# Earnings Release Presentation Fiscal Year Ended March 2015



# http://www.acom.co.jp/corp/english/ir\_index.html May 8, 2015

### Disclaimer

The figures contained in this presentation material with respect to ACOM's plans and strategies and other statements that are not historical facts are forward-looking statements about the future performance of ACOM which are based on management's assumptions and belief in light of the information currently available to it and involve risks and uncertainties and actual results may differ from those in the forward-looking statements due to various factors. Potential risks and uncertainties include, without limitation, general economic conditions in ACOM's market and changes in the size of the overall market for consumer loans, the rate of default by customers, the fluctuations in number of cases of claims from and the amount paid to customers who claim us to reimburse the portion of interest in excess of the interest ceiling as specified in the Interest-Rate Restriction Law, the level of interest rates paid on the ACOM's debt and legal limits on interest rates charged by ACOM.



Financial Results Highlight Fiscal Year Ended March 2015		Supplementary Explanation (ACOM) Fiscal Year Ended March 2015	
1. Business Environment	5	13. Unsecured Loans	18
2. Financial Results Summary	6	14. Trend of No. of Requests for Interest Repayment	19
3. Composition Ratios by Reported Segment	7	15. Trend of Loss on Interest Repayment	20
4. Trend of Market Volume of Personal Card Loans	8	16. Bad Debts Related Figures	21
5. Loan Business (ACOM)	9	17. Fund Procurements	22
6. Guarantee Business (ACOM and MU Credit Guarantee)	10	18. [Reference] Summary of Segment Income	23
7. Overseas Financial Business (EASY BUY and Bank BNP)	11	19. [Reference] Market Volume and ACOM's Share	24
8. [Reference] Target Market in Overseas Financial Business	12		
9. FY March 2016 Forecast	13		
10. Progress of Mid-term Management Plan(2014/3-2016/3)	14		
11. Basic Policy and Forecasts on Dividends	15		
12. Regarding Corporate Governance Code	16		

# Financial Results Highlight Fiscal Year Ended March 2015



### **Business Environment**

#### **Macro Environment**

- ♦ There is trend for gradual recovery in overall Japanese economy owing to implementation of economic policies and growth strategies by government.
  - Improvement in corporate earnings.
  - Improvement of the employment environment.
  - The trend which shows a steady tone in consumer spending.
- ♦ <u>However, outlook remains unclear as some concerns for economic slowdown still exists.</u>
  - Unfavorable turns seen in economy of emerging nations.
  - Downturn in the overseas business environment caused by the Ukrainian situations, etc.

#### **Competitive and Market Environment**

♦ <u>Although there are sings for recovery in market environment, some adversity such as requests for interest</u> repayment still remains.

- The impacts of full enforcement of money Lending Business Act has become less significant for nonbank market. The amount of lending and number of new applications show signs of recovery.
- The market grew in stable manner by proactive marketing measures by Megabanks and top-tier regional banks in a bank market.
- The number of requests for interest repayment has stayed at a high level.
- ♦ <u>Competitions have intesified.</u>
  - Major consumer finance companies, Megabanks and top-tier regional banks expanded investments in business.



## **Financial Results Summary**

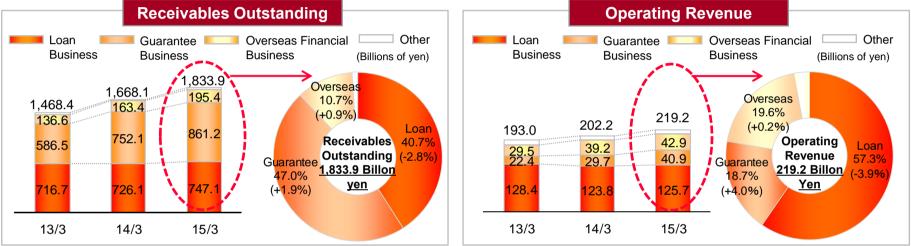
(Millions of yen, %)

				Consolidated			Non-consolidated					
		2014/	3		2015/3		2014/	3		2015/3		
		Results	уоу	Results	уоу	Compared to forecast	Results	уоу	Results	уоу	Compared to forecast	
Ор	erating Revenue	202,240	4.8	219,289	8.4	10,489	155,659	-0.2	163,644	5.1	6,844	
	Loan Business	123,814	-3.6	125,739	1.6	3,839	123,814	-3.6	125,739	1.6	3,839	
	Guarantee Business	29,707	21.6	40,992	38.0	2,792	29,212	19.6	34,630	18.5	2,430	
	Overseas Financial Business	39,297	33.2	42,956	9.3	3,056	-	-	-	-	-	
Ор	erating Expenses	187,906	9.2	205,215	9.2	48,615	150,878	5.4	162,512	7.7	45,712	
	Financial Expenses	21,359	-4.2	19,498	-8.7	-402	13,217	-19.0	10,081	-23.7	-1,419	
	Provision for Bad Debts	41,953	22.5	53,828	28.3	3,728	31,182	19.8	40,428	29.7	2,528	
	Provision for Loss on Interest Repayment	45,493	5.9	49,859	9.6	49,859	45,493	5.9	49,859	9.6	49,859	
	Other Operating Expenses	79,100	9.0	82,029	3.7	-4,571	60,985	5.5	62,143	1.9	-5,257	
Ор	erating Income	14,333	-31.6	14,073	-1.8	-38,127	4,780	-62.8	1,132	-76.3	-38,868	
Orc	linary Income	15,567	-28.7	14,747	-5.3	-37,353	8,192	-55.6	4,161	-49.2	-38,339	
-	ome Before Income Taxes I Minority Interests	15,362	-44.1	15,403	0.3	-36,397	8,016	-67.5	4,817	-39.9	-37,383	
Inc	ome Taxes-current	2,400	-19.0	3,235	34.8	335	132	-83.5	131	-1.1	31	
Income Taxes-deferred		13	-99.2	-3,672	-	-4,772	-413	-	-4,630	-	-4,530	
Min	ority Interests in Income	2,316	16.9	2,975	28.5	175	-	-	-	-	-	
Net	Income	10,632	-49.0	12,864	21.0	<mark>-32,136</mark>	8,297	-62.2	9,316	12.3	-32,884	

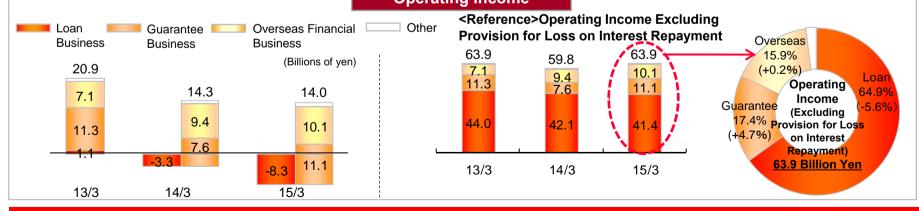


### **Composition Ratios by Reported Segment**

- Receivables Outstanding
- : Increased owing primarily to growth in guaranteed receivables.
- Operating Revenue Operating Income
- Achieved revenue growth in all three core businesses.
  - : Segment income from loan business decreased mainly due to addition of provision for loss on interest repayment. However, those from guarantee and overseas financial business increased.



### Operating Income



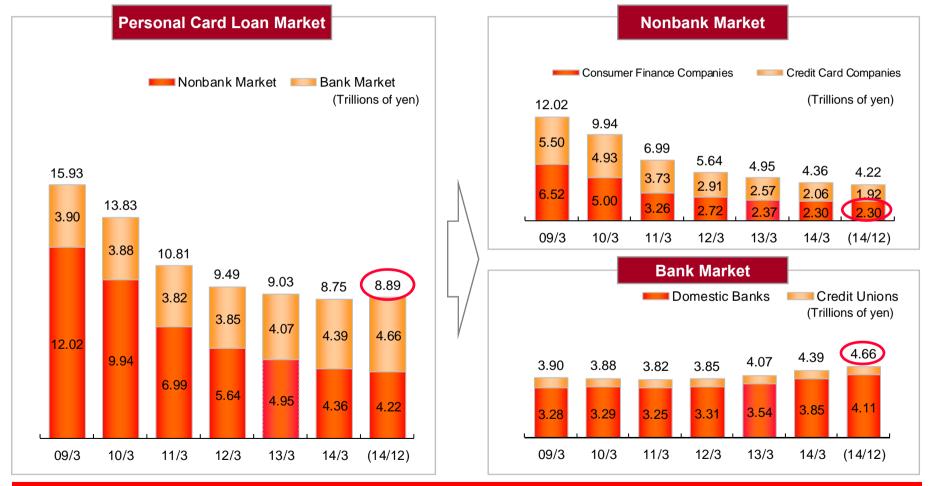
\* The values in parentheses on pie charts above show yoy changes.

\* Operating Income of Ioan business consists of Ioan and credit card business.

### **Trend of Market Volume of Personal Card Loans**

- Personal Card Loan Market Increased
- : Increased compared with the end of the last term owing to growth in the bank market.
  - Nonbank Market : Still decreasing trend. However , consumer finance companies are holding steady.
- Bank Market

Increased owing to bank's proactive marketing measures, combined with major nonbank's further emphasis on guarantee business.



\* Nonbank market (statistics by Japan Financial Services Association, "JFSA") refers to the receivables outstanding of nonbanks registered to JFSA (exclude housing loans). \* Bank market (statistics by Bank of Japan) refers to the volume of personal card loans provided by domestic banks and credit unions.

\* Figures provided by JFSA for 2014/12 are preliminary figures.

# 9

# Loan Business (ACOM)

- Receivable Outstanding
- : Increased by 2.9% yoy to 747.1 billion yen, however fell below the forecasts.
- Average Loan Yield
- Operating Revenue

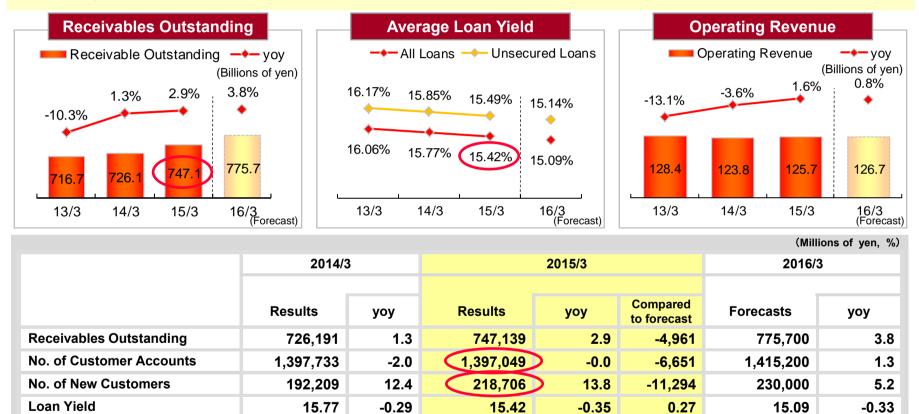
**Operating Revenue** 

Interest on Operating Loans

<Reference> Operating Income

: Increased by 1.6% yoy to125.7 billion yen, accomplishing the forecasts.

: Decreased by 35bps yoy to 15.42%, exceeding the forecasts.



125.739

113,608

-8,364

3.839

2,008

1.6

0.1

126.700

114,700

-

\* "yoy" values in loan yield are the amount of changes from prior periods.

123.814

113,480

-3,323

-3.6

-4.6

-

\* Operating income consists of loan and credit card business.

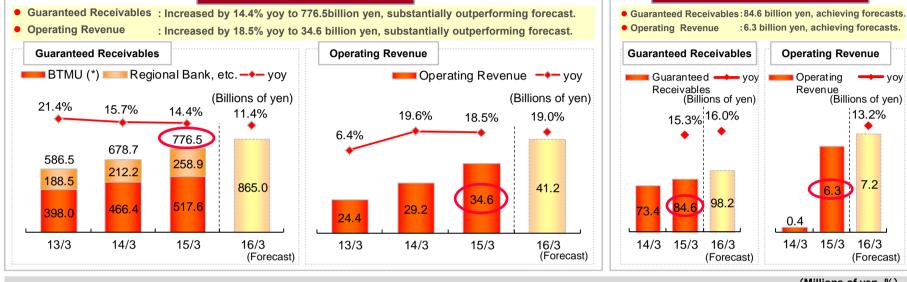
0.8

1.0

-

### **Guarantee Business (ACOM and MU Credit Guarantee)**

#### ACOM



#### **MU Credit Guarantee**

(Millions of yen, %)

15/3 16/3

**Operating Revenue** 

Revenue (Billions of yen)

6.3

0.4

14/3

13.2%

7.2

(Forecast)

yoy

Operating

		2014/3	;		2015/3	2016/3			
		Results	уоу	Results	уоу	Compared to forecast	Forecasts	уоу	
Gua	aranteed Receivables	752,185	28.2	861,212	14.5	42,712	963,200	11.8	
	ACOM	678,739	15.7	776,544	14.4	33,744	865,000	11.4	
	MU Credit Guarantee	73,446	-	84,667	15.3	8,967	98,200	16.0	
Ор	erating Revenue	29,707	21.6	40,992	38.0	2,792	48,400	18.1	
	ACOM	29,212	19.6	34,630	18.5	2,430	41,200	19.0	
	MU Credit Guarantee	495	-	6,361	-	361	7,200	13.2	
<re< td=""><td>ference&gt; Operating Income</td><td>7,605</td><td>-32.7</td><td>11,125</td><td>46.3</td><td>-</td><td>-</td><td>-</td></re<>	ference> Operating Income	7,605	-32.7	11,125	46.3	-	-	-	

\* "BTMU" stand for The Bank of Tokyo-Mitsubishi UFJ, Ltd.

\* MU Credit Guarantee Co., LTD. commenced its operation in March 2014

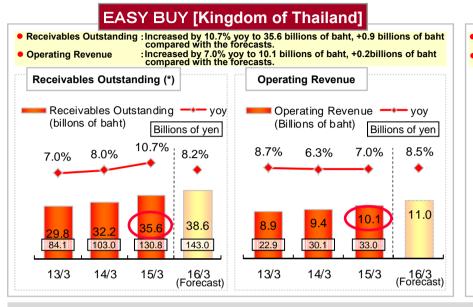
### **Overseas Financial Business(EASY BUY, Bank BNP)**

22.2%

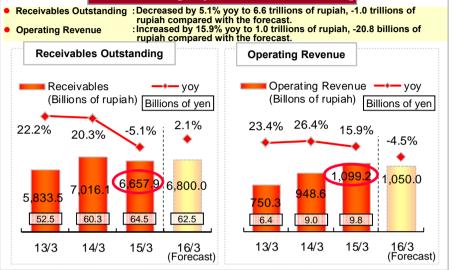
5.833.5

52.5

13/3



#### Bank BNP [Republic of Indonesia]



(Millions of yen, %)

		2014/3	}		2015/3		2016/3		
		Results	уоу	Results	уоу	Compared to forecast	Forecasts	уоу	
Rec	ceivables Outstanding	163,426	19.6	195,471	19.6	15,071	205,500	5.1	
	EASY BUY	103,088	22.5	130,889	27.0	20,789	143,000	9.3	
	Bank BNP	60,338	14.9	64,582	7.0	-5,718	62,500	-3.2	
Ор	erating Revenue	39,145	33.3	42,939	9.7	-	-	-	
	EASY BUY	30,133	31.6	33,046	9.7	-	-	-	
	Bank BNP	9,011	39.6	9,893	9.8	-	-	-	
<re< td=""><td>eference&gt; Operating Income</td><td>9,411</td><td>31.6</td><td>10,156</td><td>7.9</td><td>-</td><td>-</td><td>-</td></re<>	eference> Operating Income	9,411	31.6	10,156	7.9	-	-	-	

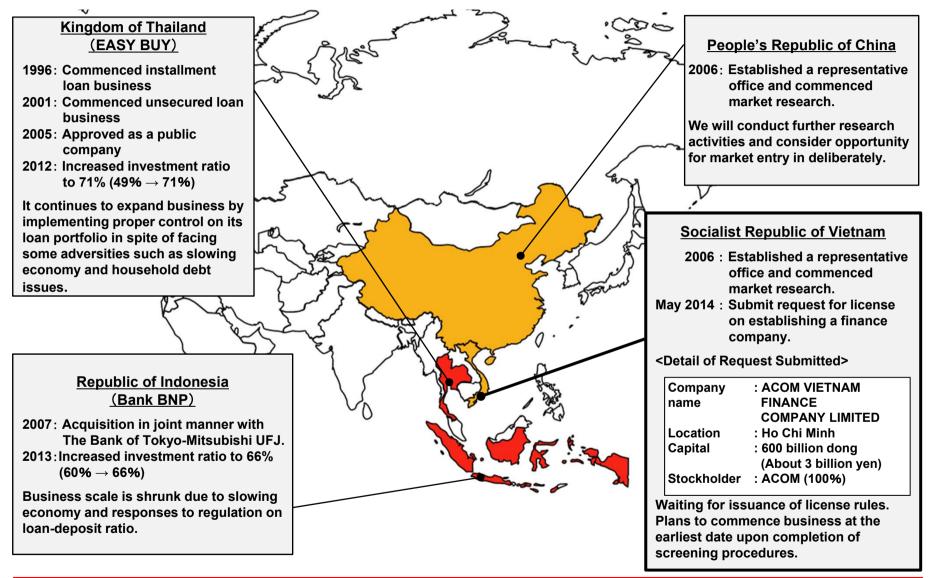
\* This receivables outstanding is the sum of accounts receivable-operating loans and accounts receivable-installment.

\* Exchange rates for EASY BUY: B/S: ¥2.82 (2013/3), ¥3.20 (2014/3), ¥3.67 (2015/3) P/L: ¥2.57 (2013/3), ¥3.18 (2014/3), ¥3.26 (2015/3)

\* Exchange rates for Bank BNP: B/S: ¥0.0090(2013/3), ¥0.0086 (2014/3), ¥0.0097 (2015/3) P/L: ¥0.0086 (2013/3), ¥0.0095 (2014/3), ¥0.0090 (2015/3)



### [Reference] Target Market in Overseas Financial Business

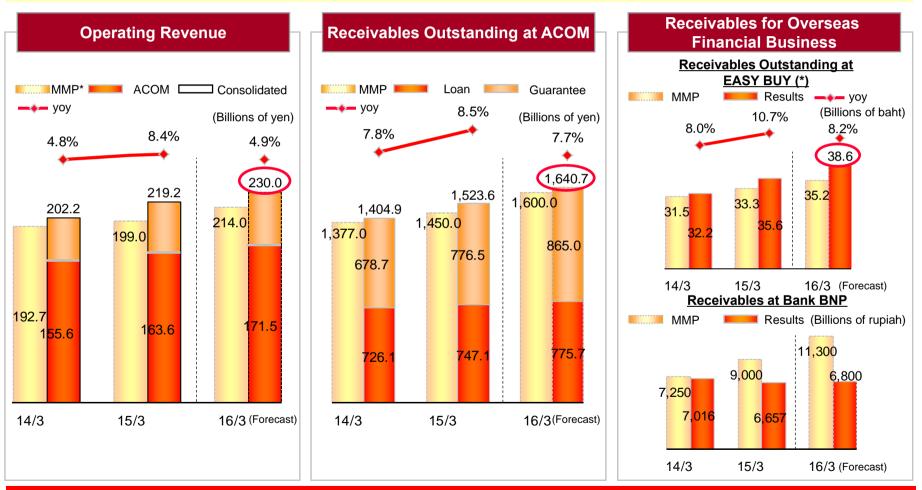




								(Millions o	of yen, %	
			Conso	lidated		Non-cons	solidated			
		2015/3		2016/3		2015/3		2016/3		
		Results	уоу	Forecasts	уоу	Results	уоу	Forecasts	уоу	
Red	ceivables Outstanding	1,833,990	9.9	1,979,300	7.9	1,545,279	8.7	1,666,600	7.9	
	Loan Business	747,139	2.9	775,700	3.8	747,139	2.9	775,700	3.	
	Guarantee Business	861,212	14.5	963,200	11.8	776,544	14.4	865,000	11.4	
	Overseas Financial Business	195,471	19.6	205,500	5.1	-	-	-		
Ор	erating Revenue	219,289	8.4	230,000	4.9	163,644	5.1	171,500	4.3	
	Loan Business	125,739	1.6	126,700	0.8	125,739	1.6	126,700	0.3	
	Guarantee Business	40,992	38.0	48,400	18.1	34,630	18.5	41,200	19.	
	Overseas Business	42,956	9.3	45,100	5.0	-	-	-		
Ор	erating Expenses	205,215	9.2	172,400	-16.0	162,512	7.7	126,400	-22.	
	Financial Expenses	19,498	-8.7	19,000	-2.6	10,081	-23.7	10,000	-0.	
	Provision for Bad Debts	53,828	28.3	62,700	16.5	40,428	29.7	47,500	17.	
	Provision for Loss on Interest Repayment	49,859	9.6	-	-	49,859	9.6	-		
	Other Operating Expenses	82,029	3.7	90,700	10.6	62,143	1.9	68,900	10.	
Ор	erating Income	14,073	-1.8	57,600	309.3	1,132	-76.3	45,100		
Orc	linary Income	14,747	-5.3	57,800	291.9	4,161	-49.2	46,300		
Net	Income	12,864	21.0	51,000	296.5	9,316	12.3	46,100	394.	

### Progress of Mid-term Management Plan (2014/3-2016/3)

- Operating Revenue
  : We have already accomplished final target of operating revenue surpassing 210.0 billion yen in advance.
- Receivables at ACOM : Making a smooth progress for final target of 1.6 trillion of yen.
- Receivables for Overseas : EASY BUY has already accomplished final target for FY March 2016 in advance, Financial Business but the situation at Bank BNP is severe.



\* Receivables outstanding at ACOM is the sum of accounts receivable-operating loans and guaranteed receivables.

\* Receivables outstanding at EASY BUY is the sum of accounts receivable-operating loans and accounts receivable-installment.

\* MMP stands for Mid-term Management Plan.



# **Basic Policy and Forecasts on Dividends**

**Basic Policy on Profit Distribution** 

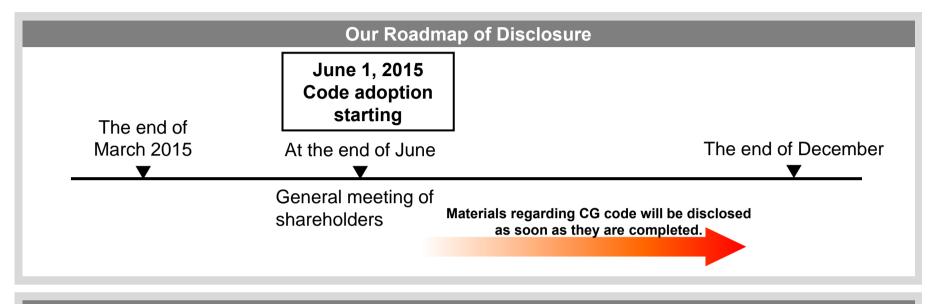
Attempt stable and continuous profit distribution, taking the business environment surrounding the company, shareholders' equity and our own performance into consideration.

### **Forecasts on Dividends**

- We plan to resume dividend payment as soon as we are certain that our mainstay three businesses (loan, guarantee and overseas financial businesses) are in stable growth and risks on shareholders' equity to be impaired due to requests for interest repayment are eliminated.
  - Year-end dividend for the fiscal year ended March 2015
  - Dividend for the second quarter of fiscal year ending March 2016
- •••• "None"(\*)
- ···· "None" (forecast)
- ··· "Undecided"
- Year-end dividend for the fiscal year ending March 2016

<sup>\*</sup> Year-end dividend for the fiscal year ended March 2015 assumes approval at the general meeting of shareholders scheduled on June 2015.

### **Regarding Corporate Governance Code**



#### Our policy

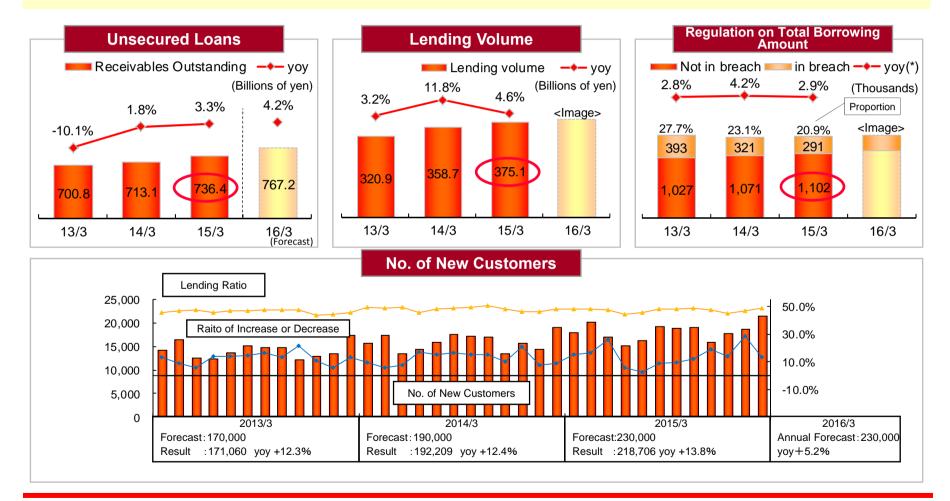
- ACOM respects the gist and spirit of the corporate governance code (CG code), and will take spontaneous measures to materialize sustainable growth and increase its corporate value in medium-to-long-term manner. In addition, the company will endeavor to conduct transparent and fair decision makings, and disclose its information in prompt and proper manner.
- ♦ The company currently under arrangement to choose 2 persons, to whom we can expect contribution in earnest, active and constructive management of the board of directors, as candidates for outside directors.
- The Board is conducting deliberate considerations and preparations for implementation of the CG code. The company plans to make announcement regarding the CG code after sufficient discussions are conducted at the board of directors which consists of the directors approved at the general meeting of shareholders.

# Supplementary Explanation (ACOM)

Fiscal Year Ended March 2015

# Unsecured Loans (ACOM)

- Unsecured Loans
- Increased by 3.3% yoy to 736.4 billion yen, however fell below the forecasts.
- Lending Volume : Increased by 4.6% yoy to 375.1 billion yen owing primarily to increase in the number of customers eligible for additional borrowings.
- No. of New Customers
- : Increased by 13.8% yoy to 218 thousands, however fell below the forecasts.



\* "yoy" values in "Regulation on Total Borrowing Amount" are the rate of changes from prior periods.

# 9

### Trend of No. of Requests for Interest Repayment (ACOM)

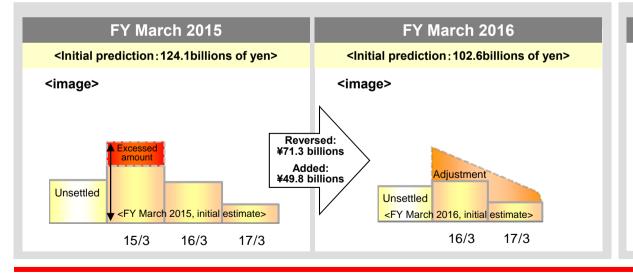
- No. of requests : Increased by 13.9% yoy to 79.6 thousands.
- Cause
- : Requests from certain law offices and other similar offices increased whereas those from other law offices decreased.

	2011/3	6	2012/3	3	2013/3	6	20	14/3		2015/3			
	No. of Requests for Interest	Requests for Interest vov		уоу	No. of Requests for Interest	уоу	No. of Requests for Interest	уоу	Per business	No. of Requests for Interest	уоу	Per busine	
	Repayment	<b>y</b> = <b>y</b>	Repayment	<b>y</b> = <b>y</b>	Repayment	<b>y</b> = <b>y</b>	Repayment	<b>y</b> = <b>y</b>	day	Repayment	,,,	day	
Total	142,600	-2.9	90,500	-36.5	73,500	-18.8	69, 900	-4.9	285	79,600	13.9	32	
Apr.	11,100	-22.4	10,100	-9.0	6,400	-36.6	6,700	4.7	319	6,500	-3.0	30	
Мау	9,600	-23.2	8,900	-7.3	7,000	-21.3	6,200	-11.4	295	6,200	0.0	31	
June	10,800	-23.4	9,500	-12.0	6,600	-30.5	5,600	-15.2	280	6,600	17.9	3'	
July	9,600	-26.2	7,300	-24.0	6,600	-9.6	6,100	-7.6	277	7,100	16.4	3	
Aug.	8,500	-19.8	7,500	-11.8	5,500	-26.7	4,600	-16.4	209	5,900	28.3	2	
Sept.	9,500	-18.8	7,400	-22.1	5,800	-21.6	5,900	1.7	310	7,800	32.2	3	
Oct.	13,800	1.5	7,300	-47.1	6,600	-9.6	6,400	-3.0	290	7,500	17.2	3	
Nov.	12,900	15.2	7,100	-45.0	5,900	-16.9	5,600	-5.1	280	6,000	7.1	3	
Dec.	13,100	6.5	6,200	-52.7	5,000	-19.4	5,500	10.0	275	6,300	14.5	3	
Jan.	12,500	33.0	5,000	-60.0	5,000	0.0	5,000	0.0	263	4,900	-2.0	2	
Feb.	16,500	44.7	7,200	-56.4	6,300	-12.5	5,900	-6.3	310	6,900	16.9	3	
Mar.	14,700	15.7	7,000	-52.4	6,800	-2.9	6,400	-5.9	320	7,900	23.4	3	

\* No. of requests which interest repayment occurs as a result of ACOM's recalculation based on the interest ceiling as specified in Interest Rate Restriction Act from claims which lawyers or judicial scriveners accept debt consolidation

## Trend of Loss on Interest Repayment (ACOM)

Interest F	Repayment						(Milli	ions of yen, %)
		2011/3	2012/3	2013/3	2014/3	2015/3	уоу	2016/3 Forecasts
Reversa	al of Provision	164,656	131,907	92,168	72,393	71,359	-1.4	-
Inte	erest Repayment	104,479	93,952	70,502	58,461	58,803	0.6	-
	<reference> Cash-out basis</reference>	104,451	89,102	74,005	57,592	<b>59</b> ,183	2.8	-
(AC	d Debt Expenses COM's voluntary ver of repayments)	60,176	37,954	21,666	13,932	12,556	-9.9	-
Additio	on of Provision	243,456	48,807	42,968	45,493	49,859	9.6	-
Increase or Provision	r Decrease in	78,800	-83,100	-49,200	-26,900	-21,500	-	-
Provision a Respective	at the End of Periods	283,300	200,200	151,000	124,100	102,600	-17.3	-



#### Key Points for Provision

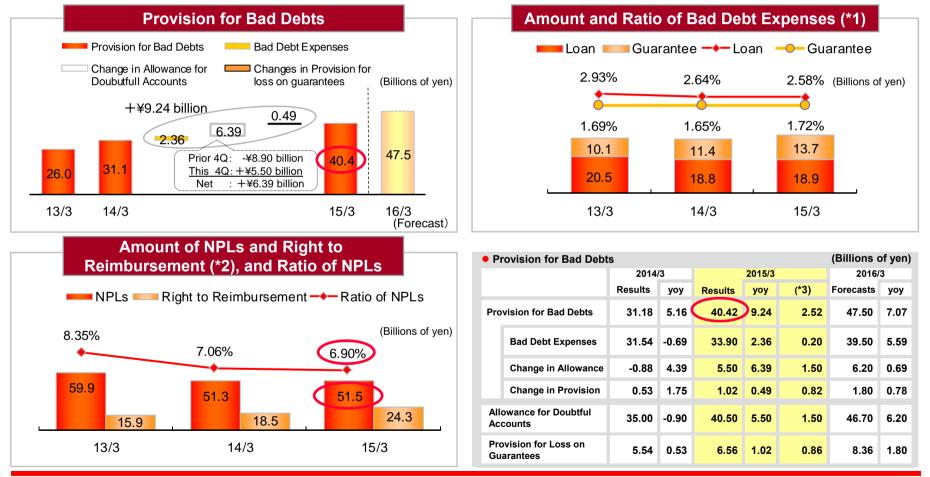
①¥71.3 billion (¥58.8 billion of repayment and ¥12.5 billion of waiver) was reversed from ¥124.1 billion of beginning balance in provision.

- ②¥49.8 billion was added to provision in this FY
  - Amount that exceeded initial estimate was adjusted for FY March 2015.
  - Future estimate was adjusted taking recent trend in account



## **Bad Debts Related Figures (ACOM)**

- Provision for Bad Debts : Increased by 9.2 billion yen yoy to 40.4 billion yen mainly due to increase in allowance for doubtful accounts.
- Bad Debt Expenses : Made a slight increase for loan business while that for guarantee business increased due to increase in receivables.
- Quality of Loan Portfolio : The ratio of NPLs decreased by 0.16 pts due to improvement of the loan portfolio.



\*1 These figures exclude waiver of repayments accompanying interest repayment.

\*2 Right to reimbursement is loans in which guarantee obligations have been performed by ACOM, but not yet written-off.

\*3 It indicates "Compared to forecasts"

\*4 "yoy" values in the table above are amount of changes from prior periods.

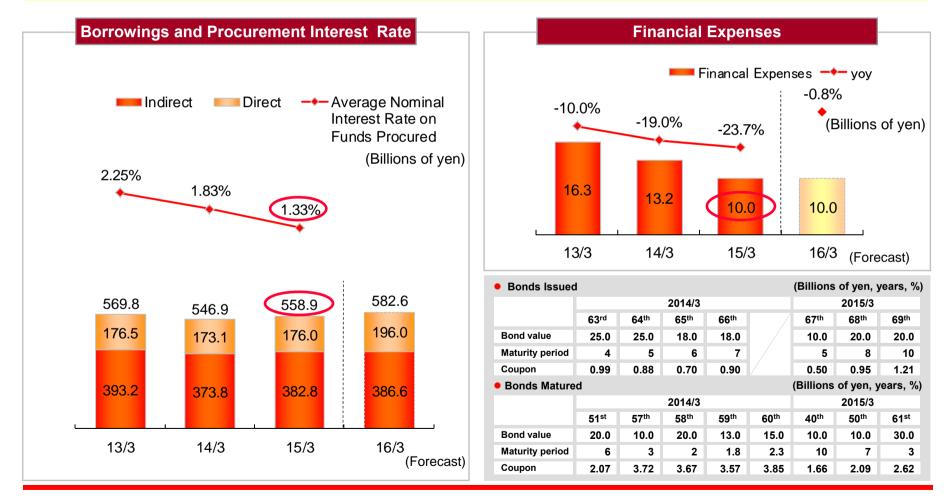


Borrowings

: Increased by 2.2% yoy to 558.9 billion yen.

- Average Nominal Interest Rate : Decreased by 50 basis points yoy to 1.33% as some borrowings have been replaced in on Funds Procured improving funding environment.
- Financial Expenses

: Decreased by 23.7% yoy to 10.0 billion yen owing to decline in average nominal interest rate.



### 23

## [Reference] Summary of Segment Income

#### • Operating Revenue and Segment Income

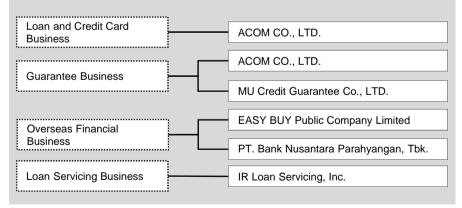
9

		Loan and Card Bus		Guarar Busine		Overse Financ Busine	ial	Loan Ser Busine		Subto	tal	Others	Total
			уоу		уоу		уоу		уоу		уоу		
Op	erating Revenue	128,725	1.9	40,992	38.0	42,939	9.7	6,535	-0.2	219,192	8.6	296	219,489
	Revenue from External Customers	128,725	1.9	40,992	38.0	42,956	9.3	6,533	-0.1	219,207	8.6	82	219,289
	Revenue from Transactions with Other Operating Segments	-	-	-	-	-16	-	2	-71.4	-14	-	214	200
Op	erating Expenses	137,089	5.7	29,866	35.1	32,783	10.3	5,788	-2.2	205,528	9.6	88	205,616
Se	gment Income	-8,364	-	11,125	46.3	10,156	7.9	746	18.8	13,664	-4.6	208	13,872

#### • Difference between Segment and Consolidated Operating Income

Income	Amount	
Income	Amount	yoy
Segment Income	13,664	-4.6
Income of "Others" Category	208	-
Elimination of Intersegment Transactions	209	-17.1
Adjustments due to Unification of Accounting Treatment between Parent Company and Subsidiary	-8	-
Consolidated Operating Income	14,073	-1.8

#### <Reference>



#### (Millions of yen, %)



## [Reference] Market Volume and ACOM's Share

• N	larket	Volume of Per	sonal Card Lo	an							(Billions of	yen, %)
			2011/3		2012/3	8	2013/3	6	2014/3		(2014/12	)
				уоу		уоу		уоу		уоу		уоу
		onal Card Market	10,818.4	-21.8	9,495.8	-12.2	9,031.9	-4.9	8,759.9	-3.0	8,892.2	2.9
Mai		onbank larket	6,996.6	-29.7	5,643.3	-19.3	4,955.1	-12.2	4,364.4	-11.9	4,229.4	-4.1
Market Volume		Consumer Finance Companies	3,266.6	-34.8	2,725.9	-16.6	2,379.4	-12.7	2,302.2	-3.2	2,301.5	-0.2
Ime	В	ank Market	3,821.8	-1.6	3,852.5	0.8	4,076.8	5.8	4,395.5	7.8	4,662.8	10.3
		Banks Only	3,255.4	-1.1	3,312.4	1.8	3,544.2	7.0	3,851.4	8.7	4,114.9	11.1
		onal Card Market	12.4	2.1	13.5	1.1	14.4	0.9	16.0	1.6	16.7	0.9
AC		onbank larket	12.9	1.8	14.2	1.3	14.5	0.3	16.6	2.1	17.5	1.2
ACOM's Share		Consumer Finance Companies	27.6	5.6	29.3	1.7	30.1	0.8	31.5	1.4	32.1	0.9
are	В	ank Market	11.6	3.4	12.5	0.9	14.4	1.9	15.4	1.0	16.0	0.7
		Banks Only	13.6	4.0	14.6	1.0	16.5	1.9	17.6	1.1	18.2	0.7

\* Nonbank market (statistics by Japan Financial Services Association, "JFSA") refers to the receivables outstanding of nonbanks registered to JFSA (exclude housing loans). \* Bank market (statistics by Bank of Japan) refers to the volume of consumer card loans provided by domestic banks and credit unions.

\* "yoy" values in ACOM's Share are the amount of changes from prior periods.

\* Figures provided by JFSA for 2014/12 are preliminary figures.



# Reference: Public & Investors Relations Office Treasury Department

Tel: +81-3-5533-0861 E-mail: ir@acom.co.jp