | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) |
|-------|----|------------|------------------|--------|--------|---------|--------|--------|--------|---------|--------|-------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | |
| 当期純利益 | 単体 | Profit | Non-consolidated | 5.95 | 10.03 | 19.40 | 20.42 | 6.29 | 10.05 | | | 33.38 |
| | 連結 | | Consolidated | 8.21 | 10.81 | 21.58 | 22.68 | 9.32 | 10.99 | | | 37.34 |
| 配当金 | | Dividends | | - | - | - | - | - | - | | | - |
| 純資産 | 単体 | Net Assets | Non-consolidated | 185.27 | 195.30 | 204.67 | 205.69 | 191.57 | 201.61 | | | 224.94 |
| | 連結 | | Consolidated | 199.53 | 210.19 | 220.66 | 220.23 | 206.42 | 216.44 | | | 242.56 |

[前年同期比増減率]

[Ratio of Increase or Decrease from the Previous Fiscal Year]

(単位:%)

| | | | 2015/3 | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) |
|-------|----|------------|------------------|--------|--------|---------|--------|--------|--------|---------|--------|-------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | |
| 当期純利益 | 単体 | Profit | Non-consolidated | 12.3 | 18.7 | 9.7 | -2.2 | 5.7 | 0.2 | | | 430.7 |
| | 連結 | | Consolidated | 20.9 | 21.1 | 20.4 | 1.7 | 13.5 | 1.7 | | | 300.6 |
| 配当金 | | Dividends | | - | - | - | - | - | - | | | - |
| 純資産 | 単体 | Net Assets | Non-consolidated | 4.3 | 4.0 | 3.9 | 2.7 | 3.4 | 3.2 | | | 17.4 |
| | 連結 | | Consolidated | 6.2 | 6.8 | 7.5 | 4.3 | 3.5 | 3.0 | | | 17.5 |

32. 発行済株式総数(アコム)

Shares Issued (ACOM)

(単位:千株/Thousands)

| | | | 2015/3 | 2016/3 | | | | 2017/3 | | | | 2017/3計画(E) |
|----------|-------------------------------------|--|-----------|-----------|-----------|-----------|-----------|-----------|--------|---------|--------|-------------|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 2016/6 | 2016/9 | 2016/12 | 2017/3 | |
| 期中平均株式数 | Average Number of Shares Issued | | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | | | | - |
| | During the Year | | | | | | | | | | | |
| 期末発行済株式数 | Number of Shares Issued at Year-end | | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | 1,566,614 | | | | - |

(注1)期中平均株式数は期中平均自己株式数を除いて記載

(注2)期末発行済株式数は期末自己株式数を除いて記載

Notes: 1. Average number of treasury stocks during the year are excluded from the average number of shares issued during the year.

2. Number of treasury stocks at year-end are excluded from the number of shares issued at year-end.

33. EASY BUY Public Company Limited

EASY BUY Public Company Limited

(単位:百万円、百万バーツ/Millions of yen, Millions of Baht)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoY % | | |
|---------------|--|-----------|--------------|-----------|-----------|-----------|-----------|--------------|-----------|----------------|---------------|--------|----------------|-------------|----------------|--------------|-------|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 前期末比 ytd % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | | |
| 営業貸付金残高 | Accounts Receivable-operating Loans | 130,190 | 27.3 | 132,378 | 132,715 | 125,147 | 134,954 | 3.7 | 131,375 | -0.8 | -2.7 | | | | | - | - | |
| (35,474) | (11.0) | (35,777) | (36,661) | (38,038) | (40,405) | (13.9) | (41,183) | (15.1) | (1.9) | | | | | | (43,600) | (7.9) | | |
| 口座数 | (件) Number of Customer Accounts | 1,122,447 | 7.8 | 1,119,793 | 1,129,795 | 1,140,320 | 1,150,661 | 2.5 | 1,145,035 | 2.3 | -0.5 | | | | | 1,176,200 | 2.2 | |
| 割賦売掛金残高 | Accounts Receivable-installment | 699 | -15.6 | 683 | 640 | 530 | 538 | -23.1 | 498 | -27.1 | -7.4 | | | | | - | - | |
| (190) | (-26.4) | (184) | (177) | (161) | (161) | (-15.5) | (156) | (-15.5) | (-3.1) | | | | | | (100) | (-37.9) | | |
| 契約件数 | (件) Number of Contracts with Receivables Outstanding | 17,084 | -25.3 | 16,177 | 15,253 | 13,559 | 12,558 | -26.5 | 11,651 | -28.0 | -7.2 | | | | | 7,500 | -40.3 | |
| 決算日為替レート | (円) Current Exchange Rate (Yen) | 3.67 | - | 3.70 | 3.62 | 3.29 | 3.34 | - | 3.19 | - | - | | | | | - | - | |
| 営業収益 | Operating Revenue | 33,046 | 9.7 | 9,705 | 19,478 | 29,317 | 39,041 | 18.1 | 9,521 | -1.9 | - | | | | | - | - | |
| (10,136) | (7.0) | (2,659) | (5,336) | (8,143) | (11,028) | (8.8) | (2,938) | (10.5) | (-) | | | | | | (11,800) | (7.0) | | |
| 営業利益(セグメント利益) | Operating Income (Segment Income) | 9,459 | 9.9 | 2,711 | 5,713 | 8,753 | 10,973 | 16.0 | 2,866 | 5.7 | - | | | | | - | - | |
| (2,901) | (7.2) | (742) | (1,565) | (2,431) | (3,099) | (6.8) | (884) | (19.1) | (-) | | | | | | (3,400) | (9.7) | | |
| 期中平均為替レート | (円) Average Exchange Rate (Yen) | 3.26 | - | 3.65 | 3.65 | 3.60 | 3.54 | - | 3.24 | - | - | | | | | - | - | |

(注1)会計年度末 : 12月31日

(注2)各数値下段の()内は現地通貨ベースを表示

Notes : 1. End of fiscal year : December 31

2. Figures in brackets indicate the amounts in local currencies.

34. PT. Bank Nusantara Parahyangan, Tbk.

PT. Bank Nusantara Parahyangan, Tbk.

(単位:百万円、億ルピア/Millions of yen, Hundred millions of rupiah)

| | | 2015/3 | 前期比 yoY % | 2016/3 | | | | | 2017/3 | | | | | 2017/3計画(E) | | 前期比 yoY % | | |
|---------------|---------------------------------------|----------|--------------|----------|----------|---------|----------|--------------|--------|----------------|---------------|--------|----------------|-------------|----------------|--------------|---|--|
| | | | | 2015/6 | 2015/9 | 2015/12 | 2016/3 | 前期比 yoY % | 2016/6 | 前年同期比 yoY % | 前期末比 ytd % | 2016/9 | 前年同期比 yoY % | 2016/12 | 前年同期比 yoY % | | | |
| 銀行業貸出金 | Loans Receivables of Banking Business | 64,582 | 7.0 | 62,005 | 60,016 | 52,976 | 56,575 | -12.4 | 52,321 | -15.6 | -7.5 | | | | | - | - | |
| (66,579) | (-5.1) | (67,397) | (65,234) | (64,604) | (64,290) | (-3.4) | (61,554) | (-8.7) | (-4.3) | | | | | | (69,500) | (8.1) | | |
| 口座数 | (件) Number of Customer Accounts | 20,468 | -18.1 | 21,497 | 20,095 | 22,801 | 22,000 | 7.5 | 28,928 | 34.6 | 31.5 | | | | | - | - | |
| 決算日為替レート | (円) Current Exchange Rate (Yen) | 0.0097 | - | 0.0092 | 0.0092 | 0.0082 | 0.0088 | - | 0.0085 | - | - | | | | | - | - | |
| 営業収益 | Operating Revenue | 9,893 | 9.8 | 2,434 | 4,849 | 7,128 | 9,252 | -6.5 | 1,990 | -18.2 | - | | | | | - | - | |
| (10,992) | (15.9) | (2,589) | (5,215) | (7,748) | (10,167) | (-7.5) | (2,314) | (-10.6) | (-) | | | | | | (10,500) | (3.3) | | |
| 営業利益(セグメント利益) | Operating Income (Segment Income) | 958 | -15.2 | -55 | 114 | 271 | 490 | -48.8 | -36 | - | - | | | | | - | - | |
| (1,064) | (-10.5) | (-58) | (123) | (294) | (539) | (-49.3) | (-42) | (-) | (-) | | | | | | (700) | (29.9) | | |
| 期中平均為替レート | (円) Average Exchange Rate (Yen) | 0.0090 | - | 0.0094 | 0.0093 | 0.0092 | 0.0091 | - | 0.0086 | - | - | | | | | - | - | |

(注1)会計年度末 : 12月31日

(注2)各数値下段の()内は現地通貨ベースを表示

Notes : 1. End of fiscal year : December 31

2. Figures in brackets indicate the amounts in local currencies.

(参考) 不良債権の状況に関する分類基準

破綻先債権

未収利息不計上貸付金(本社管理債権または121日以上延滞債権)のうち、破産債権、再生債権、更生債権、その他これらに準ずる貸付金。

延滞債権

その他の未収利息不計上貸付金。ただし、債務者の経営再建または支援を図ることを目的として利息の支払いを猶予したものを除く。

3ヶ月以上延滞債権

営業店債権の内、3ヶ月以上121日未満の延滞債権。

貸出条件緩和債権

上記以外の当該貸付金の回収を促進することなどを目的に、金利の減免等債務者に有利となる取決めを行った貸付金。

(Reference) Category criteria concerning situations of Non-performing
Loans are as follows ;

Loans to borrowers in bankruptcy or under reorganization

Loans to borrowers declared bankrupt, to borrowers under rehabilitation, to borrowers under reorganization, or other similar circumstances, which are part of loans exclusive of accrued interest that are past due for over 121 days and held by headquarters' collection department.

Loans in arrears

Other delinquent loans exclusive of accrued interest.
This category excludes loans on which interest is being waived in support of business restructuring.

Loans past due for three months or more

Loans past due for three months or more that do not fall into the above two categories.

Restructured loans

Loans, other than those in the above three categories, in which favorable terms, such as the reduction of interest, have been granted with a view to promoting recovery of the loans.