Financial Results & Corporate Strategy Meeting for the Six Months Ended September 30, 2022

November 25, 2022



Agenda

	Theme		Presenter
1	Review of the First Half of FY23/3 and Growth Strategy	P.3	Director and President, CEO, Representative Executive Officer Tetsuya Senda
2	Asset Management	P.18	Senior Managing Executive Officer Atsushi Tachibana
3	Financial results and shareholder returns	P.23	Managing Executive Officer Toru Onishi
	Appendix	P.30	

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The new Japan Post Insurance sales system was launched in April 2022. Sales have been recovering slowly, and we will achieve a steady recovery by ensuring the effectiveness of reforms, including the improvement of various issues revealed through dialogue with the front line.

We will proceed to implement full-scale CX/DX initiatives. Not only will this enhance customer convenience but also boost the efficiency of operations, and we will shift management resources generated through greater efficiency to priority areas.

We are responding to the changes presently occurring in the market environment with careful asset management. We secured stable profits, utilizing internal reserves to address capital losses and the increase in insurance payments for COVID-19. We will implement stable shareholder returns in accordance with profits.





					(¥bn)	
		FY 22/3 2Q	FY 23/3 2Q	FY 23/3 Forecasts	(Reference) FY 22/3	
						[Financial Results]
Earnings	Net Income	80.5	48.2	71.0	158.0	 In addition to an increase in insurance claims payments for COVID-19, capital gains (losses) deteriorated mainly due to impairment losses. While the losses above were neutralized by the contingency
(Financial						reserves and price fluctuation reserves, net income for current
Accounting)	Net Income					period decreased by ¥ 32.2bn ((40.0) %) year on year because of decline in policies in force, etc.
	per share (EPS)	¥ 181.84	¥ 121.63	¥ 180.67	¥ 375.14	Regarding financial results forecasts for the fiscal year ending March 31, 2023, the achievement in current period is 68.0%.
	EV	3,791.4	3,429.7		3,618.9	[Embedded Value]
Embedded Value		-,	•,•			EV decreased by ¥ 189.2bn ((5.2) %) from the end of the previous fiscal year, mainly due to a decrease in unrealized gains of foreign
(Economic						bonds resulting from an increase in foreign interest rates.
Value)	Value of new business	(5.2)	(0.9)		(11.5)	
						[Shareholder Return]
		I				>An annual dividend for the fiscal year ending March 31, 2023 is
	Dividend					scheduled to be ¥ 92 per share. ≻The Company plans to provide cash dividends twice a year as the
Shareholder	Dividend per share	¥ 45	¥ 46	¥ 92	¥ 90	interim dividends and the year-end dividends in this fiscal year.
Return	(DPS)		_	Interim dividend ¥ 46 Year-end dividend ¥ 46	Interim dividend ¥ 45 Year-end dividend ¥ 45	

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Sales channels managed directly by Japan Post Insurance expanded with the shift to the new Japan Post Insurance sales system from April 2022. Through meticulous training and guidance, we aim to develop personnel with a high level of expertise and knowhow.



- Consultants take responsibility for providing attentive service to each customer through a customer assignment system.
- The number of interviews has increased steadily since April 2022, but this has not led to a corresponding increase in the number of proposals, and growth has been slow in the number of new policies.
- We aim to grow the market by firmly establishing the new Japan Post Insurance sales system to facilitate more active proposals.

Status of activities of the retail division (Retail Service Division)



Policy Sales

- Growth has been slow in the number of new policies, but policy cancellations have been kept within a limited range.
- We have established a target for the net increase in policies this fiscal year, aiming for a recovery in the volume of policies and continued improvement in policies in force. We have not yet achieved our plan, but the difference is gradually shrinking.



Monthly Premiums

1. Net of new policies and cancelled policies.

Sales of New Medical Riders

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After the launch of the new medical rider in April 2022, the medical care portion of annualized premiums from new policies is increasing, contributing to the value of new business.

A new medical rider "Motto Sonohi-kara Plus" provided generous medical coverage and small death coverage.



Status of Insurance payment for COVID-19

- We implemented measures such as immediate bank transfer to ensure the prompt payment of insurance claims.
- The payment of insurance claims associated with COVID-19 has increased significantly, but the impact on net income has been neutralized by the contingency reserves and price fluctuation reserves.
- Payments of hospitalization benefits associated with COVID-19 are expected to decrease in the future due to the revision of eligibility for payments for deemed hospitalization

Initiatives to ensure the prompt payment of insurance claims

Implemented immediate bank transfers	• Where a customer has made a claim at a post office, etc., we ensure that payments arrive in the customer's account the next working day
Launched a dedicated webpage	• Expanded the range of claims that can be made through the webpage in order to include policies in which an insured person is not a policyholder
Set up a temporary call center	 Established a contact point specializing in COVID-19 claims-related inquiries
Set up dedicated lines to handle COVID-19 claims	Established dedicated lines specializing in COVID-19-related insurance claims at each Service Center

Status of insurance payment for COVID-19

Revision of eligibility for the payment of insurance benefits associated with COVID-19

- We have revised eligibility for the payment of hospitalization benefits for deemed hospitalization from September 26.
- As a result, eligible payments of hospitalization benefits for deemed hospitalization will decrease.

<eligibility criteria="" deemed="" for="" hospita<="" th=""><th>lization></th></eligibility>	lization>
(1) Persons aged 65 or above	
(2) Persons requiring hospitalization	
(3) Persons at risk of severe symptoms	, requiring the
administering of COVID-19 medication	or oxygenation
due to COVID-19	
(4) Persons who are pregnant	

		FY21/3	FY22/3	FY22/3 2Q	FY23/3 2Q	Increase		
Death benefits		¥ 4,989.81million (1,456policies)	¥ 13,314.57million (3,807policies)	¥ 7,267.75million (2,096policies)	¥ 12,781.21million (4,002policies)	¥ 5,513.46million	The impact on net income has been neutralized by	
	Double payment	¥ 2,454.08million (1,450policies)	¥ 6,553.58million (3,800policies)	¥ 3,596.63million (2,093policies)	¥ 6,342.11million (4,000policies)	¥ 2,745.48million	the contingency reserves and price fluctuation reserves.	
Hospitalization benefits		¥ 824.57million (14,023policies)	¥ 5,469.51million (110,562policies)	¥ 1,695.50million (28,624policies)	¥ 37,968.38million (921,970policies)	¥ 36,272.88million		
	Payment for deemed hospitalization	¥ 311.45million (7,425policies)	¥ 3,828.37million (94,917policies)	¥ 793.05million (19,625policies)	¥ 36,946.16million (908,108policies)	¥ 36,153.11million		

- As a matter of urgency, in addition to recovery of sales capabilities and markets, we will expand our customer base through the enhancement of insurance services.
- We will also engage in boosting the efficiency of operations while aiming to enhance customer convenience by promoting DX. On top of this, we will aim to create new services to grow the insurance business.



Recovery of Sales capabilities and Markets

- We identified various issues through dialogue with the front line during the process of shifting to the new Japan Post Insurance sales system. We have designated these as reorganization issues.
- In addition to addressing these issues, we will engage in organizational and personnel reforms to bring about growth in sales capabilities and markets.

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Expand approach to existing customers and their families

Immediately after reorganization

Initiatives to address reorganization issues

- Team operations under the customer assignment system
- Review of the flow of solicitation processes
- Cooperation and support with post office counters

Initiatives to achieve additional goals

Collaboration with whole sales

Expand approach to the

uninsured and young people

- Stronger coordination with the Japan Post Group
- Online attendance

Recovery of Sales capabilities and Markets

Organizational and personnel reforms

Review of organization and roles in headquarters and frontline divisions

Effective redeployment of personnel Review of allowance system

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etc

Enhancement of Insurance Services ((1) Direction of development)

- We will progress the development of insurance services that respond to the protection needs of customers of all generations in an age of 100-year life.
- We will continue to develop insurance services that connect the generations and help expand our customer base.



Enhancement of Insurance Services ((2) October 2022 Product Revisions)

- In October 2022, We introduced a policy renewal system to respond to the continuing protection needs of customers whose policies have reached maturity.
- We also implemented (1) revision of Ordinary term insurance and (2) expand offerings of special endowment insurance, quintuple-type whole life insurance, etc.
- We will continue to develop Insurance products and provide them to customers promptly.



CX / DX

- To ensure sustainable growth, we will sift to a business model that positions customer experience value (CX) as our top priority while promoting DX steadily.
- At the same time, we are striving to boost the efficiency of operations. We will efficiently utilize human capital by halving back office work during the term of the Medium-Term Management Plan, finishing in FY26/3.

Shift to business model that positions CX as our top priority while promoting DX steadily

Enhancement of customer support

Improved convenience of insurance procedures

Procedures can be completed on the spot

≪Specific Initiatives≫

- Claims procedures
 - Expanded policyholder loan request procedures on My Page (April)
 - Web request for hospitalization claims in which an insured person is not a policyholder (October)
- Customer Center

- Support customers using chat¹ on My Page (April)
- Online participation by specialists at the customer center when customers make new policy applications (July)
- Follow-up support
 - Immediate follow-up after the Insurance procedure² (Mid-June)
 - Information provision and follow-up through an effective integration of physical and digital processes

Streamlining business operations

Reduce workload and shift human resource to priority areas



1. Providing in-person chat support to enable customers to smoothly complete procedures such as My Page login and hospitalization benefits claims on My Page.

2. Immediately follow-up on customers who leave complaints and comments on issues through real-time customer satisfaction surveys taken straight after completing procedures, etc.

Providing New Services ((1) Overview)

- We will rebuild the purpose and value of post offices, including Japan Post Insurance, by providing customers with new, indispensable services to resolve social challenges such as nursing care and inheritance, and cultivate a virtuous cycle that will positively impact the life insurance business, our main focus.
- We will continue to seek internal and external insight as we consider how best to provide new services that can effectively help customers resolve challenges related to inheritance and end-of-life activities.





Establish the Japan Post Insurance brand as trustworthy and familiar

to bring about business growth

- In addition to promoting the in-house venture system and Acceleration Program, we will create new services through collaboration with our business partners.
- On October 27, 2022, we launched the Family Trust Service, integrating end-of-life activities and inheritance services.



1-2. Growth Strategy

We will halt the decline in policies in force, the main source of income for the life insurance business, and build a sustainable business foundation.





Asset Management



Asset Management

- Under the ERM framework, we aim to secure stable asset management earnings based on ALM management
- For the six months ended September 30, 2022, we secured a positive spread of ¥ 60.4billion, which reflects the effect of asset portfolio diversification we have been pursuing.
- Regarding capital gains or losses and hedging costs related to foreign exchange, we provide or reverse the price fluctuation reserves, and the impact on net income has been neutralized¹.



- We reduced some of our return seeking assets during the first half of FY23/3, based on a recognition that the global business cycle that began with the COVID-19 shock is coming to an end.
- Faced with rising hedging costs accompanying an increase in foreign interest rates, we gradually shifted from hedged foreigncurrency-denominated bonds to yen-denominated interest-bearing assets.

Asset management policy for FY23/3			y for FY23/3	Present status of asset management (FY23/3 2Q)			
Return seeking assets				Return seeking assets			
	Ratio to total assets	Approx 18%		Ratio to total 16.3%		16.3%	
	Foreign bonds	Hedges:	edges: flat / Open: flat		Foreign bonds	Hedges: Reduced balance based on outlook for higher interest rates and rising hedging costs Open: flat (Partially sold)	
	Domestic and Foreign stocks		Flat		Domestic and Foreign stocks	Sold-down in view of deteriorating business conditions	
	Other Expand alternative investments		Other		Continued to accumulate the balance of alternative investments while pursuing strategic and temporal diversity		
Yen-denominated interest-bearing assets Decrease			ecrease	reinvested a portion from hedged foreign-currency		Amid a declining balance due to numerous redemptions, reinvested a portion from hedged foreign-currency-	
<reference>Major impact of market change</reference>			arket change	assets denominated bonds to yen-denominated interaction assets			
	foreign interest rates bonds : ¥ 3.6tn / Duration			Approx. 5y	vears)	ted bonds (in-house foreign-currency-denominated	
Progress of currency			currency-denominated bo	d gains/los: onds : ¥ 0.8	ses on open foreign-c tn)	currency denominated bonds (open foreign-	
• We do not directly hold					•	onds g (funds), the direct impact is limited	

Alternative Investments

- In terms of alternative investment, we will continue the policy of accumulating balances gradually according to risk appetite policy and investment opportunities.
- We expanded the scope of investment targets, focused on real estate funds, through our business and capital alliance with Mitsui & Co.



Promotion of ESG Investment

- In addition to engaging in ESG integration and enhanced engagement, we will promote efforts to address climate change, such as initiatives to achieve the GHG emissions reduction targets for our investment portfolio (net zero by 2050), as well as membership in investment-related initiatives.
- We launched the "Impact 'K' Project" that is the investment framework unique to Japan Post Insurance, to expand investments and financing that not only secure economic returns but also create an impact in solving social issues.

•	romote ESG investments and financing that c Post Insurance , under the priority themes of "we social development," and "contribution to env	ell-being improve	ement," "regional and			
Upgrade ESG integration and engagement	 Implemented asset management taking into account ESG factors for all assets Encourage efforts to address ESG issues through "purposeful dialogue" (engagement) with investees 	Academic- industrial collaboration	 Strengthen academic-industrial collaboration linked to solving social issues and bringing about innovation, including the possible implementation of impact investment through collaboration with universities (memorandum already signed with Keio University; considering strengthening 			
Responding to climate change			 Our unique project to promote investments with social impact (outcomes) that can be measured. Our unique project to promote investments with social impact (outcomes) that can be measured. Actively promote this project in each asset to expand impact-oriented investments Ordinary Investments • ESG factors are considered when making investments with social impact stores and investments • ESG factors are considered when making investments with social impact stores with social impact st			
Endorsing initiatives	 Endorse and join climate change and impact investment initiatives in Japan and overseas, and upgrade ESG investment 		Market Size * Impact Measurement and Management Indicates the measurement of Impact and management methods.			





Net income for the current period was ¥ 48.2 billion. Regarding financial results forecasts for the fiscal year ending March 31, 2023, the achievement in current period is 68.0%.



1. Net income attributable to Japan Post Insurance

Net income / Core profit

- We expect net income in FY23/3 to be ¥71.0 billion, due to our intake of more than 10,000 employees including consultants from Japan Post Co., as well as an increase in expenditures associated with the stabilization of business operations.
- Although the preceding increase in expenditures associated with the establishment of the new system, we expect to be able to achieve the profit target for net income of ¥91.0 billion under the Medium-Term Management Plan, by engaging in management improvements such as firmly establishing a sales promotion with appropriate solicitation quality.



- The ESR was 168% as of September 30, 2022, with a small change from March 31, 2022.
- The rising interest rates in Japan and overseas mainly caused the decrease both in capital amount and the risk amount.



Note: The capital amount, the numerator of ESR, is the sum of (1) and (2) below.

(1) EV minus expenses to maintain the required capital (2) Amount of subordinated bonds issued by the Company

The integrated risk amount, the denominator of ESR, was calculated based on an internal model (holding period: 1 year, confidence level: 99.5%), recognizing fluctuations in the capital amount as risk.

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1. Assumed in the calculation of EV as of March 31, 2022

• We will address both capital and risks to stabilize ESR in the medium to long term.



Shareholder Return

- Recognizing the shareholder return as an important policy of management, we designed our shareholder return policy during Medium-Term Management Plan.
- Aim an average total payout ratio from 40% to 50% in the medium term.
- Aim not to decrease but to increase dividends in principle, while considering earning prospects and financial soundness.
- By taking timely measures, including acquisition of treasury stock, to return profits to shareholders flexibly.



2. In implementation of the acquisition of treasury stock, the Company will continue to ensure that the ratio of voting rights of JAPAN POST HOLDINGS Co., Ltd. will be maintained at 50% or less. Therefore, depending on the status of the ratio of voting rights, the amount of treasury stock to be acquired may be significantly less than ¥ 35.0bn.

Acquisition of treasury stock

- In August 2022, we decided to acquire up to ¥35.0 billion of treasury stock to return FY22/3 profits to shareholders.
- Meanwhile, previous sales of Japan Post Insurance's shares by Japan Post Holdings, based on the Postal Service Privatization Act, have reduced the ratio of its voting rights in Japan Post Insurance to approximately 49.9% (as of August 10, 2022).
- We anticipate acquiring a similar number of shares from Japan Post Holdings and general shareholders, to maintain the voting rights ratio at this level after the acquisition of treasury stock.

Scheme for the Acquisition of Treasury Stock the Status of the Acquisition of Treasury Stock (decided on August 10, 2022) Purchases from General shareholders Purchases from Japan Post Holdings **General shareholders** 3 Voting rights ratio Acquire treasury stock (¥bn) approx. 50.1% approx, ¥17.5 billion 24.9 Maintain at the **Japan Post Insurance** (maximum) 21.5 same level² 19.5 Acquire treasury 2.0 **Japan Post Holdings** stock: Voting rights ratio ¥35.0 billion Acquire treasury stock approx. 49.9% (maximum)¹ 17.4 approx. ¥17.5 billion Maintain at the (already acquired) 3.4 same level² Oct. Aug. Sep. August 10, 2022 Determination of matters related to the acquisition of treasury stock Decision to purchase through the Off-auction Own Share Repurchase Trading system (ToSTNeT-3) August 10, 2022 (shares acquired on August 12, 2022) Decision to commence the acquisition of treasury stock through trading on the auction market (began 3 August 12, 2022 acquisition on August 15, 2022) 1. In implementation of the acquisition of treasury stock, the Company will continue to ensure that the ratio of voting rights of JAPAN POST HOLDINGS Co., Ltd. will be maintained at 50% or less. Therefore, depending on the status of the ratio of voting rights, the amount of treasury stock to be acquired may be significantly less than ¥ 35.0bn.

2. As of September 30, 2022, the ratio of voting rights of JAPAN POST HOLDINGS Co., Ltd. is 49.05%.

Appendix



Promoting ESG Management

- We strengthened our system to promote ESG management by setting up the Sustainability Committee as an advisory committee for the Executive Committee, and the Sustainability Promotion Office in April 2021.
- The Sustainability Committee had discussions and enhanced the system to promote sustainability, for example, formulating a plan for which officers are responsible, and creating a project management function that supervises the entire plan in a cross-sectional way. We are also striving to instill the idea of sustainability into the Company through various training and education.
- Japan Post Insurance was selected for inclusion in the FTSE4Good Index Series¹ and the FTSE Blossom Japan Index Series² in June 2022.
- Aim at our sustainable growth and achieving SDGs by working on prioritized challenges (materiality).

Social Challenges (Materiality) to Address with Priority and Goals

- 1. Provide insurance products and services through our network of post offices, etc.
- 2. Contribute to regional and social development and environmental conservation
- 3. Extend healthy life expectancy and improve well-being through health promotion, etc.
- 4. Establish an environment where each and every employee can actively demonstrate his/her full potential to empower himself/herself
- 5. Corporate governance supporting the meaning of our business and social mission



- 1. Created by the global index provider FTSE Russell and designed to measure the performance of companies that are outstanding in environmental, social, and governance (ESG) fields.
- 2. Includes Japanese companies selected as outstanding in environmental, social, and governance (ESG) fields. This index has been adopted as an ESG index by the Japanese Government Pension Investment Fund (GPIF).

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Major Initiatives in FY22/3

① Disclose climate change initiatives in accordance with the TCFD proposal
 ② Launch joint research to verify the health effects of "Radio-Taiso" exercise
 ③ Continue special handling associated with the impact of COVID-19 such as extension of the grace period for payment of premiums and omission of part of necessary documents
 ④ Implement asset management taking into account ESG factors for all assets
 ⑤ Formulate action plans for promotion to expand roles for female employees and mentoring for newly appointed female managers

Selected for inclusion in two leading stock price indices for ESG investment (June 2022)
FTSE4Good
FTSE4Good

Response to the TCFD Proposal - Environmental

- We expressed our support for the TCFD proposal in April 2019, and disclose information on our response to climate change and other issues in accordance with the four key elements of the TCFD proposal, namely "Governance," "Strategy," "Risk Management," and "Metrics and Targets."
- From FY2021, we disclosed the results of scenario analysis of "Strategy," while for "Metrics and Targets," we established a GHG reduction target based on the results of measurements of the carbon footprint of our investment portfolio.

Scenario Analysis

To analyze the impact of climate change on our asset management, we analyze the GHG emission volumes of our investment portfolio, and the impact of climate change on the three most important sectors in terms of investment exposure (electric power, energy, and steel). In this way, we are able to ascertain the size of the impact on our asset management, and the main factors involved.

The scenario analysis process

STEP1 Evaluate the importance of risks	Evaluate the importance of items concerning risks and opportunities in the sector analyzed
STEP2 Define scenario groups	Consider appropriate scenarios for items concerning important risks and opportunities
STEP3 Evaluate business impact	Evaluate the strategic and financial impact of each scenario on the companies we lend to and invest in, based on STEP1 and STEP2
STEP4 Consider countermeasures	Consider countermeasures for the future
	1

We also implement NGFS (Network for Greening the Financial System) climate scenario analysis and analysis of the impact of climate change on our life insurance business.

Note : Please refer to the Japan Post Insurance website for more details on disclosure. https://www.jp-life.japanpost.jp/english/aboutus/sustainability/environment/tcfd.html

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Metrics and Targets

Metrics and targets as a business company

We have established a reduction target for greenhouse gas emissions (CO₂ emissions) with the aim of achieving carbon neutrality by 2050.

FY2030 : 46% reduction compared to FY2019¹ By 2050: Achieve carbon neutrality

1. Subject to Scope 1 (direct emissions from the company) and Scope 2 (emissions associated with the use of electricity, etc. supplied by other companies). Increases due to new businesses have been excluded.

Metrics and targets as an institutional investor

- We began calculating greenhouse gas (GHG) emission volume indicators (GHG emission volume, carbon footprint¹, carbon intensity², and weighted average carbon intensity) for our investment portfolio on March 31, 2021, to manage the climate change risk of our portfolio.
- We have established the following reduction targets for the GHG emission volume of our investment portfolio³.

FY2029 : 50% reduction compared to FY2020⁴ By 2050 : Achieve net zero

- 1. Carbon Footprint is the amount of GHG emissions per million yen of portfolio balance.
- 2. Carbon Intensity indicates the carbon efficiency of the investee company.
- 3. The target assets are domestic stocks, foreign stocks, domestic credit (including loans to business companies, etc.), and foreign credit, for both in-house and trust investments. Unlisted stocks, project finance, REITs, asset-backed securities, etc. have been excluded.
- 4. The basis for the targets may change in the future due to factors such as assets subject to measurement.

- Assist promoting health and forming a diverse society as a contribution to local communities and society by popularization and promotion of "Radio-Taiso" exercise.
- With the aim to "extend healthy life expectancy and improve well-being through health promotion, etc.," one of our social challenges (materiality), we are engaged in popularizing "Radio-Taiso" through initiatives such the Festival of 10 Million People's "Radio-Taiso", touring "Radio-Taiso" events, and a "Radio-Taiso" contest.
- We broadcast "Radio-Taiso" videos on the "Radio-Taiso" channel of Japan Post Insurance on YouTube, aiming to resolve the social issue posed by fewer opportunities to exercise during the COVID-19 pandemic.
- We also provide information on "Radio-Taiso" through Twitter.
- In October 2021, we launched joint research to verify the health effects of "Radio-Taiso." This research is progressing as planned.



Festival of 10 Million People's "Radio-Taiso" and *Minna no Taiso* ("Exercise for Everyone") (An annual event where participants from across Japan do "Radio-Taiso" together, one of the biggest such events in Japan. Held yearly since 1962)

Touring "Radio-Taiso" events: welcoming the free participation of a wide range of people across all age groups and genders





Promotion of Diversity and Work Style Reform - Social

Promote diversity management, mainly in the areas of "promoting expanding roles for female employees," "providing support for balancing work and childcare/nursing care," "promoting employment of persons with disabilities," and "work-life balance."



9. Nationwide Ave. (2021 General Survey on Working Conditions, MHLW)

10. Partial change in calculation method from FY22/3 (excluding from the denominator, employees who took zero days of paid leave during the period due to childcare leave, leave of absence, etc.)

8. Overtime work hours (excluding part-time work) (Monthly Labor Survey, 2021, MHLW)

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Board of Directors and Committee Meetings - Governance

- Strengthened corporate governance and enabled faster decision-making by adopting the corporate structure of a company with a Nominating Committee and other committees, and clearly separate the business execution and supervisory functions.
- Majority of directors in our Board of Directors are outside directors, and that includes two female directors. We achieve diversification and high independence in our Board.



Compensation System for Executive Officers - Governance

By introducing Trust-Based Performance-Linked Stock Compensation System, the risk of depreciation as well as the advantage of appreciation in the company's stock price with shareholders gives executive officers an even greater awareness of the importance of contributing to sustainable growth of the company and the long-term improvement in corporate value.

Summary of Compensation System for Executive Officers

Basic Compensation (Fixed) : A basic compensation (fixed monetary compensation) commensurate with their duties

Stock compensation (Performance-linked) : Points calculated by the following formula are awarded annually, and shares corresponding to the accumulated points are distributed.

[Point calculation formula] $(1+2) \times 3$

(1)Basic points based on job responsibilities (2)individual evaluation points (3)company performance-linked coefficient

Ratio of actual value of basic compensation (fixed) and performance-linked stock compensation for former executive officers

Basic Compensation¹ (Fixed) : performance-linked stock compensation² = 85 : 15

- 1. Basic compensation (fixed) is calculated based on the actual payment in FY 2021.
- 2. Performance-linked stock compensation is calculated by multiplying the points granted based on the performance in FY 2021 by the stock price on the date of point grant for those in office and by the stock price on the date of retirement for those retiring.

Targets and Results of Indicators Related to the Relevant Performance-linked Compensation in FY2021

Target	Result
¥ 280.05	¥ 375.14
¥ 3.70 trillion	¥ 3.53 trillion
Addressing urgent issues (continued initiatives to support our customers in an emergency), strengthening an appropriate solicitation quality control scheme, improving customer experience value, promotion of ESG management, asset management, ERM, corporate culture reform, personnel system reform, measures for preventing crime and money laundering, etc.	Progress of measures generally in line with the plan
	¥ 280.05 ¥ 3.70 trillion Addressing urgent issues (continued initiatives to support our customers in an emergency), strengthening an appropriate solicitation quality control scheme, improving customer experience value, promotion of ESG management, asset management, ERM, corporate culture reform, personnel system reform,

Skill Matrix for Directors - Governance

	SENDA Tetsuya	ICHIKURA Noboru	NARA Tomoaki	MASUDA Hiroya	SUZUKI Masako	SAITO Tamotsu	HARADA Kazuyuki	YAMAZAKI Hisashi	TONOSU Kaori	TOMII Satoshi
	Director and President, CEO Representative Executive Officer	Director and Deputy President Representative Executive Officer	Director Audit Committee Member (standing)	Director	Outside Director	Outside Director	Outside Director	Outside Director	Outside Director	Outside Director
Corporate management ¹	•	•	•	•	•	•	•	•	•	•
Financial affairs /Accounting	•	•	•			•				•
Legal/Risk management /Compliance	•	•	•	•	•	•	•	•	•	•
Human resources/Human resources development	•		●	•	•	•	•	•	•	
Sales/Marketing	•	•			•		•			
ICT/DX	•		•		•	•			●	
Community/Society	•	•	•	•	•	•	•	•	•	•
Finance/Insurance	•	•	•	•					•	•
Asset management	•	•	•							•

Note1: As of June 15, 2022

Note2: The table above lists the skills representing the areas in which the Company expects Directors to demonstrate their competencies and shows the skills and experience that Outside Directors possess and available skills and experience, as well as expected skills, of Inside Directors, based on differences in the Nomination Criteria for Candidates for Directors. The areas in which the Company expects Directors to demonstrate their competencies in realizing the Sustainable Development Goals (SDGs) are included in the skills of "Corporate management," "Human resources/Human resources development," "Community/Society," and "Asset management."

1. The skill of corporate management includes areas such as organizational management necessary for management oversight.



Medium-Term Management Plan KPI

- Although we have established the new Japan Post Insurance sales system and launched the new medical rider, the growth has been slow in the number of new policies, and the declining trend in the number of policies in force continues.
- Regarding financial results forecasts for the fiscal year ending March 31, 2023, the achievement in current period is 68.0%. Full-year financial results forecast and dividend forecasts remain unchanged.
- We will continue to promote the basic policies of the medium-term management plan, "Reconstruction" and "Sustainable Growth," and measures in each area that will serve as the foundation for these policies.

	FY26/3 Target	FY23/3 2Q Results and Evaluation	FY23/3 Outlook
Numbers of policies in force (Individual Insurance)	20 million or more policies	21.86 million policies (Change from FY22/3 : (4.1) %)	Growth has been slow in the number of new policies, and the declining trend in the number of policies in force will continue
Net income	¥ 91.0bn (FY2023 ¥ 78.0bn)	¥ 48.2bn (Progress against the Forecast : 68%)	No change from the forecast (¥ 71.0bn)
Dividend-per- share (DPS)	In principle aim not to decrease but to increase dividend per share for the period of the Medium-term Management Plan	Interim dividends ¥ 46 (Change from FY22/3 : +¥1)	No change in dividend forecast for FY23/3 (Change from FY22/3 : + ¥ 2)
EV growth (RoEV) ¹	Aim for 6% to 8% growth	2.5% (FY23/3 1Q : 1.5%) [1Q and 2Q results are based on provisional calculations that have not been verified by a third party]	The value of new business continues to be negative and is expected to fall below the forecast
Customer satisfaction ² NPS® ³	Customer satisfaction Aim for 90% or more NPS® Aim for One of the highest in the industry	(Customer satisfaction in FY2021 : 78%) to responded as "satisfied" and "somely satisfied" with a 5-level ratio	Continue to promote CX improvement initiatives

1. Calculated by excluding economic variance factors. 2. The total percentage of customers who responded as "satisfied" and "somely satisfied" with a 5-level rating of customer satisfaction.

3. NPS® is an abbreviation for "Net Promoter Score" and a registered trademark of Bain & Company, Inc., Fred Reichheld, and Satmetrix Systems, Inc.

Business Environment in the Japanese Life Insurance Industry

- As social security cost such as medical expenditures are expected to increase going forward, the necessity of self-help effort for the risk of living expenses, injuries, diseases and nursing care has been increasing.
- Detecting a disease at an early stage before it gets serious and taking measures to prevent or delay the onset of serious illness have been becoming more important in Japan.

Increase in National Medical Expenditure(NME)



Sources: Cabinet Secretariat, Cabinet Office, Ministry of Finance, Ministry of Health, Labor and Welfare (May 21,2018), Ministry of Health, Labor and Welfare (November 9, 2021).

Note: Figures at FY20/3 are actual results. Figures at FY26/3 onwards are estimated amount at official announcement.

Difference between Average Life Expectancy at Birth (years) and Average Healthy Life Expectancy at Birth (years)



Source: Ministry of Health, Labor and Welfare, 16th meeting of Health Japan 21 (the 2nd term), material No. 3-1

Medial expenditure per person by age group and self payment (annual amount) (estimated based on actual result in FY20/3)



Source : Medial expenditure per person by age group, Ministry of Health, Labor and Welfare (FY20/3) (years-old)

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Medical Care Market

- As the domestic market for medical care is expanding, medical care ratio to annualized premiums in force is also increasing.
- While our medical care ratio to annualized premiums in force is increasing as well, it is still low compared with the domestic market, and we believe there is room to further increase that ratio by meeting customers' protection needs.

Annualized Premium from policies in force (medical care)



Source: The Life Insurance Association of Japan: Summary of Life Insurance Business in Japan Note: "Domestic Life Insurance Companies" includes postal life insurance policies.

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40.0%

35.0%

30.0%

25.0%

20.0%

15.0%

10.0%

5.0%

0.0%

Changes in Cost Structure

- Necessary expenses will increase in FY23/3 due to the acceptance of consultants from Japan Post Co. and stabilization of business operations.
- We will pursue initiatives to streamline operations, reduce expenses, and invest in priority areas as outlined in the Medium-Term Management Plan, and aim for more efficient business operations.



Relaxation of Additional Restrictions under the Postal Service Privatization Act

- In Japan Post Group's 'JP Vision 2025', Japan Post Holdings disclosed that they would dispose of their equity interests in the two financial subsidiaries to lower the holding ratio to 50% or less as early as possible and Japan Post Holdings now holds 49.90%² of voting rights in the Company after acquisition of treasury stock from May 2021 onwards, etc.¹
- As a result, additional regulatory restrictions relating to new businesses under the Postal Service Privatization Act have been relaxed and the Company can further provide insurance services to meet our customers' needs.
- Although Japan Post Holdings holds 49.90% of voting rights in the Company after acquisition of treasury stock, Japan Post Holdings remains a parent company of the Company.

JP Vision 2025 (Excerpt [※])	ltem	Additional Restrictions under the Postal Service Privatization Act
 Improvement of the management flexibility through early disposal of shares in the two financial subsidiaries We will aim to dispose of our equity interests in the two financial subsidiaries to lower the holding ratio to 50% or less as early as possible during the period of JP Vision 2025. After that, we will proceed with deliberations on the disposal of our equity interests in the two financial subsidiaries. [Shareholdings in two financial subsidiaries] Japan Post Holdings 	New business	 [Until Japan Post Holdings disposes of 50% or more of all the shares of the Company] Approval by specified ministers³ (a hearing at the Postal Service Privatization Committee is required) [After Japan Post Holdings disposes of a 50% or more of all the shares of the Company until the designated date⁴] Notification to competent ministers (obligation to consider competitors, notification to Postal Service Privatization Committee is required) [After designated date⁴] No regulations under Postal Service Privatization Act (regulations under Insurance Business Act will continue)
Japan Post BankJapan Post InsuranceApprox. 89%50% or lessApprox. 64.5%50% or lessCurrentDuringCurrentDuringshareJP Vision 2025ShareJP Vision 2025*XAnnounced on May 14, 2021CurrentDuring	Limit on coverage amount	 [Until the designated date⁴] Prescribed in a cabinet order (a hearing at the Postal Service Privatization Committee is required to revise) Limit on coverage amount: in principle, ¥ 10mn (total of ¥ 20mn after 4 years have elapsed since start of coverage (age 20-55)) [After designated date⁴] No regulations based on Postal Service Privatization Act
Voting rights of Japan Post Holdings in the Company after acquisition of treasury stock and disposal of shares in the Company through a trust for share disposal after May 202149.90%2Achieve the Postal Service Privatization and relaxation of Additional Restrictions60.00000000000000000000000000000000000	Subsidiary	 [Until the designated date⁴] Prohibited from acquiring or holding as a subsidiary or merging with any insurance company no specific statutory rules applicable to our minority investments, which is acquiring voting rights below 50% [After designated date⁴] No regulations based on Postal Service Privatization Act

1. The Company has resolved matters related to the acquisition of its treasury stock at a meeting of the Board of Directors held on May 14, 2021. After acquisition of treasury stock through the ToSTNeT-3, Japan Post Holdings has disposed of shares in the Company through a trust for share disposal.

2. The Company has resolved matters related to the acquisition of its treasury stock at a meeting of the Board of Directors held on August 10, 2022. The latest ratio of voting rights, after purchases through ToSTNeT-3 and on the auction market, is 49.05% (as of September 30, 2022).

- 3. Specified ministers: Prime Minister (Commissioner of the Financial Services Agency) and Minister of Internal Affairs and Communications.
- 4. Designated date: The earlier of (i) the disposal of Japan Post Holdings' entire equity interest in the Company and (ii) the disposal of 50% or more of Japan Post Holdings' equity interest in the Company and the determination by the Prime Minister and the Minister for Internal Affairs and Communications that the additional restriction does not apply to the Company.

High-quality Capital Structure

- Secure the solvency margin ratio in adequate level, maintaining a high level of soundness. The high proportion of capital stock and internal reserve results in high capital quality.
- In August 2022, the Company's S&P Insurer Financial Strength Rating was raised from "A" to "A+".



government

- 3. Subtracted values not included in the margin, among an excess of continued Zillmerized reserve and capital raised through debt financing, from an excess of continued Zillmerized reserve.
- 4. Combined and unrecognized prior service costthe total amount, among others, of general reserve for possible loan losses, sum of unrecognized actuarial differences.

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1. JPI's ratings fall under insurance financing (rating on insurance benefit solvency).

Bond Information

<Disclaimer>

These materials were prepared for the sole purpose of providing corporate information, etc., on the Company and its consolidated subsidiaries, and do not constitute a solicitation for investments in the stocks and other securities issued by the companies of the Japan Post Group, regardless of whether in Japan or overseas.

The financial results forecasts and other forward-looking statements herein are based on certain assumptions deemed reasonable by Japan Post Insurance at the time of this document's disclosure. Please note that actual results may differ materially from such forward-looking statements due to various factors including changes in the operating environment, interest rates or general economic conditions or other future events and circumstances.

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Although Japan Post Insurance pays close attention to provide English translation of the information disclosed in Japanese, the Japanese original prevails over its English translation in the case of any discrepancy.

